

References

- Abbott, A. (1988), *The System of Professions: An Essay on the Division of Expert Labor*, Chicago, IL: Chicago University Press.
- Ackroyd, S., I. Kirkpatrick and R.M. Walker (2007), 'Public management reform in the UK and its consequences for professional organization: a comparative analysis', *Public Administration*, **85** (1), 9–26.
- Alford, J. (2008), 'The limits to traditional public administration, or rescuing public value from misrepresentation', *Australian Journal of Public Administration*, **67** (3), 357–66.
- Alford, J. (2009), *Engaging Public Sector Clients: From Service Delivery to Co-Production*, Basingstoke: Palgrave Macmillan.
- Alford, J. (2014), 'The multiple facets of co-production: building on the work of Elinor Ostrom', *Public Management Review*, **16** (3), 299–316.
- Alford, J. (2016), 'Co-production, interdependence and publicness: extending public service-dominant logic', *Public Management Review*, **18** (5), 673–91.
- Alford, J. and C. Greve (2017), 'Strategy in the public and private sectors: similarities, differences and changes', *Administrative Sciences*, **7** (4), 35.
- Alford, J. and B.W. Head (2017), 'Wicked and less wicked problems: a typology and a contingency framework', *Policy and Society*, **36** (3), 397–413.
- Alford, J. and O. Hughes (2008), 'Public value pragmatism as the next phase of public management', *The American Review of Public Administration*, **38** (2), 130–48.
- Allison, G. (1980), 'Public and private management: are they fundamentally alike in all unimportant respects?', *Setting Public Management Research Agendas*, Washington, DC: United States Office of Personnel Management.
- Amirkhanyan, A. and K. Lambright (2018), *Citizen Participation in the Age of Contracting: When Service Delivery Trumps Democracy*, New York, NY: Routledge.
- Andersen, L.B. (2014), 'Health care cost containment in Denmark and Norway: a question of relative professional status?', *Health Economics, Policy and Law*, **9** (2), 169–91.

- Andersen, L.B. and M. Blegvad (2003), 'Normer eller egennytte? Professionelle og økonomiske incitamentter i dansk børnetandpleje', *Politica*, **35** (2), 125–35.
- Andersen, L.B. and L.H. Pedersen (2012), 'Public service motivation and professionalism', *International Journal of Public Administration*, **35** (1), 46–57.
- Andersen, L.B. and S. Serritzlew (2012), 'Remunerating general practitioners with fees: between economic incentives and professional norms', *Scandinavian Journal of Public Administration*, **15** (4), 25–43.
- Andersen, L.B., B. Bjørnholt, L. Ladegaard Bro and C. Holm-Petersen (2018), 'Achieving high quality through transformational leadership: a qualitative multilevel analysis of transformational leadership and perceived professional quality', *Public Personnel Management*, **47** (1), 51–72.
- Andersen, L.B., J.G. Christensen and T. Pallesen (2008), 'The political allocation of incessant growth in the Danish public sector', in H.-U. Derlien and B.G. Peters (eds), *The State at Work, vol. 1: Public Sector Employment in Ten Western Countries*, Cheltenham, UK and Northampton, MA, USA: Edward Elgar Publishing, pp. 249–67.
- Andersen L.B., C. Greve, K.K. Klausen, J. Torfing, E. Albæk, J.G. Andersen, K.N. Andersen, N.Å. Andersen, S.C. Andersen, R. Buch, N. Ejersbo, A. Esmark, H.F. Hansen, M.B. Hansen, M.L.F. Jakobsen, M. Jakobsen, K. Löfgren, M. Marcussen, P. Melander, P.B. Mortensen, V.L. Nielsen, D. Pedersen, S. Serritzlew, E. Sørensen and P. Triantafyllou (2012), *An Innovative Public Sector that Enhances Quality and Joint Responsibility*, publicly circulated memo.
- Andersen, L.B., E. Heinesen and L.H. Pedersen (2014), 'How does public service motivation among teachers affect student performance in schools?', *Journal of Public Administration Research and Theory*, **24** (3), 651–71.
- Andersen, L.B., T.B. Jørgensen, A.M. Kjeldsen, L.H. Pedersen and K. Vrangbæk (2013), 'Public values and public service motivation: conceptual and empirical relationships', *The American Review of Public Administration*, **43** (3), 292–11.
- Andersen, L.B., N. Kristensen and L.H. Pedersen (2012), 'Public service efficacy', *International Journal of Public Administration*, **35** (14), 947–58.
- Andersen, L.B., P. Leisink and W. Vandenabeele (2017), 'Human resources practices and research in Europe', in N.M. Riccucci (ed.), *Public Personnel Management: Current Concerns, Future Challenges*, New York, NY: Routledge, pp. 12–27.

- Andersen, S.C. and M. Jakobsen (2013), 'Coproduction and equity in public service delivery', *Public Administration Review*, **73** (5), 704–13.
- Andrews, R. (2010), 'Organisational structure and public service performance', in R.M. Walker, G.A. Boyne and G.A. Brewer (eds), *Public Management and Performance: Research Directions*, Cambridge: Cambridge University Press, pp. 89–109.
- Andrews, R. (2011), 'New public management and the search for efficiency', in T. Christensen and P. Lægreid (eds), *The Ashgate Research Companion to New Public Management*, Farnham and Burlington: Ashgate, pp. 281–94.
- Andrews, R., P. Bezes, G. Hammerschmid and S. Van de Walle (2016), 'Conclusion: a kaleidoscope of administrative reforms in Europe', in G. Hammerschmid, S. Van de Walle, R. Andrews and P. Bezes (eds), *Public Administration Reforms in Europe: The View from the Top*, Cheltenham, UK and Northampton, MA, USA: Edward Elgar Publishing, pp. 273–80.
- Ansell, C. and A. Gash (2008), 'Collaborative governance in theory and practice', *Journal of Public Administration Research and Theory*, **18** (4), 543–71.
- Ansell, C. and A. Gash (2017), 'Collaborative platforms as a governance strategy', *Journal of Public Administration Research and Theory*, **28** (1), 16–32.
- Ansell, C. and J. Torfing (eds) (2014), *Public Innovation Through Collaboration and Design*, London and New York, NY: Routledge.
- Ansell, C. and J. Torfing (eds) (2016), *Handbook on Theories of Governance*, Cheltenham, UK and Northampton, MA, USA: Edward Elgar Publishing.
- Ansell, C. and J. Torfing (2017), 'Strengthening political leadership and policy innovation through the expansion of collaborative forms of governance', *Public Management Review*, **19** (1), 37–54.
- Ansell, C., J. Trondal and M. Ogard (eds) (2017), *Governance in Turbulent Times*, Oxford: Oxford University Press.
- Appleby, P. (1945), 'Government is different', reprinted in J.M. Shafritz and A.C. Hyde (1987), *Classics in Public Administration*, Chicago: The Dorsey Press, pp. 158–64.
- Aucoin, P. (1990), 'Administrative reform in public management: paradigms, principles, paradoxes and pendulums', *Governance: An International Journal of Policy and Administration*, **3** (2), 115–37.
- Aucoin, P. and R. Heintzman (2000), 'The dialectics of accountability for performance in public management reform', in G. Peters and D.J. Savoie (eds), *Governance in the Twenty-First Century: Revitalizing the Public Service*, Montreal: McGill-Queen's Press.

- Baldwin, J.N. (1990), 'Perceptions of public versus private sector personnel and informal red tape: their impact on motivation', *The American Review of Public Administration*, **20** (1), 7–28.
- Bang, H. and E. Sørensen (1999), 'Hverdagsmagerne – en udfordring til demokratiet og samfundsforskningen', in J.G. Andersen, P.M. Christiansen, T.B. Jørgensen, L. Tøgeby and S. Vallgård (eds), *Den demokratiske udfordring*, Copenhagen: Hans Reitzels, pp. 92–112.
- Barber, B.R. (2013), *If Mayors Ruled the World: Dysfunctional Nations, Rising Cities*, New Haven, CT: Yale University Press.
- Barbosa, A., M. Pozzebon and E. Diniz (2013), 'Rethinking e-government performance assessment from a citizen perspective', *Public Administration*, **91** (3), 744–62.
- Barzelay, M. and R. Gallego (2006), 'From "new institutionalism" to "institutional processualism": advancing knowledge about public management policy change', *Governance*, **19** (4), 531–57.
- Bass, B.M. and R.E. Riggio (2006), *Transformational Leadership*, Mahwah, NJ: Lawrence Erlbaum Associates.
- Bellé, N. and E. Ongaro (2014), 'NPM, administrative reforms and public service motivation: improving the dialogue between research agendas', *International Review of Administrative Sciences*, **80** (2), 382–400.
- Bengtsson, N. and P. Engström (2014), 'Replacing trust with control: a field test of motivation crowd out theory', *The Economic Journal*, **124** (577), 833–58.
- Benington, J. and M.H. Moore (eds) (2011), *Public Value: Theory and Practice*, Basingstoke: Palgrave Macmillan.
- Bentzen, T.Ø. (2016), 'Tillidsbaseret styring og ledelse i offentlige organisationer', PhD dissertation, Department of Social Sciences and Business, Roskilde University.
- Bertelsmann Stiftung (2019), *Policy Performance and Governance Capacity in the OECD and EU: Sustainable Governance Indicators 2018*, Berlin: Bertelsmann Stiftung.
- Betsill, M.M. and H. Bulkeley (2004), 'Transnational networks and global environmental governance: the cities for climate protection program', *International Studies Quarterly*, **48** (2), 471–93.
- Blake, R.R. and J.S. Mouton (1969), *Building a Dynamic Corporation through Grid Organization Development*, Reading, MA: Addison-Wesley.
- Bogason, P. (2001), *Fragmenteret Forvaltning: Demokrati og Netværksstyring i Decentraliseret Lokalstyre*, Aarhus: Systime.
- Bogdanor, V. (ed.) (2005), *Joined-Up Government*, Oxford: Oxford University Press.

