

## Glossary

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<b>CAMRA</b>	Campaign for Real Ale
<b>CRT</b>	cathode ray tube
<b>GNP</b>	gross national product
<b>GSCM</b>	Green Supply Chain Management
<b>IEA</b>	International Energy Agency
<b>M2M</b>	machine to machine
<b>NGO</b>	non-governmental organisation
<b>OECD</b>	Organisation for Economic Co-operation and Development
<b>PDA</b>	personal digital assistant
<b>PET</b>	polyethylene terephthalate
<b>RAM</b>	randomly accessible memory
<b>SME</b>	small or medium-sized enterprise
<b>SNM</b>	strategic niche management
<b>TPS</b>	Toyota Production System
<b>WTO</b>	World Trade Organization