

Index

- academics 107, 111–12
accountability 120–1, 149, 153–4, 188, 200–3, 205, 206
 social 228–31, 250
administrator-customer relationship 62–3
admissions, university 106–7, 114–16
Africa
 Ghana 7
 Nigeria 245
 Tanzania 211–32, 237, 239, 240, 241, 244, 245
agency 157
Agency for the Public Administration of the Serb Republic 84
agreements, informal 124–5
AKP (Adalet ve Kalkınma Partisi) 163–4
America 7–8, 186–207, 237, 239, 240, 244, 245
AMSA spa. 28
Anders, G. 2–3, 31, 148, 220
Anti-Corruption Agency (Kosovo) 154
anti-mafia movements 9
Arapovic, A. 83, 85

Bailey, F. 10
Barbacetto, G. 39
Befu, H. 12
Beqaj, B. 146
Blundo, G. 67
Boissevain, J. 10
Bosnia and Herzegovina (BiH) 75–102, 237, 238, 239, 240, 241, 243
bounded morality 65–8, 72
bribes 115, 125–6, 171, 216, 219–20, 222, 226
Brkovic, C. 77, 94, 99
brokering practices 77

business corruption 15
businesses, briefing programme for Hungarian 59
Bytyqi, S. 145

Carbone, G. 186
cash transfer programmes 192, 193, 197
CBA (collective bargaining agreement) 201, 202
CCI (Centre for Civil Initiatives) 83, 85
Central Eastern Europe 9, 53–73, 238, 239, 243, 245, 247
centralization of power 213–14
Centre for Investigative Reporting (CIN) 82
Chama Cha Mapinduziparty (CCM) 213–14, 224
change, organisational 249
Chapman, D.W. 105
cheating 108, 114–26
Chiapas 193–207
China 6, 11–12, 64
citizens
 actions/activism 128–9, 229–31
 attitudes toward the state 223–6
 communication with administration 248
 participation 188–9, 205, 207
City Council, Monza 32–5, 36, 37, 44–5, 46, 47–8
Civil Service Agency (BiH) 100–1
“Clean City” scandal 24, 25, 47, 48
clientelism 244, 245
 Mexico 187–90, 191, 192, 194–200, 201–2, 205
 Tanzania 214, 215, 216, 217, 220
collective/community action 201, 203, 205–6, 211
collective good 243, 251

- “Comisariado ejidal” 191
 community assembly 198
 “Community Coordinator” 192
 competitions 85–6, 91, 115
 condemnation 219–20, 231
 conflict of interest 172–3
 connections 96, 97–8, 101–2, 140–4, 158
 Conz, A. 30, 32
 Cooksey, B. 216
 copying 117–18
corruption complex 40
 corruption in services 105
 Corruption Perception Indexes (CPIs)
 80, 162
 corruption talk 9
 credit societies 226
 cribbing 117–18
 cultural-biological explanation 240
 cultural norms 174–81, 182, 183
 culture 66–8, 72–3, 155–7, 239, 245–7,
 250–1
 customer and administrator
 relationship 62–3
- Dar es Salaam 217–23
dazione ambientale 39
 della Porta, D. 34
 Denisova-Schmidt, E. 107, 110
 de Sardan, J.P.O. 7, 40, 42–3, 67
 Dill, B. 227
 Di Pietro, A. 31
 disabled students 115
dissernet 128–9
 DNA 240
 doctors 154–5, 200–1, 202–3, 220–1
 Dracklé, D. 6
- education
 corruption 106, 107–9
 on integrity 70
 lack of 239
 university 107–9
 Eek, D. 63
EGE 107, 114–16, 129
 e-governance tools 71, 238, 250
 ejido 198
 electricity bills 144–6
 employment 75–6, 78–102
 entrepreneurial familism 26
 environmental pressure 45, 49
- Erdođan, T. 162–4
 ethic discomfort 40
 ethics 30, 31
 EU 9, 153
 see also Hungary
 EULEX (European Union Rule of
 Law Mission in Kosovo) 153
 EZLN (Ejército Zapatista de
 Liberación Nacional) 193
- faculty services 121–3
 familism 26
 Faughnan et al. 207
 favoritism 169, 174, 244
 Federal Agency of Civil Service
 (Bosnia and Herzegovina) 84, 85
 Federation of BiH (FBiH) 81
 see also Bosnia and Herzegovina
 (BiH)
 Ferrarini, A. 37
 focus groups, definition 13
 Foucault, M. 8
 Fox, J. 188, 192
 Friedrich, C.J. 31
- Galitskii, E.B. 107
 Geertz, C. 16
 generational changes 61–2
 Ghana 7
 Ghezzi, S. 26
 ghostwriting services 126–8
 gift-exchanges 11, 67–8, 150, 169–70,
 244–7, 250–1
 Gomez, P. 39
 governmentality 3, 8, 10
 grand corruption 11
 Green Book 56–7
 Grindle, M. 187
guanxi 11–12
 Gupta, A. 10
- Hallak, J. 105–6
 Haller, D. 77
 Hasty, J. 7
 health sector 245
 Hungary 60, 65, 67–8
 Kosovo 152, 154–5
 Mexico 192, 193, 195–7, 200–4, 206
 Russia 6, 64, 77
 Tanzania 216, 217–23, 229–31