- Boin, A. and M. Lodge (2016), 'Designing resilient institutions for transboundary crisis management: a time for public administration', *Public Administration*, **94** (2), 289–98.
- Bolden, R. (2011), 'Distributed leadership in organizations: a review of theory and research', *International Journal of Management Reviews*, **13** (3), 251–69.
- Bommert, B. (2010), 'Collaborative innovation in the public sector', *International Public Management Review*, **11** (1), 15–33.
- Borins, S. (1998), 'Lessons from the New Public Management in Commonwealth nations', *International Public Management Journal*, **1** (1), 37–58.
- Borrás, S. and K. Jacobsson (2004), 'The open method of co-ordination and new governance patterns in the EU', *Journal of European Public Policy*, **11** (2), 185–208.
- Börzel, T.A. and T. Risse (2005), 'Public–private partnerships: effective and legitimate tools of international governance', in E. Grande and L.W. Pauly (eds), *Complex Sovereignty: Reconstituting Political Authority in the Twenty First Century*, Toronto: University of Toronto Press, pp. 195–216.
- Bossert, T., W. Hsiao, M. Barreram, L. Alarcon, M. Leo and C. Casares (1998), 'Transformation of ministries of health in the era of health reform: the case of Colombia', *Health Policy and Planning*, **13** (1), 59–77.
- Boucher, S. (2009), 'If citizens have a voice, who's listening? Lessons from recent citizen consultation experiments for the European Union', EPIN Working Paper.
- Bovens, M., P. 't Hart and T. Schillemans (2008), 'Does public accountability work? An assessment tool', *Public Administration*, **86** (1), 225–42.
- Boyne, G. and J. Gould-Williams (2003), 'Planning and performance in public in public organizations: an empirical analysis', *Public Management Review*, **5** (1), 115–32.
- Bozeman, B. (2002), 'Public-value failure: when efficient markets may not do', *Public Administration Review*, **62** (2), 145–61.
- Bozeman, B. (2007), *Public Values and Public Interest: Counterbalancing Economic Individualism*, Washington, DC: Georgetown University Press.
- Bozeman, B. and M. Feeney (2011), *Rules and Red Tape: A Prism for Public Administration Theory and Research*, Armonk, NY: M.E. Sharpe.

- Bozeman, B. and T.B. Jørgensen (2002), 'Public values lost? Comparing cases on contracting out from Denmark and the United States', *Public Management Review*, **4** (1), 63–81.
- Bozeman, B. and T.B. Jørgensen (2007), 'Public values: an inventory', *Administration & Society*, **39** (3), 354–81.
- Bozeman, B. and S. Moulton (2011), 'Integrative publicness: a framework for public management strategy and performance', *Journal of Public Administration Research and Theory*, **21** (S3), i363–i380.
- Brandsen, T., B. Verschuere and T. Steen (eds) (2018), *Co-Production and Co-Creation: Engaging Citizens in Public Services*, Abingdon and New York, NY: Routledge.
- Braudel, F. (1982), *Civilization and Capitalism 15th–18th Century*, London: Collins.
- Brinkerhoff, D.W. and J.M. Brinkerhoff (2011), 'Public–private partnerships: perspectives on purposes, publicness, and good governance', *Public Administration and Development*, **31** (1), 2–14.
- Brint, S. (1993), *In an Age of Experts: The Changing Role for Professionals in Politics and Public Life*, Princeton, NJ: Princeton University Press.
- Bruijn, H.D. and W. Dicke (2006), 'Strategies for safeguarding public values in liberalized utility sectors', *Public Administration*, **84** (3), 717–35.
- Brunsson, N. (1989), *The Organization of Hypocrisy: Talk, Decisions and Actions in Organizations*, Chichester: John Wiley & Sons.
- Bryson, J.M. (2011), *Strategic Planning for Public and Nonprofit Organizations: A Guide to Strengthening and Sustaining Organizational Achievement*, San Francisco, CA: Jossey-Bass.
- Bryson, J.M. and B.C. Crosby (2005), *Leadership for the Common Good: Tackling Public Problems in a Shared-Power World*, San Francisco, CA: Jossey-Bass.
- Bryson, J. M., F. Ackermann and C. Eden (2016), 'Discovering collaborative advantage: the contributions of goal categories and visual strategy mapping', *Public Administration Review*, **76** (6), 912–25.
- Bryson, J.M., B.C. Crosby and L. Bloomberg (eds) (2015), *Public Value and Public Administration*, Washington, DC: Georgetown University Press.
- Bureau, V. (2005), 'Comparing professions through actor-centred governance: community nursing in Britain and Germany', *Sociology of Health and Illness*, **27** (1), 114–37.
- Bureau, V. and L.B. Andersen (2014), 'Professions and professionals: capturing the changing role of expertise through theoretical triangulation', *American Journal of Economics and Sociology*, **73** (1), 264–93.

- Burau, V., L. Henriksson and S. Wrede (2004), 'Comparing professional groups in health care: towards a context sensitive analysis', *Knowledge, Work and Society*, **2** (2), 49–68.
- Burns, J.M. (1978), *Leadership*, New York, NY: Harper & Row.
- Burrage, M., K. Jarauch and H. Siegrist (1990), 'An actor-based framework for the study of professions', in M. Burrage and R. Thorstendahl (eds), *Professions in Theory and History: Rethinking the Studying of Professions*, London: Sage, pp. 203–25.
- Byrkjeflot, H. (2011), 'Healthcare states and medical professions: the challenges from NPM', in T. Christensen and P. Lægveid (eds), *The Ashgate Research Companion to New Public Management*, Farnham and Burlington: Ashgate, pp. 147–60.
- Byrkjeflot, H. and F. Engelstad (eds) (2018), *Bureaucracy and Society in Transition: Comparative Perspectives*, Bingley: Emerald Publishing.
- Byrkjeflot, H., C. Greve and P. du Gay (2018), 'What is the Neo-Weberian State as a regime of public administration?' in E. Ongaro and S. van Thiel (eds), *The Palgrave Handbook of Public Administration and Management in Europe*, London: Palgrave Macmillan, pp. 991–1009.
- Campbell, J. and J. Hall (2015), *The World of States*, London: Bloomsbury.
- Campbell, J.L. and O.K. Pedersen (eds) (2006), *The Rise of Neoliberalism and Institutional Analyses*, Princeton, NJ: Princeton University Press.
- Carpintero, S. and O.H. Petersen (2013), 'Finding the optimal level of integration in PPPs: implications for risk sharing in large-scale infrastructure projects', conference paper for the Public Private Partnership Conference, 18th–20th March 2013, Preston, UK.
- Chapman, J. and G. Duncan (2007), 'Is there now a New Zealand Model?', *Public Management Review*, **9** (1), 1–25.
- Cho, W., T. Im, G.A. Porumbescu, H. Lee and J. Park (2013), 'A cross-country study of the relationship between Weberian bureaucracy and government performance', *International Review of Public Administration*, **18** (3), 115–37.
- Christensen, J.G. and R. Gregory (2008), 'Public personnel policies and personnel administration', in H.-U. Derlien and B.G. Peters (eds), *The State at Work, vol. 2: Comparative Public Service Systems*, Cheltenham, UK and Northampton, MA, USA: Edward Elgar Publishing, pp. 192–225.
- Christensen, J.G. and T. Pallesen (2008), 'Public employment trends and the organization of public sector tasks', in H.-U. Derlien and B.G. Peters (eds), *The State at Work, vol. 2: Comparative Public Service*

- Systems*, Cheltenham, UK and Northampton, MA, USA: Edward Elgar Publishing, pp. 7–33.
- Christensen, T. and P. Lægreid (2001), *New Public Management: The Transformation of Ideas and Practice*, Aldershot: Ashgate.
- Christensen, T. and P. Lægreid (2003), ‘Administrative reform policy: the challenges of turning symbols into practice’, *Public Organization Review*, **3** (1), 3–27.
- Christensen, T. and P. Lægreid (2011), ‘Introduction’, in T. Christensen and P. Lægreid (eds), *The Ashgate Research Companion to New Public Management*, Farnham and Burlington: Ashgate, pp. 1–15.
- Christensen, T. and P. Lægreid (eds) (2016), *The Routledge Handbook to Accountability and Welfare State Reforms in Europe*, London: Routledge.
- Christensen, T. and P. Lægreid (2017), *Transcending New Public Management*, Taylor & Francis.
- Clarke, A. and H. Margetts (2014), ‘Governments and citizens getting to know each other: open, closed and big data in public management reform’, *Policy & Internet*, **6** (4), 394–17.
- Clarke, J. and J. Newman (1997), *The Managerial State*, London: Sage.
- Cohen, M.D. and J.G. March (1986), ‘Leadership in an organized anarchy’, reprinted in M.C. Brown (ed.) (2000), *Organization and Governance in Higher Education* (5th edn, pp. 16–35), ASHE Reader Series, Boston, MA: Pearson Custom Publishing.
- Constantiou, D. and J. Kallinikos (2015), ‘New games, new rules: big data and the changing context of strategy’, *Journal of Information Technology*, **30** (1), 44–57.
- Cooper, T.L. and N.D. Wright (eds) (1992), *Exemplary Public Administrators: Character and Leadership in Government*, San Francisco, CA: Jossey-Bass.
- Crosby, B.C., P. ‘t Hart and J. Torfing (2017), ‘Public value creation through collaborative innovation’, *Public Management Review*, **19** (5), 655–69.
- Crozier, M., S. Huntington and J. Watanuki (1975), *The Crisis of Democracy: Report on the Governability of Democracies in the Trilateral Commission*, New York, NY: New York University Press.
- Dahl, A. and J. Soss (2014), ‘Neoliberalism for the common good? Public value governance and the downsizing of democracy’, *Public Administration Review*, **74** (4), 496–504.
- Dahlström, C., V. Lapuente and J. Teorell (2012), ‘The merit of meritocratization: politics, bureaucracy, and the institutional deterrents of corruption’, *Political Research Quarterly*, **65** (3), 656–68.

