About the editors

Mark N.K. Saunders is Professor of Business Research Methods in the Birmingham Business School, University of Birmingham, UK. His research interests include human resource aspects of the management of change, in particular trust within and between organizations and learning; research methods, in particular methods for understanding organizational relationships and online methods; and small and medium sized enterprises. He holds visiting professorships at the School of Management and Accountancy, University of Malta, and Worcester Business School, University of Worcester, and is a Fellow of the British Academy of Management and a member of the Fellows’ College. Mark has co-authored and edited a range of books including Research Methods for Business Students (currently in its seventh edition), Organizational Trust: A Cultural Perspective, Handbook of Research Methods on Trust and Doing Research in Business and Management. He is joint editor for Sage’s Understanding Research Methods for Business and Management Students book series and editor for Edward Elgar’s Handbooks of Research Methods in Management series. Mark’s research has been published widely in journals including Field Methods, Human Relations, Journal of Personnel Psychology, Journal of Small Business Management, Management Learning and Social Science and Medicine.

Paul Tosey is a Senior Lecturer and Head of PhD Programmes in the Surrey Business School. His research interests include organizational learning, ‘Clean Language’, enquiry-based learning and leadership development. His work has been published widely in journals such as the British Journal of Management, Management Learning, Innovations in Education and Teaching International and Human Resource Development Review. Paul was awarded a National Teaching Fellowship by the Higher Education Academy in 2007; his career experience over 30 years also includes consultancy, coaching and line management. Paul is an active member of the University Forum for HRD, he was awarded the Alan Moon prize for best paper at the 2011 International HRD Conference and he chairs the UFHRD Programme and Qualification Activities Committee.