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Chapter 2 is based heavily on my article, ‘Beyond the flexibility/security trade-off: reconciling confident consumers with insecure workers’ (2011), British Journal of Industrial Relations, 50, 1: 1–22.

NOTE

1. The key findings of the GUSTO project were summarized in a special issue of Transfer, ‘Labour markets and social policy after the crisis’, February 2014, 20, 1.