- Dalton, R.J. and C. Welzel (eds) (2014), *The Civic Culture Transformed: From Allegiant to Assertive Citizens*, New York, NY: Cambridge University Press.
- Danish Government (2018), *Danish Cyber and Information Security Strategy*, Copenhagen: Ministry of Finance.
- Danziger, J.N. and K.V. Andersen (2002), 'The impacts of information technology on public administration: an analysis of empirical research from the "golden age" of transformation', *International Journal of Public Administration*, **25** (5), 591–627.
- Darmstaedter, F. (1948 [2017]), *Bismarck and the Creation of the Second Reich*, London and New York, NY: Routledge.
- Day, P. and R. Klein (1987), *Accountability: Five Public Sectors*, London and New York, NY: Tavistock.
- De Jong, J. (2016), *Dealing with Dysfunction: Innovative Problem Solving in the Public Sector*, Washington DC: Brookings Institution Press.
- Denhardt, J.V. and R.B. Denhardt (2015), *The New Public Service: Serving, Not Steering*, New York, NY: Routledge.
- Dewey, J. (2009), 'Search for the great community', in V. Hodgkinson and M.W. Foley (eds), *Civil Society Reader*, Boston, MA: Tufts University Press, pp. 133–53.
- Dickinson, H., C. Needham, C. Mangan and H. Sullivan (2018), *Reimagining the Future Public Service Workforce*, Singapore: Springer.
- Diefenbach, T. and J.A.A. Sillince (2011), 'Formal and informal hierarchy in different types of organization', *Organization Studies*, **32** (11), 1515–37.
- DiIulio, J.J. Jr. (2014), *Bring Back the Bureaucrats*, West Conshohocken, PA: Templeton Press.
- DiMaggio, J. and W.W. Powell (1983), 'The iron cage revisited: institutional isomorphism and collective rationality in organizational fields', *American Sociological Review*, **48** (2), 147–60.
- Doig, J.W. and E.C. Hargrove (1987), *Leadership and Innovation: A Biographical Perspective on Entrepreneurs in Government*, Baltimore, MD: Johns Hopkins University Press.
- Douglas, M. (1999), 'Four cultures: the evolution of a parsimonious model', *GeoJournal*, **47** (3), 411–15.
- Downs, A. (1967), *Inside Bureaucracy*, Boston, MA: Little, Brown and Company.
- du Gay, P. (2000), *In Praise of Bureaucracy: Weber, Organisation, Ethics*, London: Sage.
- du Gay, P. (ed.) (2005), *The Values of Bureaucracy*, Oxford: Oxford University Press.

- du Gay, P. (2009a), 'In defence of "Mandarins": recovering the "core business" of public management', *Management and Organizational History*, **4** (4), 359–84.
- du Gay, P. (2009b), 'Max Weber and the ethics of office', in P. Adler (ed.), *Oxford Handbook of Sociology and Organizational Studies: Classic Foundations*, Oxford: Oxford University Press, pp. 146–73.
- du Gay, P. (2017), 'Introduction: office as a vocation', *European Journal of Cultural and Political Sociology*, **4** (2), 156–65.
- Dunleavy, P. (2006), *The Westminster Model and the Distinctiveness of British Politics*, Basingstoke: Palgrave Macmillan.
- Dunleavy, P. (2014), *Democracy, Bureaucracy and Public Choice: Economic Approaches in Political Science*, London and New York, NY: Routledge.
- Dunleavy, P. and L. Carrera (2013), *Growing the Productivity of Government Services*, Cheltenham, UK and Northampton, MA, USA: Edward Elgar Publishing.
- Dunleavy, P. and C. Hood (1994), 'From old public administration to New Public Management', *Public Money and Management*, **14** (3), 9–16.
- Dunleavy, P., H. Margetts, S. Bastow and J. Tinkler (2006a), *Digital Era Governance: IT Corporations, the State, and E-Government*, Oxford: Oxford University Press.
- Dunleavy, P., H. Margetts, S. Bastow and J. Tinkler (2006b), 'New Public Management is dead – long live digital-era governance', *Journal of Public Administration Research and Theory*, **16** (3), 467–94.
- Dunston, R., A. Lee, D. Boud, P. Brodie and M. Chiarella (2009), 'Co-production and health system reform – from re-imagining to re-making', *Australian Journal of Public Administration*, **68** (1), 39–52.
- Durant, R. (2012), *The Oxford Handbook of the American Bureaucracy*, Oxford: Oxford University Press.
- Eggers, W.D. (2016), *Delivering on Digital*, New York, NY: Rosetta Books.
- Ejersbo, N. and C. Greve (2014), *Moderniseringen af den offentlige sektor*, København: Akademisk Forlag.
- Ejersbo, N. and C. Greve (2016a), 'Digital era governance reform and accountability: the case of Denmark', in T. Christensen and P. Lægveid (eds), *The Routledge Handbook of Accountability and Welfare State Reforms in Europe*, London: Routledge, pp. 267–79.
- Ejersbo, N. and C. Greve (2016b), 'Denmark: towards the Neo-Weberian State in the digital era', in G. Hammerschmidt, S.V.D. Walle, R. Andrews and P. Bezes (eds), *Public Administration Reforms in*

- Europe: The View from the Top*, Cheltenham, UK and Northampton, MA, USA: Edward Elgar Publishing, pp. 119–28.
- Ejler, N. (2017), *Faglig ledelse mellem kerneopgave og styring*, Copenhagen: DJØF Publishing.
- Erikson, R., E.J. Hansen, S. Ringen and H. Uusitalo (eds) (1987), *The Scandinavian Model: Welfare and Welfare Research*, New York, NY: M.E. Sharpe.
- Erridge, A. (2007), ‘Public procurement, public value and the Northern Ireland unemployment pilot project’, *Public Administration*, **85** (4), 1023–43.
- Esmark, A. (2007), ‘Network management in the EU: the European Commission as network manager’, in M. Marcussen and J. Torfing (eds), *Democratic Network Governance in Europe*, Basingstoke: Palgrave Macmillan, pp. 252–72.
- EU (2001), *European Governance: A White Paper*. http://europa.eu/rapid/press-release_DOC-01-10_en.htm (accessed 7 April 2019).
- EU (2009), The Committee of the Regions’ White Paper on Multilevel Governance. <https://publications.europa.eu/en/publication-detail/-/publication/3cba79fd-2fcd-4fc4-94b9-677bbc53916b/language-en> (accessed 7 April 2019).
- European Commission (2017), *Advancing Europe’s Digital Future: Digital Headlines*, Brussels: European Union.
- European Commission (2018), *A Comparative Overview of Public Administration Characteristics and Performance in EU28*, Brussels: European Union.
- Evans, P., D. Rueschemeyer and T. Skocpol (eds) (1985), *Bringing the State Back In*, Cambridge: Cambridge University Press.
- Evetts, J. (2003), ‘The sociological analysis of professionalism: occupational change in the modern world’, *International Sociology*, **18** (2), 395–415.
- Exworthy, M. and S. Halford (eds) (1999), *Professionals and the New Managerialism in the Public Sector*, Buckingham: Open University Press.
- Ferlie, E. and E. Ongaro (2015), *Strategic Management in Public Services Organizations: Concepts, Schools and Contemporary Issues*, Abingdon and New York, NY: Routledge.
- Ferlie, E., L. Ashburner, L. Fitzgerald and A. Pettigrew (1996), *The New Public Management in Action*, Oxford: Oxford University Press.
- Flynn, N. (2000), ‘Managerialism and public services: some international trends’, in J. Clarke, S. Gewirtz and E. McLaughlin (eds), *New Managerialism, New Welfare?* London: Sage.