- Heredia, B. 191
 hermeneutical perspective 3, 8–11, 78
 Herzegovina and Bosnia 75–102, 237, 238, 239, 240, 241, 243
 Hevia de la Jara, F. 192
 Heyneman, S.P. 105, 106
 higher education 105–31
 homework, outsourcing of 126–7
 HRAF (Human Resources Area Files, Yale University) 242
 human resource shortages 216, 217
 humility 44, 46, 48
 Hungarian Public Administration Scholarship Programme 58
 Hungary 53–73, 238, 239, 243, 245, 247
 Hyden, G. 214, 215
- IMSS Oportunidades (IMSS Op) 192, 193, 194–7, 198, 201, 202, 204, 206
- India 6, 10
 influence 158
 influence peddling 172
 informal agreements 124–5
 informal networks 214, 226–8
 informal practices 214, 228, 231
 institutional informality 41, 43, 50
 institutional trust 225
 integrity 62, 63, 65, 66, 238, 241, 247
 education on 70–1
 innovations to improve 250
 lack of 61
 integrity management system for public organisations 57–60
 interviews, use of 13
- Italy 7, 23–50, 238, 241
 anti-mafia movements 9
 DNA approach 239, 240
 and gifts 244–5
 and social shame 243
- jobs 75–6, 78–102
 judiciary 152–3, 154, 156
- kamuda saltanat* 170
 Kastouéva-Jean, T. 109
 KEK/KEDS (Kosovo Energy Cooperation) 144, 145, 146, 147, 148
 kickbacks 30, 39, 40–2
 Kihongo, R. 231
 Kinondoni district 217–23, 229–31
 Kiria, I.B. 214
 KLAN Kosova 148
 Koechlin, L. 215, 226
 Kosovo 138–59, 238, 239, 240, 241, 243
- Latin America 7–8, 186–207, 237, 239, 240, 244, 245
 Latvia 7
 Law in the Matter of Transparency and Anti-Corruption (Italy) 23–4, 25, 29, 30–2
 Law on the Special Prosecution of Kosovo 154
 Ledeneva, A. 99, 182
 Leff, N.H. 5
 legalized corruption 171–2
 Leontyeva, E. 107, 110
 Levada Center 129
 Levin, M.I. 107
 Levita, L. 30, 32
 local government 214
 Lomnitz, L. 68
 Lubuva, J. 231
 Lucic, A. 83
 Lugalla, J.L.P. 215
 Lukose, R. 147
- Mackintosh, M. 216
 Mani Pulite 38, 40
 Mapelli, W. 29, 30–1, 40
 marginalization 239
 Mauro, P. 4
 mayor 84, 85, 88, 89, 90, 94, 101
 media, role of 69–71, 73
 Memoli, V. 186
 meritocracy 89–90
 Mexican Revolution 193
 Mexico 186–207, 237, 239, 240, 244, 245
 middleman 172
 Miller, A. 7
 Mingui-Pippidi, A. 182
 mistrust 89, 92, 101
 money offered to secure job 82, 98–9
 Monza 25–9, 241

