

Preface

This book is a result of collaboration between two research groups in Denmark and Finland, the Innovation Research Group at the Department of Communication, Business and Information Technologies, Roskilde University, Denmark, and Innovation Research in Services, BIT Research Centre, Aalto University, Finland. Both groups have in the period 2008–11 undertaken research projects on user-based service innovation. One result of these projects is this book, which presents some of the research results and theoretical considerations.

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Jon Sundbo
Marja Toivonen