- Flyverbom, M. and A.K. Madsen (2015), 'Sorting data out: unpacking big data value chains and algorithmic knowledge production', in F. Süssengut (ed.), *Die Gessellschaft der daten*, Bielefeld: Transcript Verlag, pp. 123–44.
- Flyverbom, M., R. Deibert and D. Matten (2017), 'The governance of digital technology, big data and the internet: new roles and responsibilities for business', *Business and Society*, **58** (1), 3–19.
- Freeman, R.E. (1984), *Strategic Management: A Stakeholder Approach*, Boston, MA: Pitman.
- Freidson, E. (1970a), *Professional Dominance: The Social Structure of Medical Care*, Chicago, IL: Aldine.
- Freidson, E. (1970b), *Profession of Medicine: A Study in the Sociology of Applied Knowledge*, New York, NY: Dodd, Mead & Co.
- Freidson, E. (1994), *Professionalism Reborn: Theory, Prophecy, and Policy*, Chicago, IL: University of Chicago Press.
- Freidson, E. (2001), *Professionalism: The Third Logic*, Chicago, IL: University of Chicago Press.
- Fukuyama, F. (1992), *The End of History and the Last Man*, New York, NY: The Free Press.
- Fukuyama, F. (2004), *State Building: Governance and World Order in the Twenty-First Century*, London: Profile Books.
- Fukuyama, F. (2013), 'What is Governance?', *Governance*, **26** (3), 347–68.
- Fulda, A., Y. Li and Q. Song (2012), 'New strategies of civil society in China: a case study of the network governance approach', *Journal of Contemporary China*, **21** (76), 675–93.
- Fung, A. (2004), *Empowered Participation*, Princeton, NJ: Princeton University Press.
- Fung, A. (2009), *Empowered Participation: Reinventing Urban Democracy*, Princeton, NJ: Princeton University Press.
- Fung, A. and E.O. Wright (eds) (2003), *Deepening Democracy: Institutional Innovations in Empowered Participatory Governance*, London: Verso.
- Furphy, S. (ed.) (2015), *The Seven Dwarfs and the Age of the Mandarins: Australian Government Administration in the Post-War Reconstruction Era*, Acton: Australian National University Press.
- Gains, F. and G. Stoker (2009), 'Delivering "public value": implications for accountability and legitimacy', *Parliamentary Affairs*, **62** (3), 438–55.

- Gargiulo, M. and G. Ertug (2006), 'The dark side of trust', in R. Bachmann and A. Zaheer (eds), *Handbook of Trust Research*, Cheltenham, UK and Northampton, MA, USA: Edward Elgar Publishing, pp. 165–86.
- Girth, A.M., A. Hefetz, J.M. Johnston and M.E. Warner (2012), 'Outsourcing public service delivery: management responses in non-competitive markets', *Public Administration Review*, **72** (6), 887–900.
- Golden, B.R., J.M. Dukerich and F.H. Fabian (2000), 'The interpretation and resolution of resource allocation issues in professional organizations: a critical examination of the professional–manager dichotomy', *Journal of Management Studies*, **37** (8), 2257–88.
- Goldfinch, S. (1998), 'Evaluating public sector reforms in New Zealand: have the benefits been oversold?', *Asia Journal of Public Administration*, **20** (2), 203–32.
- Goodsell, C. (2004), *The Case for Bureaucracy*, 4th edn, Washington, DC: CQ Press.
- Goodsell, C. (2015), *The New Case for Bureaucracy*, Los Angeles, London, New Delhi, Singapore and Washington, DC: Sage.
- Gore, A. (1993), *From Red Tape to Results: Creating a Government that Works Better and Costs Less*, New York, NY: Times Books/Random House.
- Gray, B. (1989), *Collaborating: Finding Common Ground for Multiparty Problems*, San Francisco, CA: Jossey-Bass.
- Greve, C. and G. Hodge (eds) (2013), *Rethinking Public–Private Partnerships: Strategies for Turbulent Times*, London and New York, NY: Routledge.
- Greve, C., P. Lægveid and L.H. Rykkja (eds) (2016), *Nordic Administrative Reforms: Lessons for Public Management*, London: Palgrave Macmillan.
- Grimsley, M. and A. Meehan (2007), 'E-government information systems: evaluation-led design for public value and client trust', *European Journal of Information Systems*, **16** (2), 134–48.
- Grøn, C.H., L.L. Bro and L.B. Andersen (2019), 'Public managers' leadership identity: concept, causes, and consequences', *Public Management Review*, online version first published 8 August 2019. DOI: 10.1080/14719037.2019.1645875.
- Gruening, G. (2001), 'Origin and theoretical basis of New Public Management', *International Public Management Journal*, **4** (1), 1–25.
- Ha, Y.-C. and M.-K. Kang (2011), 'Creating a capable bureaucracy with loyalists: the internal dynamics of the South Korean Developmental State, 1948–1979', *Comparative Political Studies*, **44** (1): 78–108.

- Hafner, K. and M. Lyon (1996), *Where the Wizards Stay up Late: The Origins of the Internet*, New York, NY: Simon & Schuster.
- Hall, P.A. and R.C.R. Taylor (1996), 'Political science and the three new institutionalisms', *Political Studies*, **XLIV**, 936–57.
- Hammerschmidt, G., S. van de Walle, R. Andrews and P. Bezes (eds) (2016), *Public Administration Reforms in Europe: The View from the Top*, Cheltenham, UK and Northampton, MA, USA: Edward Elgar Publishing.
- Hammond, T.H. and P.A. Thomas (1989), 'The impossibility of a neutral hierarchy', *Journal of Law, Economics, and Organization*, **5** (1), 155–84.
- Hansen, E.J., S. Ringen, H. Uusitalo and R. Erikson (eds) (1993), *Welfare Trends in the Scandinavian Countries*, Armonk, NY: M.E. Sharpe.
- Hartley, J. (2005), 'Innovation in governance and public services: past and present', *Public Money and Management*, **25** (1), 27–34.
- Hartley, J., E. Sørensen and J. Torfing (2013), 'Collaborative innovation: a viable alternative to market competition and organizational entrepreneurship', *Public Administration Review*, **73** (6), 821–30.
- Hatch, M.J. (1997), *Organization Theory: Modern Symbolic and Post-modern Perspectives*, Oxford: Oxford University Press.
- Heclo, H. (1978), 'Issue networks and the executive establishment', in A. King (ed.), *The New American Political System*, Washington, DC: American Enterprise Institute, pp. 87–124.
- Heffron, F.A. (1989), *Organization Theory and Public Organization: The Political Connection*, Englewood Cliffs, NJ: Prentice-Hall.
- Heidenheimer, A.J. (1989), 'Professional knowledge and state policy in comparative historical perspective: law and medicine in Britain, Germany and the United States', *International Social Science Journal*, **41** (4), 529–53.
- Henriksen, H.Z. and B. Rukonova (2011), 'To mind IT or not to mind IT', *Transforming Government*, **5** (2), 155–66.
- Hermansson, H. (2016), 'Disaster management collaboration in Turkey: assessing progress and challenges of hybrid network governance', *Public Administration*, **94** (2), 333–49.
- Hernes, Gudmund (1976) 'Structural change in social processes', *American Journal of Sociology*, **82** (3), 513–547.
- Hirschman, A.O. (1970), *Exit, Voice and Loyalty: Responses to Decline in Firms, Organizations and States*, Cambridge, MA: Harvard University Press.
- Hodge, G. and C. Greve (2010), 'Public-private partnerships: governance scheme or language game?', *Australian Journal of Public Administration*, **69** (1), 8–22.

- Hodge, G.A., C. Greve and A. Boardman (2010), *International Handbook on Public–Private Partnerships*, Cheltenham, UK and Northampton, MA, USA: Edward Elgar Publishing.
- Hofstad, H. and J. Torfing (2017), ‘Towards a climate-resilient city: collaborative innovation for a “green shift”’, in R.A. Fernandez, S. Zubelzu and R. Martínez (eds), *Oslo Carbon Footprint and the Industrial Life Cycle*, Cham: Springer, pp. 221–42.
- Hofstede, G. (1980), *Culture’s Consequences: International Differences in Work-Related Values*, London: Sage.
- Holborn, H. (1969 [1982]), *A History of Modern Germany: 1840–1945*, Princeton, NJ: Princeton University Press.
- Homburg, V. (2008), *Understanding E-Government: Information Systems in Public Administration*, London: Routledge.
- Hondeghem, A. and J.L. Perry (2009), ‘EGPA symposium on public service motivation and performance: introduction’, *International Review of Administrative Sciences*, **75** (1), 5–9.
- Hood, C. (1991), ‘A public management for all seasons?’, *Public Administration*, **69** (1), 3–19.
- Hood, C. (1998), *The Art of the State*, Oxford: Oxford University Press.
- Hood, C. and R. Dixon (2015a), *A Government that Works Better and Costs Less?* Oxford: Oxford University Press.
- Hood, C. and R. Dixon (2015b), ‘What we have to show for 30 years of New Public Management: higher costs, more complaints’, *Governance*, **28** (3), 265–67.
- Hood, C. and R. Dixon (2016), ‘Not what it said on the tin? Reflections on three decades of UK public management reform’, *Financial Accountability & Management*, **32** (4), 409–28.
- Hood, C., C. Scott, O. James, G. Jones and T. Travers (1999), *Regulation Inside Government: Waste-Watchers, Quality Police and Sleaze Busters*, Oxford: Oxford University Press.
- Hoogland, J. and H. Jochemsen (2000), ‘Professional autonomy and the normative structure of medical practice’, *Theoretical Medicine and Bioethics*, **21** (5), 457–75.
- Hunt, J. (2010), ‘Leadership style orientations of senior executives in Australia: an analysis of 54 Australian top managers’, *The Journal of the American Academy of Business*, **16** (1), 207–17.
- Huxham, C. and S. Vangen (2005), ‘Aiming for collaborative advantage: challenging the concept of shared vision’, Advanced Institute of Management Research Paper No. 015.
- Iversen, T. and H. Lurås (2000), ‘Economic motives and professional norms: the case of general medical practice’, *Journal of Economic Behavior & Organization*, **43**, 447–70.