- Monza City Council 23, 24, 25,
27–8, 29, 32–5, 36, 37, 44–5, 46,
47–8
- “moral economy” 7
- morality 5, 6, 7, 34–6, 48, 63–6, 72,
101, 240–2
- moral legitimacy 97
- moral values 31
- Mtaa leaders 220
- multipart system 92–6, 101
- “Municipal Link” 192
- Musaraj, S. 139
- Mustafa, M. 146
- Mutasiwa, Dr D. 216
- mutual help associations 226–8, 231
- National University of Public Service
58
- Nepal 10–11
- nepotism 174, 204
- networks, informal 214, 226–8
- Nigeria 245
- normative perspective 4–8, 45–6
- Nuijten, M. 2–3, 31, 148, 220
- nurses 67, 217–18, 219, 222, 230, 245,
246
- Nyerere, J. 213
- O’Donnell, G. 187
- office space, changes to 62–3, 71, 250
- opacity 32–3
- Open Government Expert Working
Group 60
- Open Government Partnership (OGP)
60
- Oportunidades 192, 193, 194–7, 198,
201, 202, 204, 206
- organisational change 249
- organisational culture 67–8, 72–3
- organisational structure 62
- orphans 115
- Palermo 9
- paper purchase 119–21
- Papic, Ž. 82–3
- Pardo, I. 3, 7, 33, 76, 147, 220
- parental links 82
- party corruption 76, 77, 78, 100, 102,
237
- party links 82–3, 91–6, 101–2
- patronage 187–9, 191, 192, 201, 205
- peasant organizations 190, 191
- personal connections 96, 97–8,
101–2
- personality and integrity 61
- personal networks, informal 214
- personal relations 89–90, 94
- Persson et al. 182
- petty corruption 11, 12, 15, 16, 34,
67–8, 238
- petty crimes 241
- plagiarism 126, 129
- Poisson, M. 105–6
- police service 153
- political bribes 149
- political corruption 150
- political parties, role of 82–3, 91–6
- political power 214, 216
- the poor 154–5, 216
- Portugal 6
- power 213–14, 216
- pregnancy care 68, 195, 218, 222
- presents 123–4
- PRI (Partido Revolucionario
Institucional) 190–1
- private gain, definition 14
- privatisation 81
- professional misconduct 105
- professors 111–12
- PROGRESA 192
- PRONASOL (National Solidarity
Program) 192
- PROSPERA 192
- protests against high electricity bills
144–7, 148–9
- Public Administration’s Corruption
Prevention Programme (Hungary)
55–6, 58, 59
- public corruption 237
- public good 242–4
- Bosnia and Herzegovina (BiH) 96,
99, 102, 106
- Italy 37–8, 49
- Kosovo 140, 147, 149
- Tanzania 216, 229
- public-private sector intersection
38–43, 49
- public procurement/purchasing
systems 170–1
- punishments 128

