

Glossary

CAMRA	Campaign for Real Ale
CRT	cathode ray tube
GNP	gross national product
GSCM	Green Supply Chain Management
IEA	International Energy Agency
M2M	machine to machine
NGO	non-governmental organisation
OECD	Organisation for Economic Co-operation and Development
PDA	personal digital assistant
PET	polyethylene terephthalate
RAM	randomly accessible memory
SME	small or medium-sized enterprise
SNM	strategic niche management
TPS	Toyota Production System
WTO	World Trade Organization