- Jacobs, L.R. (2014), 'The contested politics of public value', *Public Administration Review*, **74** (4), 480–94.
- Jacobsen, C.B. and L.B. Andersen (2015), 'Is leadership in the eye of the beholder? A study of intended and perceived leadership practices and organizational performance', *Public Administration Review*, **75** (6), 829–41.
- Jakobsen, M.L.F. (2009), 'Bureaukratisering som begreb: fra politisk skældsord til videnskabeligt analyseobjekt', *Politica*, **41** (2), 135–49.
- Jakobsen, M.L.F. and P.B. Mortensen (2014), *Regelstaten: Væksten i danske love og bekendtgørelser 1989–2011*, Copenhagen: DJØF Publishing.
- Jakobsen, M.L.F. and P.B. Mortensen (2016), 'Rules and the doctrine of performance management', *Public Administration Review*, **76** (2), 302–12.
- Jensen, K.R. (2017), *Leading Global Innovation: Facilitating Multicultural Collaboration and International Market Success*, Basingstoke: Palgrave Macmillan.
- Jensen, U.T. and L.B. Andersen (2015), 'Public service motivation, user orientation, and prescription behaviour: doing good for society or for the individual user?', *Public Administration*, **93** (3), 753–68.
- Jensen, U.T. and L.L. Bro (2018), 'How transformational leadership supports intrinsic motivation and public service motivation: the mediating role of basic need satisfaction', *The American Review of Public Administration*, **48** (6), 535–49.
- Jessop, B. (1990), *State Theory: Putting Capitalist States in their Place*, Cambridge: Polity Press.
- Jessop, B. (2002), *The Future of the Capitalist State*, Cambridge: Polity Press.
- Johnson, T.J. (1972), *Professions and Power*, London: Macmillan.
- Jørgensen T.B. and D.-L. Sørensen (2012) 'Codes of good governance', *Public Integrity*, **15** (1), 71–96.
- Jørgensen, T.B. and K. Vrangbæk (2011), 'Value dynamics: towards a framework for analyzing public value changes', *International Journal of Public Administration*, **34** (8), 486–96.
- Jun, J.S. (2009), 'The limits of post: New Public Management and beyond', *Public Administration Review*, **69** (1), 161–5.
- Kapucu, N. (2006), 'Interagency communication networks during emergencies: boundary spanners in multiagency coordination', *The American Review of Public Administration*, **36** (2), 207–25.
- Kaufmann, H. (1997 [2015]), *Red Tape: Its Origins, Uses, and Abuses*, Washington DC: Brookings.

- Kettl, D.F. (1997), 'The global revolution in public management: driving themes, missing links', *Journal of Policy Analyses and Management*, **16** (3), 446–62.
- Kettl, D.F. (2002), *The Transformation of Governance*, Baltimore, MD: Johns Hopkins University Press.
- Kettl, D.F. (2005), *The Global Public Management Revolution*, 2nd edn, Washington, DC: Brookings.
- Kettl, D.F. (2015), *The Transformation of Governance: Public Administration for the Twenty-First Century*, Baltimore, MD: Johns Hopkins University Press.
- Kettl, D.F. (2016), *Escaping Jurassic Government: How to Recover America's Lost Commitment to Competence*, Washington, DC: Brookings.
- Kickert, W.J.M. (2011), 'Public management reforms in Continental Europe: national distinctiveness', in T. Christensen and P. Lægreid (eds), *The Ashgate Research Companion to New Public Management*, London and New York, NY: Routledge, pp. 97–112.
- Kickert, W.J.M., E.-H. Klijn and J.F.M. Koppenjan (eds) (1997), *Managing Complex Networks*, London: Sage.
- Kingsley, G. (2004), 'On becoming just another contractor: contract competition and the management of science at Sandia National Laboratories', *Public Performance and Management Review*, **28** (2), 186–213.
- Klausen, K.K. (2014), 'Still the century of government? No signs of governance yet!', *International Public Management Review*, **15** (1), 1–16.
- Klausen, K.K. and K. Ståhlberg (1998), *New Public Management i Norden: nye organisations- og ledelsesformer i den decentrale velfærdsstat*, Odense: University Press of Southern Denmark.
- Kluckhohn, C. (1951), 'Values and value-orientations in the theory of action: an exploration in definition and classification', in T. Parsons and E. Shils (eds), *Toward a General Theory of Action*, Cambridge, MA: Harvard University Press, pp. 388–433.
- Knott, J.H. and G.J. Miller (1987), *Reforming Bureaucracy: The Politics of Institutional Change*, Englewood Cliffs, NJ: Prentice Hall.
- Kohler-Koch, B. and F. Larat (eds) (2009), *European Multi-Level Governance*, Cheltenham, UK and Northampton, MA, USA: Edward Elgar Publishing.
- Koliba, C.J., J.W. Meek and A. Zia (2010), 'Gordian knot or integrated theory? Critical conceptual considerations for governance network

- analysis', in T. Brandsen and M. Holzer (eds), *The Future of Governance: Selected Papers from the Fifth Transatlantic Dialogue on Public Administration*, pp. 257–80.
- Koliba, C.J., R.M. Mills and A. Zia (2011), 'Accountability in governance networks: an assessment of public, private, and nonprofit emergency management practices following Hurricane Katrina', *Public Administration Review*, **71** (2), 210–20.
- Kooiman, J. (ed.) (1993), *Modern Governance*, London: Sage.
- Kooiman, J. (2003), *Governing as Governance*, London: Sage.
- Koppenjan, J. and E.-H. Klijn (2004), *Managing Uncertainties in Networks: A Network Approach to Problem Solving*, London and New York, NY: Routledge.
- Koppenjan, J., M. Kars and H.V.D. Voort (2009), 'Vertical politics in horizontal policy networks: framework setting as coupling arrangement', *Policy Studies Journal*, **37** (4), 769–92.
- Kotter, J.P. (1996), *Leading Change*, Boston, MA: Harvard Business School Press.
- Kragh Jespersen, P. (2005), *Mellem profession og management*, Copenhagen: Handelshøjskolens Forlag.
- Krasnik, A., P.P. Groenewegen, P.A. Pedersen, P.V. Scholten, G. Mooney, A. Gottschau, H.A. Flierman and M.T. Damsgaard (1990), 'Changing remuneration systems: effects on activity in general practice', *British Medical Journal*, **300**, 1698–701.
- Krejsler, J. (2005), 'Professions and their identities: how to explore professional development among (semi-) professions', *Scandinavian Journal of Educational Research*, **49** (4), 335–57.
- Kuhn T. (1962), 'The structure of scientific revolutions', *International Encyclopedia of Unified Science*, **2** (2), xv and 172.
- Kuhnle, S. (2000), 'The Scandinavian welfare state in the 1990s: challenged but viable', *West European Politics*, **23** (2), 209–28.
- Lane, J.-E. (1993), *The Public Sector: Concepts, Models and Approaches*, London: Sage.
- Lascoumes, P. and P. Le Galès (2007), 'Introduction: understanding public policy through its instruments – from the nature of instruments to the sociology of public policy instrumentation', *Governance*, **20** (1), 1–21.
- Lazear, E.P. and M. Gibbs (2015), *Personnel Economics in Practice*, 2nd edn, Hoboken, NJ: John Wiley & Sons.
- Le Grand, J. (2003), *Motivation, Agency and Public Policy*, Oxford: Oxford University Press.

- Le Grand, J. (2010), 'Knights and knaves return: public service motivation and the delivery of public services', *International Public Management Journal*, **13** (1), 56–71.
- Leyenaar, M.H. and B. Niemöller (2010), 'European citizens' consultations 2009: evaluation report', Brussels: The King Baudouin Foundation.
- Lindblom, C.E. (1977), *Politics and Markets*, New York, NY: Basic Books.
- Ling, T. (2002), 'Delivering joined-up government in the UK: dimensions, issues and problems', *Public Administration*, **80** (4), 615–42.
- Lips, M. (2019), *Digital Government: Managing the Public Sector in the Digital Era*, London: Routledge.
- Lipsky, Michael (1980), *Street-Level Bureaucracy: Dilemmas of the Individual in Public Services*, New York, NY: Russell Sage Foundation.
- Lowndes, V., L. Pratchett and G. Stoker (2006), 'Local political participation: the impact of rules-in-use', *Public Administration*, **84** (3), 539–61.
- Luhmann, N. (1995), *Social Systems*, Palo Alto, CA: Stanford University Press.
- Lundquist, L. (1998), *Demokratins väktare: ämbetsmännen och vårt offentliga etos*, Lund: Studentlitteratur AB.
- Lunenburg, F.C. (2012), 'Organizational structure: Mintzberg's framework', *International Journal of Scholarly, Academic, Intellectual Diversity*, **14** (1), 1–8.
- Lynn, L.E. (1981), *Managing the Public's Business: The Job of the Government Executive*, New York, NY: Basic Books.
- Lynn, L.E. Jr. (1996), *Public Management as Art, Science and Profession*, Chatham: Chatham House Publishers.
- Lynn, L.E. Jr. (2008), 'What is a Neo-Weberian State? Reflections on a concept and its implications', *The NISPAcess Journal of Public Administration and Policy*, special issue: *A Distinctive European Model? The Neo-Weberian State*, **1** (2), 17–30.
- Malhotra, D. and J.K. Murnighan (2002), 'The effects of contracts on interpersonal trust', *Administrative Science Quarterly*, **47** (3), 534–59.
- March, J.G. and J.P. Olsen (1989), *Rediscovering Institutions*, New York, NY: Free Press.
- March, J.G. and J.P. Olsen (1995), *Democratic Governance*, New York, NY: Free Press.
- March, J.G., M. Schulz and X. Zhou (2000), *The Dynamics of Rules: Change in Written Organizational Codes*, Stanford, CA: Stanford University Press.