- questionnaire survey, as tool 13, 15
- rational legalism 64
- reciprocity 215, 217, 220, 227, 228, 231, 245, 247
- rent-seeking 170
- Republika Srpska (RS) 81
- resignation 29, 66, 218, 219, 220, 221, 231
- resource scarcity 215–17, 231, 232, 245
- responsibility, two-way 239
- Rivkin-Fish, M. 6, 64, 65, 77
- Robertson, A.F. 158
- Rosstat 116
- Rothstein, B. 37, 63, 242
- rule of law 88, 157
- Rumyantseva, N.L. 106
- Russia 6, 64, 65, 77, 105–31, 237, 240, 241
- salaries, affect of 60–1
- Salihadzic, Z. 85–6
- SAM-PMO (Social Accountability Monitoring-Performance Management and Oversight) 229–31
- Sampson, S. 232
- Sangalli & C. 26–7, 28, 29, 40–2
- scarce resources 215–17, 231, 232, 245
- Schneider, J. 9
- Schneider, P. 9
- secrecy 31
- Sedlenieks, K. 7
- selection process, employment 84–92
- self-help groups 226–8
- Selva Lacandona 193
- service delivery, speed of 62
- services for faculty 121–3
- Sewanta, K. 10–11
- shame 46, 243, 244, 251
- Shore, C. 77
- single-party state 92, 213–14
- “Sistema Sangalli” 27
- situational morality 34–6
- Slovakia 64
- Smart, A. 26
- Smart, J. 26
- Smith, D. 245
- SNTSS (Sindicato Nacional de Trabajadores del Seguro Social) 201
- social accountability 228–31, 250
- social capital 229
- social connections 96, 97–8, 101–2
- social control mechanisms 197–200
- social ethic 241
- social exchange theory 3–4, 11–12, 45–6
- social humility 44, 46, 48
- socialism 213
- social morality 5
- social norms 2–3, 4–8, 188
- social shame 46, 243, 244, 251
- social stigma 46–7
- socio-biological positions 239
- socio-cultural norms 174–81, 182, 183
- Solidarity Committees 192
- South America 7–8, 186–207, 237, 239, 240, 244, 245
- SROP (State Reform Operational Programme) 57
- staff shortages 216, 217
- Steinmüller, H. 6
- stigma 46–7
- strongman 172
- students 112–14
- Sturgis, S. 217
- Sub-Saharan Africa 211–32
- survey questionnaire, as tool 13
- Tangentopoli 23, 38, 39
- Tanzania 211–32, 237, 239, 240, 241, 244, 245
- Tarrow, S. 187
- TGNA (Turkish Grand National Assembly) 163, 164
- theses 119–21, 128
- Tibandebage, P. 216
- Tolaj, I. 148
- Torsello, D. 4, 9, 36, 37, 77, 139, 183
 - on corruption as social exchange 45–6
 - and hermeneutical approach 78
 - on public good 242
 - on trust 64, 93
- “traditional” values 156, 178, 179–80, 239

- transactional corruption 3–4, 11–12, 217, 240
- transparency 30, 31, 32–3, 47, 63, 154, 238, 241
 - e-governance tools, affect of 250
- Transparency International (TI) 80, 106, 162
- Travaglio, M. 39
- Tripp, A.M. 226
- trust 64, 101, 140–4, 158, 237, 238, 244
 - and employment selection 88, 92–6, 99
 - institutional 225
 - lack of 89
- Turkey 162–83, 238, 239, 241, 243, 244
- two-way responsibility 239

- underfunding 217
- unemployment 76, 81
- universities 106–31, 237
- upatu 226
- urban poor 216
- Uslaner, E.M. 244

- values 156, 178, 179–80, 239
- Vannucci, A. 30, 34, 36–7, 40
- Venard, B. 77, 139
- veze* 97–8, 101–2
- Visvanhatan, S. 6
- voluntary associations 229–31

- wages, affect of 60–1
- Warren, E. 31
- waste collection/disposal service 26–8, 29
- whistleblowing 58, 59, 121
- white-collar crimes 238
- witchcraft, compared with corruption 9–10
- work ethics 238, 241, 248–9, 250, 251

- Yang, M. 6, 11, 64
- Yudkevich et al. 109

- Zapatista movement 193, 206
- Zbogar, S. 138