

Contents

<i>List of figures</i>	viii
<i>List of tables and boxes</i>	ix
<i>List of contributors</i>	x
<i>Preface</i>	xii
1 The internationalization of new public management <i>Martin Minogue</i>	1
2 Should flawed models of public management be exported? Issues and practices <i>Martin Minogue</i>	20
3 Administrative reform in core civil services: application and applicability of the new public management <i>Charles Polidano</i>	44
4 New public management and development: the case of public service reform in Tanzania and Uganda <i>Jeremy Clarke and David Wood</i>	70
5 Local government: management or politics? <i>Howard Elcock and Martin Minogue</i>	90
6 The NPM agenda for service delivery: a suitable model for developing countries? <i>Willy McCourt</i>	107
7 Reinventing the Third World state: service delivery and the civic realm <i>David Hulme</i>	129
8 Privatization and regulation in developing countries <i>Paul Cook</i>	153
9 Human resource management and new public management: two sides of a coin that has a low value in developing countries? <i>Harry Taylor</i>	174
10 Information systems and public sector reform in the Third World <i>Richard Heeks and David Mundy</i>	196
11 Moving the public management debate forward: a contingency approach <i>Willy McCourt</i>	220
<i>Index</i>	254