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Respondents are referred to as R1 to R28 in the text. For each item, the interview was with a representative of the NGO.

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R5 CESVI, Bergamo (Italy), 28 April 2010.
R6 Crisis Management Initiative (CMI), CMI HQ, Brussels, 27 November 2009.
R7 The Comrades, Brussels, 18 November 2009.
R8 Concern Worldwide, Dublin, Ireland, 3 December 2010.
R10 European Peacebuilding Liaison Office (EPLO), EPLO HQ, Brussels, 18 November 2009.
R12 Initiative for Better and Humane Inclusion, Sarajevo, 28 February 2011.
R14 International Council of Voluntary Associations (ICVA), ICVA HQ, Geneva, 3 November 2009.
R17 Médecins sans frontières (MSF), MSF HQ, Geneva, 4 November 2009.
R19  Oxfam, Oxfam HQ, Brussels, 27 November 2009.
R21  Papa Giovanni XXIII, PG23 HQ, Geneva, 9 November 2009.
R23  Search for Common Ground, SFCG HQ, Brussels, 24 November 2009.
R24  Shelter For Life international, Minnetonka, MN, USA, 27 March 2011.
R25  SOLIDAR, SOLIDAR HQ, Brussels, 26 November 2009.