- Marcussen, M. and J. Torfing (eds) (2007), *Democratic Network Governance in Europe*, Basingstoke: Palgrave Macmillan.
- Margetts, H. and P. Dunleavy (2013), 'The second wave of digital era governance: a quasi-paradigm for government on the web', *Philosophical Transactions of the Royal Society*, **371** (1987), 1–17.
- Margetts, H. and A. Naumann (2017), 'Government as a platform: what can Estonia show the world?', research paper, Oxford: University of Oxford.
- Margetts, H., P. John, S. Hale and T. Yasserli (2017), *Political Turbulence: How Social Media Shape Collective Action*, Princeton, NJ: Princeton University Press.
- Marini, F. (ed.) (1971), *Toward a New Public Administration: The Minnowbrook Perspective*, Scranton, PA: Chandler Publishing.
- Marks, G. and L. Hooghe (2004), 'Contrasting visions of multi-level governance', in I. Bache and M. Flinders (eds), *Multi-Level Governance*, Oxford and New York, NY: Oxford University Press, pp. 15–30.
- Marsh, D. and R.A.W. Rhodes (1992), *Policy Networks in British Government*, Oxford: Clarendon Press.
- Mayer-Schönberger, V. and K. Cuckier (2013), *Big Data*, London: John Murray.
- Mayntz, R. (1993a), 'Modernization and the logic of interorganisational networks', in J. Child, M. Crozier and R. Mayntz (eds), *Societal Change between Markets and Organization*, Aldershot: Avebury, pp. 3–18.
- Mayntz, R. (1993b), 'Governing failure and the problem of governability: some comments on a theoretical paradigm', in J. Kooiman (ed.), *Modern Governance*, London: Sage, pp. 9–21.
- Mazzucato, M. (2013), *The Entrepreneurial State*, London: Anthem Press.
- McEvily, B., V. Perrone and A. Zaheer (2003), 'Trust as an organizing principle', *Organization Science*, **14** (1), 91–103.
- McGivern, G., G. Currie, E. Ferlie, L. Fitzgerald and J. Waring (2015), 'Hybrid manager–professionals' identity work: the maintenance and hybridization of medical professionalism in managerial contexts', *Public Administration*, **93** (2), 412–32.
- Meijer, A.J. (2011), 'Networked coproduction of public services in virtual communities: from a government-centric to a community approach to public service support', *Public Administration Review*, **71** (4), 598–607.
- Melchiorson, I.M. (2012), 'En nøgle til afbureaukratisering?', master's thesis, Aarhus: Department of Political Science, Aarhus University.

- Mergel, I. (2016), 'Social media institutionalization in U.S. federal government', *Government Information Quarterly*, **33** (1), 142–8.
- Mergel, I. (2017). 'Building holistic evidence for social media impact', *Public Administration Review*, **77** (4), 489–95.
- Mergel, I. and S. Bretschneider (2013), 'A three-stage adoption process for social media use in government', *Public Administration Review*, **73** (3), 390–400.
- Mergel, I., K. Rethemeyer and K. Issett (2017), 'Big data in public affairs', *Public Administration Review*, **76** (6), 928–37.
- Meyer, J.W. and B. Rowan (1977), 'Institutionalized organizations: formal structure as myth and ceremony', *American Journal of Sociology*, **83** (2), 340–63.
- Meynhardt, T. and J. Metelmann (2009), 'Pushing the envelope: creating public value in the labor market: an empirical study on the role of middle managers', *International Journal of Public Administration*, **32** (3–4), 274–312.
- Miller, G.J. (2000), 'Above politics: credible commitment and efficiency in the design of public agencies', *Journal of Public Administration Research and Theory*, **10** (2), 289–327.
- Milward, H.B., L. Jensen, A. Roberts, M.I. Dussauge-Laguna, V. Junjan, R. Torenvlied, A. Boin, H.K. Colebatch, D. Kettl and R. Durant (2016), 'Is public management neglecting the state?', *Governance*, **29** (3), 311–34.
- Mintzberg, H. (1992), *Structure in Fives: Designing Effective Organizations*, Upper Saddle River, NJ: Prentice Hall.
- Mintzberg, H. (2009), *Tracking Strategies: Toward a General Theory of Strategy Formation*, New York, NY: Oxford University Press.
- Moe, T.M. (1987), 'Interests, institutions and positive theory', in K. Orren and S. Skowronek (eds), *Studies in American Political Development*, New Haven, CT: Yale University Press, pp. 236–99.
- Moore, M.H. (1995), *Creating Public Value: Strategic Management in Government*, Cambridge, MA: Harvard University Press.
- Moore, M.H. (2000), 'Managing for value: organizational strategy in for-profit, nonprofit, and governmental organizations', *Nonprofit and Voluntary Sector Quarterly*, **29** (S1), 183–204.
- Moore, M.H. (2013), *Recognizing Public Value*, Cambridge, MA: Harvard University Press.
- Morgan, D.F. and B.J. Cook (eds) (2014), *New Public Governance: A Regime-Centered Perspective*, London and New York, NY: Routledge.
- Moynihhan, D.P. (2008), *The Dynamics of Performance Management: Constructing Information and Reform*, Washington, DC: Georgetown University Press.

- Murphy, R. (1986), 'Weberian closure theory: a contribution to the ongoing assessment', *British Journal of Sociology*, **31** (1), 21–41.
- Nabatchi, T. and M. Leighninger (2015), *Public Participation for 21st Century Democracy*, San Francisco, CA: Jossey-Bass.
- Newman, J., J. Raine and C. Skelcher (2001), 'Transforming local government: innovation and modernization', *Public Money and Management*, **21** (2), 61–8.
- Nielsen, P.A. (2013), 'Performance information in politics and public management: impacts on decision making and performance', PhD dissertation, Department of Political Science, Aarhus University http://politica.dk/fileadmin/politica/Dokumenter/ph.d.-afhandling/poul_aaes_nielsen.pdf (accessed 20 October 2016).
- Nielsen, P.A., S. Boye, A.L. Holten, C.B. Jacobsen and L.B. Andersen (2018), 'Are transformational and transactional types of leadership compatible? A two-wave study of employee motivation', *Public Administration*, 1–16 (early view November 22, 2018).
- Nielsen, V.L. (2006), 'Are street-level bureaucrats compelled or enticed to cope?' *Public Administration*, **84** (4), 861–89.
- Niskanen, W.A. (1971), *Bureaucracy and Representative Government*, Chicago, IL: Aldine Atherton.
- Noordegraaf, M. (2007), 'From "pure" to "hybrid" professionalism: present-day professionalism in ambiguous public domains', *Administration & Society*, **39** (6), 761–85.
- Noordegraaf, M. (2011a), 'Risky business: how professionals and professional fields (must) deal with organizational issues', *Organization Studies*, **32** (10), 1349–71.
- Noordegraaf, M. (2011b), 'Remaking professionals? How associations and professional education connect professionalism and organizations', *Current Sociology*, **59** (4), 465–88.
- Noordegraaf, M. (2016), 'Reconfiguring professional work: changing forms of professionalism in public services', *Administration and Society*, **48** (7), 783–810.
- Norman R. and R. Gregory (2003), 'Paradoxes and pendulum swings: performance management in New Zealand public sector', *Australian Journal of Public Administration*, **62** (4), 35–49.
- Normann, R. (2001), *Service Management: Strategy and Leadership in Service Business*, 3rd edn, Chichester: Wiley.
- Norris, P. (2011), *Democratic Deficit: Critical Citizens Revisited*, Cambridge: Cambridge University Press.
- Nyhan, R.C. (2000), 'Changing the paradigm: trust and its role in public sector organizations', *The American Review of Public Administration*, **30** (1), 87–109.

- OECD (1995), *Governance in Transition: Public Management Reforms in OECD Countries*, Paris: OECD.
- OECD (2018), *OECD Better Life Index*, Paris: OECD www.oecd-betterlifeindex.org/.
- O'Flynn, J. (2007), 'From New Public Management to public value: paradigmatic change and managerial implications', *Australian Journal of Public Administration*, **66** (3), 353–66.
- Olsen, J.P. (1986), 'Foran en ny offentlig revolution', *Nytt Norsk Tidsskrift*, **3** (3) 3–15.
- Olsen, J.P. (1991), 'Modernization programs in perspective: institutional analyses of organizational change', *Governance*, **4** (2), 125–49.
- Olsen, J.P. (2006), 'Maybe it is time to rediscover bureaucracy', *Journal of Public Administration Research and Theory*, **16** (1), 1–24.
- Olsen, J.P. and G.B. Peters (1996), *Lessons from Experience*, Oslo: Scandinavian University Press.
- Ongaro, Edoardo (2017), *Philosophy and Public Administration: An Introduction*, Cheltenham, UK and Northampton, MA, USA: Edward Elgar Publishing.
- Osborne, S. (2006), 'The New Public Governance?', *Public Management Review*, **8** (3), 377–87.
- Osborne, S. (ed.) (2010), *The New Public Governance?* London and New York, NY: Routledge.
- Osborne, D. and T. Gaebler (1992), *Reinventing Government: How the Entrepreneurial Spirit is Transforming the Public Sector*, Reading, MA: Addison-Wesley.
- Osborne, D. and P. Plastrik (1998), *Banishing Bureaucracy: The Five Strategies for Reinventing Government*, New York: Penguin Books.
- Osborne, S.P. and K. Strokosch (2013), 'It takes two to tango? Understanding the co-production of public services by integrating the services management and public administration perspectives', *British Journal of Management*, **24** (S1), 31–47.
- Osborne, S.P., Z. Radnor and G. Nasi (2013), 'A new theory for public service management? Toward a (public) service-dominant approach', *American Review of Public Administration*, **43** (2), 135–58.
- Osborne, S.P., Z. Radnor and K. Strokosch (2016), 'Co-production and the co-creation of value in public services: a suitable case for treatment?', *Public Management Review*, **18** (5), 639–53.
- Ostrom, E. (1973), *Community Organization and the Provision of Police Services*, Thousand Oaks, CA: Sage.
- Ostrom, E. (1991), 'Rational choice theory and institutional analysis: toward complementarity', *American Political Science Review*, **85** (1), 237–43.

