References


References


Government Performance and Results Act (1993), Sec. 4; amendment to Chapter 11 of 31 US Code sec. 1115, Performance Plans.


Kettl, Donald F. (2000b), ‘Has government been “reinvented”?’, testimony before the Committee on Rules, US House of Representatives, and the Committee on Governmental Affairs, US Senate, 4 May, wwwbrook.edu/views/testimony/Kettl/20000504.htm.


References


McRae, H. (1997), ‘It is hard to play by the rules when there are none left’, *The Independent*, 19 March, p. 19.
Mill, J.S. (1861), *Considerations on Representative Government* (introduction by A.D. Lindsay, 1910), London: Dent.
References


National Audit Office (1999a), Department of Social Security: Progress on
Modernizing civil services

References

Japanese Companies Create the Dynamics of Innovation, New York: Oxford University Press.
Osborne, D. and T. Gaebler (1992), Reinventing Government: How the Entrepreneurial Spirit is Transforming the Public Sector, Reading MA: Addison-Wesley.


Public Administration Select Committee (2001b), *Seventh Report, Making


Rhodes, R.A.W., P. Carmichael, J. McMillan and A. Massey (2003), Decen-
References

Centralizing the Civil Service: From Unitary State to Differentiated Polity in the United Kingdom, Buckingham: Open University Press.


Royal Commission on Australian Government Administration (1976), Report, Canberra: AGPS.


Modernizing civil services


References


Modernizing civil services