

# Abbreviations

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3D Printing	Three-dimensional printing
3PL	Third-party logistics
4As	Anything, anytime, anywhere and anyhow
4PL	Fourth-party logistics
AGVs	Autonomous ground vehicles
AI	Artificial intelligence
API	Application programming interface
Apps	Applications
ATM	Automated teller machine
B2B	Business-to-business
B2B2C	Business-to-business-to-consumer
B2B2C2B	Business-to-business-to-consumer-to-business
B2C	Business-to-consumer
B2C2B2C2B	Business-to-consumer-to-business-to-consumer-to-business
B2C2C	Business-to-consumer-to-consumer
B2C2C2C	Business-to-consumer-to-consumer-to-consumer
C2B	Consumer-to-business
C2B2C	Consumer-to-business-to-consumer
C2C	Consumer-to-consumer chain
C2C2C	Consumer-to-consumer-to-consumer
CDC	Central distribution centre
CLM	Council of Logistics Management
CPFR	Collaborative Planning, Forecasting and Replenishment
CSCMP	Council of Supply Chain Management Professionals
CSCO	Chief Supply Chain Officer
CUSS	Common use self-service
CUTE	Common user terminal equipment
DIY	Do-it-yourself
DRP	Distribution Resource Planning
EDI	Electronic data interchange
ERP	Enterprise Resource Planning
FSBPS	Finger-swiping, button-pushing shoppers
GATT	General Agreement on Tariffs and Trade

Gen Y	Generation born between 1980 and 1995 (Millennials)
GPS	Global Positioning System
IoE	Internet of Everything
IoT	Internet of Things
IT	Information technology
JIT	Just-in-time
<i>Leagile</i>	Lean thinking and agility combined
M2M	Machine-to-machine
M-commerce	Mobile commerce
MOHURD	Ministry of Housing and Urban-Rural Development, People's Republic of China
MRP	Manufacturing resource planning
NCPDM	National Council of Physical Distribution Management
O2O	Online-to-offline
OEM	Original equipment manufacturer
P&G	Procter and Gamble
PC	Personal computer
POS	Point of sales
RFID	Radio Frequency Identification
SARS	Severe acute respiratory syndrome
SST	Self-service technology