- Ostrom, E. (1996), 'Crossing the great divide: coproduction, synergy, and development', *World Development*, **24** (6), 1073–87.
- Ostrom, E. and G. Whitaker (1973), 'Does local community control of police make a difference? Some preliminary findings', *American Journal of Political Science*, **17** (1), 48–76.
- Ostrom, E., R. Gardner and J. Walker (1994), *Rules, Games, and Common-Pool Resources*, Ann Arbor, MI: University of Michigan Press.
- Ostrom, V. and E. Ostrom (1971), 'Public choice: a different approach to the study of public administration', *Public Administration Review*, **31** (2), 203–16.
- O'Toole, Jr, L.J., K.J. Meierand and S. Nicholson-Crotty (2005), 'Managing upward, downward and outward: networks, hierarchical relationships and performance', *Public Management Review*, **7** (1), 45–68.
- Ouchi, W.G. (1980), 'Markets, bureaucracies and clans', *Administrative Science Quarterly*, **25**, 129–41.
- Page, S.B., M.M. Stone, J.M. Bryson and B.C. Crosby (2015), 'Public value creation by cross-sector collaborations: a framework and challenges of assessment', *Public Administration*, **93** (3), 715–32.
- Papadopoulos, Y. (2003), 'Cooperative forms of governance: problems of democratic accountability in complex environments', *European Journal of Political Research*, **42** (4), 473–501.
- Papadopoulos, Y. (2007), 'Problems of democratic accountability in network and multilevel governance', *European Law Journal*, **13** (4), 469–86.
- Parkin, F. (1979), *Marxism and Class Theory: A Bourgeois Critique*, London: Tavistock.
- Parsons, T. (1951), *The Social System*, London: Free Press.
- Pells, C. (2015), 'Debate: against collaboration', *Public Money & Management*, **36** (1), 4–5.
- Perry, J.L. and A. Hondeghem (2008), 'Building theory and empirical evidence about public service motivation', *International Public Management Journal*, **11** (1), 3–12.
- Perry, J.L. and L. Wise (1990), 'The motivational bases of public service', *Public Administration Review*, **50** (3), 367–73.
- Pestoff, V., T. Brandsen and B. Verschuere (eds) (2013), *New Public Governance, the Third Sector, and Co-Production*, London and New York, NY: Routledge.
- Pfeffer, J. and G.R. Salancik (1978), *The External Control of Organizations: A Resource Dependence Perspective*, New York, NY: Harper and Row.

- Poel, M., E.T. Meyer and R. Schroeder (2018), 'Big data for policy-making: great expectations but with limited progress?', *Policy and Internet*. Online version first published 15 July 2018. DOI: 10.1002/poi3.176.
- Pollitt, C. (2013), *Context in Public Policy and Management: The Missing Link?* Cheltenham, UK and Northampton, MA, USA: Edward Elgar Publishing.
- Pollitt, C. (2016a), 'Managerialism redux?', *Financial Accountability & Management*, **32** (4), 429–47.
- Pollitt, C. (2016b), *Advanced Introduction to Public Management and Administration*, Cheltenham, UK and Northampton, MA, USA: Edward Elgar Publishing.
- Pollitt, C. and G. Bouckaert (2003), 'Evaluating public management reforms: an international perspective', in H. Wollmann (ed.), *Evaluation in Public-Sector Reform: Concepts and Practice in International Perspective*, Cheltenham, UK and Northampton, MA, USA: Edward Elgar Publishing, pp. 12–35.
- Pollitt, C. and G. Bouckaert (2004), *Public Management Reform: A Comparative Analysis*, Oxford: Oxford University Press.
- Pollitt, C. and G. Bouckaert (2011), *Public Management Reform: A Comparative Analysis of NPM, the Neo-Weberian State, and New Public Governance*, 3rd edn, Oxford: Oxford University Press.
- Pollitt, C. and G. Bouckaert (2017), *Public Management Reform: A Comparative Analysis into the Age of Austerity*, 4th edn, Oxford: Oxford University Press.
- Porter, M.E. (1980), *Competitive Strategy: Techniques for Analyzing Industries and Competitors*, New York, NY: Free Press.
- Porter, M.E. (1985), *Competitive Advantage: Creating and Sustaining Superior Performance*, New York, NY: Free Press.
- Powell, W.W. and P.J. DiMaggio (eds) (1991), *The New Institutionalism in Organizational Analysis*, Chicago, IL: University of Chicago Press.
- Power, M. (1998), *The Audit Society*, Oxford: Oxford University Press.
- Provan, K.G. and P. Kenis (2008), 'Modes of network governance: structure, management and effectiveness', *Journal of Public Administration Research and Theory*, **18** (2), 229–52.
- Radnor, Z. and S.P. Osborne (2013), 'Lean: a failed theory for public services?', *Public Management Review*, **15** (2), 265–87.
- Raelin, J.A. (1983), *The Clash of Cultures: Managers and Professionals*, Boston, MA: Harvard Business School Press.
- Rainey, H.G., R.W. Backoff and C.H. Levine (1976), 'Comparing public and private organizations', *Public Administration Review*, **36** (2) 233–44.

- Rhodes, R.A.W. (1997), *Understanding Governance: Policy Networks, Governance, Reflexivity and Accountability*, Buckingham: Open University Press.
- Rhodes, R.A.W. (2000), 'Governance and public administration', in J. Pierre (ed.), *Debating Governance*, Oxford: Oxford University Press, pp. 54–90.
- Rhodes, R.A.W. (2015), 'Recovering the craft of public administration', *Public Administration Review*, **76** (4), 638–47.
- Rhodes, R.A.W. and J. Wanna (2007), 'The limits to public value, or rescuing responsible government from the platonic guardians', *Australian Journal of Public Administration*, **66** (4), 406–21.
- Rhodes, R.A. and J. Wanna (2008), 'Stairways to heaven: a reply to Alford', *Australian Journal of Public Administration*, **67** (3), 367–70.
- Rhodes, R.A.W. and J. Wanna (2009), 'Bringing the politics back in: public value in Westminster parliamentary government', *Public Administration*, **87** (2), 161–83.
- Riccucci, N.M. (1995), *Unsung Heroes: Federal Execucrats Making a Difference*, Washington, DC: Georgetown University Press.
- Rittel, H.W. and M.M. Webber (1973), 'Dilemmas in a general theory of planning', *Policy Sciences*, **4** (2), 155–69.
- Roberts, A. (2017), *Four Crises of American Democracy*, Oxford: Oxford University Press.
- Roberts, A. (2018), *Can Government Do Anything Right?* Cambridge: Polity Press.
- Roberts, J. and M. Dietrich (1999), 'Conceptualizing professionalism: why economics needs sociology', *American Journal of Economics and Sociology*, **58** (4), 977–98.
- Roberts, N.C. (2000), 'Wicked problems and network approaches to resolution', *International Public Management Review*, **1** (1), 1–19.
- Rosanvallon, P. (2011), *Democratic Legitimacy: Impartiality, Reflexivity, Proximity*, Princeton, NJ: Princeton University Press.
- Rosenberg, S. (ed.) (2007), *Deliberation, Participation, and Democracy: Can the People Govern?* New York, NY: Palgrave Macmillan.
- Rosser, C. (2018), 'Max Weber's bequest for a European public administration', in E. Ongaro and S. van Thiel (eds), *The Palgrave Handbook of Public Administration and Management in Europe*, London: Palgrave Macmillan, pp. 1011–29.
- Rothstein, B. and J. Teorell (2008), 'What is quality of government? A theory of impartial government Institutions', *Governance*, **21** (2), 165–90.

- Røvik, K.A. (2011), 'From fashion to virus: an alternative theory of organizations' handling of management ideas', *Organization Studies*, **32** (5), 631–53.
- Rowse, T. (2002), *Nugget Coombs: A Reforming Life*, Cambridge: Cambridge University Press.
- Salamon, L.M. (2000), 'The new governance and the tools of public action: an introduction', *Fordham Urban Law Journal*, **28**, 1611–74.
- Salamon, L.M. (2002), *The Tools of Government: A Guide to the New Governance*, New York, NY: Oxford University Press.
- Sayadi, Z., M. Dehbannejad, H.R. Pordanjani and O.J. Aghad (2017), 'The impact of leadership style on employee creativity: mediator role of employee trust', *Journal of Economic and Management Perspectives*, **11** (1), 1393–402.
- Scharpf, F.W. (1994), 'Games real actors could play: positive and negative coordination in embedded negotiations', *Journal of Theoretical Politics*, **6** (1), 27–53.
- Scharpf, F.W. (1998), *Games Real Actors Play: Actor-Centered Institutionalism in Policy Research*, Boulder, CO: Westview Press.
- Scharpf, F.W. (1999), *Governing in Europe: Effective and Democratic?*, Oxford and New York, NY: Oxford University Press.
- Schillemans, T. (2013), 'Moving beyond the clash of interests: on a stewardship theory and the relationships between central government departments and public agencies', *Public Management Review*, **15** (4), 541–62.
- Schön, D. (1973), *Beyond the Stable State*, New York, NY: W.W. Norton.
- Schott, C., D. van Kleef and M. Noordegraaf (2016), 'Confused professionals? Capacities to cope with pressures on professional work', *Public Management Review*, **18** (4), 583–610.
- Schott, C., D. van Kleef and T. Steen (2018), 'The combined impact of professional role identity and public service motivation on decision-making in dilemma situations', *International Review of Administrative Sciences*, **84** (1), 21–41.
- Schwab, K. (2017), *The Fourth Industrial Revolution*, London: Portfolio Penguin.
- Scott, W.R. (1981), *Organizations: Rational, Natural, and Open Systems*, Englewood Cliffs, NJ: Prentice Hall.
- Scott, W.R. (2008), 'Lords of the dance: professionals as institutional agents', *Organization Studies*, **29** (2), 219–38.
- Senge, P.M. (1990), *The Fifth Discipline: The Art and Practice of The Learning Organization*, London: Random House.
- Shapiro, S.P. (2005), 'Agency theory', *Annual Review of Sociology*, **31**, 263–84.

- Sharma, A. (1997), 'Professional as agent: knowledge asymmetry in agency exchange', *The Academy of Management Review*, **22** (3), 758–98.
- Smith, G. (2009), *Democratic Innovations Designing Institutions for Citizen Participation*, New York, NY: Cambridge University Press.
- Sørensen, E. and J. Torfing (eds) (2007), *Theories of Democratic Network Governance*, Basingstoke: Palgrave Macmillan.
- Sørensen, E. and J. Torfing (2009), 'Making governance networks effective and democratic through metagovernance', *Public Administration*, **87** (2), 234–58.
- Sørensen, E. and J. Torfing (2016), 'Political leadership in the age of interactive governance: reflections on the political aspects of meta-governance', in J. Edelenbos and I. van Meerkerk (eds), *Critical Reflections on Interactive Governance: Self-Organization and Participation in Public Governance*, Cheltenham, UK and Northampton, MA, USA: Edward Elgar Publishing, pp. 444–66.
- Sørensen, E. and J. Torfing (2017), 'Metagoverning collaborative innovation in governance networks', *The American Review of Public Administration*, **47** (7), 826–39.
- Sørensen, E. and J. Torfing (2018), 'Co-initiation of collaborative innovation in urban spaces', *Urban Affairs Review*, **54** (2), 388–418.
- Sørensen, E. and P. Triantafillou (eds) (2013), *The Politics of Self-Governance*, London: Ashgate.
- Stoker, G. (2006), 'Public Value Management: a new narrative for networked governance?', *The American Review of Public Administration*, **36** (1), 41–57.
- Streeck, W. and K. Thelen (eds) (2005), *Beyond Continuity: Institutional Change in Advanced Political Economies*, Oxford: Oxford University Press.
- Talbot, C. (2009), 'Public value: the next "big thing" in public management?', *International Journal of Public Administration*, **32** (3–4), 167–70.
- Tao, J., A. Cheung, M. Painter and C. Li (eds) (2010), *Governance for Harmony in Asia and Beyond*, Abingdon and New York, NY: Routledge.
- Theoharis, G. (2009), *The School Leaders our Children Deserve: Seven Keys to Equity, Social Justice, and School Reform*, New York, NY: Teachers College Press.
- Thompson, J.D. (1967 [2003]), *Organizations in Action: Social Science Bases of Administrative Theory*, New York, NY: Routledge.
- Tilly, C. (ed.) (1975), *The Formation National States in Europe*, Princeton, NJ: Princeton University Press.

- Tonon, J.M. (2008), 'The costs of speaking truth to power: how professionalism facilitates credible communication', *Journal of Public Administration Research and Theory*, **18**, 275–95.
- Torfig, J. (2016), *Collaborative Innovation in the Public Sector*, Washington, DC: Georgetown University Press.
- Torfig, J. and T.B. Køhler (2016), 'Styringskløft mellem Finans ministeriet og kommuner', *Altinget*, available at www.altinget.dk/embedsvaerk/artikel/styringskloeft-mellem-finansministeriet-og-kommuner (accessed 5 December 2016).
- Torfig, J. and A.H. Krogh (2017), 'Institutionsstyring: tillids- og dialog-baseret styring som alternativ til regelstyring og pisk og gulerod', in J. Torfig and P. Triantafillou (eds), *New Public Governance på Dansk*, Copenhagen: Akademisk Forlag, pp. 87–104.
- Torfig, J. and P. Triantafillou (2013), 'What's in a name? Grasping new public governance as a political-administrative system', *International Review of Public Administration*, **18** (2), 9–25.
- Torfig, J. and P. Triantafillou (eds) (2016), *Enhancing Public Innovation by Transforming Public Governance*, Cambridge: Cambridge University Press.
- Torfig, J., B.G. Peters, J. Pierre and E. Sørensen (2012), *Interactive Governance: Advancing the Paradigm*, Oxford: Oxford University Press.
- Torfig, J., E. Sørensen and T. Fotel (2009), 'Democratic anchorage of infrastructural governance networks: the case of the Femern Belt forum', *Planning Theory*, **8** (3), 282–308.
- Torfig, J., Sørensen, E. and A. Røiseland (2019), 'Transforming the public sector into an arena for co-creation: barriers, drivers, benefits, and ways forward', *Administration and Society*, **51** (5), 795–825.
- Trubek, D.M. and L.G. Trubek (2005), 'Hard and soft law in the construction of social Europe: the role of the open method of co-ordination', *European Law Journal*, **11** (3), 343–64.
- United Nations (2018), *E-Government Survey 2018*, New York, NY: United Nations.
- van der Wal, Z. (2017), *The 21st Century Public Manager*, London: Routledge.
- van der Wal, Z., T. Nabatchi and G. De Graaf (2013), 'From galaxies to universe: a cross-disciplinary review and analysis of public values publications from 1969 to 2012', *The American Review of Public Administration*, **45** (1), 13–28.
- van Heffen, O., W.J. Kickert and J. Thomassen (eds) (2000), *Governance in Modern Society: Effects, Change and Formation of Government Institutions*, Dordrecht: Kluwer Academic.

- van Witteloostuijn, A. and G. De Jong (2009), 'Ecology of national rule birth: a longitudinal study of Dutch higher education law, 1960–2004', *Journal of Public Administration Research and Theory*, **20** (1), 187–213.
- Vinzant, J.C. and L. Crothers (1998), *Street-Level Leadership: Discretion and Legitimacy in Front-Line Public Service*, Washington, DC: Georgetown University Press.
- Voon, M.L., M.C. Lo, K.S. Ngui and N.B. Ayob (2011), 'The influence of leadership styles on employees' job satisfaction in public sector organizations in Malaysia', *International Journal of Business, Management and Social Sciences*, **2** (1), 24–32.
- Waldo, D. (1948), *The Administrative State: A Study of the Political Theory of American Public Administration*, New York, NY: Ronald Press.
- Waldo D. (ed.) (1971), *Public Administration in a Time of Turbulence*, Scranton, PA: Chandler Publishing.
- Wamsley, G.L. and M.N. Zald (1973), *The Political Economy of Public Administration: A Critique and Approach to the Study of Public Administration*, Lexington, NY: Lexington Books.
- Wamsley, G.L., R.N. Bacher, C.T. Goodsell, P.S. Kronenberg, J.A. Rohr, C.M. Stivers, O.F. White and J.F. Wolf (1990), *Refounding Public Administration*, Newbury Park, CA: Sage.
- Warren, M.E. (2002), 'What can democratic participation mean today?', *Political Theory*, **30** (5), 677–701.
- Watson, T.J. (1980 [2003]), *Sociology, Work and Industry*, 4th edn, London: Routledge.
- Weber, M. (1919 [2015]), *Weber's Rationalism and Modern Society: New Translations on Politics, Bureaucracy, and Social Stratification*, edited and translated by Tony Waters and Dagmar Waters, New York, NY: Palgrave Macmillan.
- Weber, M. (1947), *The Theory of Social and Economic Organization*, translated by A.M. Henderson and Talcott Parsons, edited with an introduction by Talcott Parsons, London: The Free Press of Glencoe Collier-Macmillan Limited.
- Weibel, A. (2007), 'Formal control and trustworthiness: shall the twain never meet?', *Group & Organization Management*, **32** (4), 500–517.
- West, D. (2016), *Megachange*, Washington, DC: Brookings.
- Williams, I. and H. Shearer (2011), 'Appraising public value: past, present and futures', *Public Administration*, **89** (4), 1367–84.
- Wilson, J.Q. (1989), *Bureaucracy*, New York, NY: Basic Books.
- Wilson, W. (1887), 'The study of administration', *Political Science Quarterly*, **2** (2), 197–222.

- Wright, B.E., D.P. Moynihan and S.K. Pandey (2012), 'Pulling the levers: transformational leadership, public service motivation, and mission valence', *Public Administration Review*, **72** (2), 206–15.
- Wukich, C. and I. Mergel (2016), 'Reusing social media information in government', *Government Information Quarterly*, **33** (2), 305–12.
- Xia, M. (2007), *The People's Congresses and Governance in China: Toward a Network Mode of Governance*, London and New York, NY: Routledge.
- Yeboah-Assiamah, E., K. Asamoah and T.A. Kyeremeh (2016), 'Therefore, is bureaucracy dead? Making a case for complementarity of paradigms in public administrative thinking and discourse', *International Journal of Public Administration*, **39** (5), 382–94.
- Yifen, Y. (2007), 'Network governance: a new framework of public administration', *Journal of Public Management*, **1**, 89–96.

