References

Bauman, Zygmunt (1993), *Postmodern Ethics*, Oxford, UK and Cambridge,
US: Blackwell.
Baumgartner, Frank and Bryan D. Jones (1993), *Agendas and Instability in
Bellamy, C. (1999), ‘Exploiting information and communications technolo-
gies’, in S. Horton and D. Farnham (eds), *Public Management in Britain*,
London: Macmillan.
Bellamy, C. and J.A. Taylor (1998), *Governing in the Information Age*, Buck-
ingham: Open University Press.
Benefit Fraud Inspectorate (1999a), ‘Report on London South Directorate
Benefits Agency (1999b), *Supplementary Memorandum Submitted by the
DSS Benefits Agency to the Public Accounts Committee, Report on Vote 1
 Appropriation Account 1996–97: class XII (Administered Social Security
Benefits and Other Payments) HC 419 I, Session 1998–99*, London: The
Stationery Office.
baplan1.htm.
University Press.
don: Routledge.
agement and Policy Association.
Boston, J., J. Martin, J. Pallot and P. Walsh (1996), *Public Management: The
References


References


Government Performance and Results Act (1993), Sec. 4; amendment to Chapter 11 of 31 US Code sec. 1115, Performance Plans.
and Management, 8 (1 and 2), pp. 21–6.
Hall, R., A. Smith and L. Tsoukalis (2001), Competitiveness and Cohesion in
Zealand’, in Jan-Erik Lane (ed.), Public Sector Reform: Rationale, Trends
(ed.), The Howard Government, Sydney: University of New South Wales
Press.
Nolan (ed.), Public Sector Reform: An International Perspective,
Basingstoke: Palgrave.
Hamilton, Alexander, John Jay and James Madison (1937), The Federalist
Hansard (2001), answer by Ian McCartney, Minister for the Cabinet Office,
to Mr Goggins, 7 March 2001, column 266W session 2000–2001, London:
The Stationery Office.
Hardin, Russell (1999), ‘Do we want trust in government?’, in Mark E.
Warren (ed.), Democracy and Trust, Cambridge: Cambridge University
Press, pp. 22–41.
Harlow, C. (1999), ‘Accountability, new public management, and the prob-
lems of the Child Support Agency’ Journal of Law and Society 26 (2),
150–74.
Hennessy, P. (1995), The Hidden Wiring: Unearthing the British Constitu-
Hennessy, P. (2000), The Prime Minster: The Office and its Holders since
Homer-Dixon, T. (2000), The Ingenuity Gap: How Can We Solve the Prob-
lems of the Future?, London: Johnathan Cape.
Hood, C. (1990a), ‘De-Sir Humphreyfying the Westminster model of
Hood, C. (1990b), ‘Beyond the public bureaucracy state? Public administra-
tion in the 1990s’, London School of Economics and Political Science
Hood, C. (1991), ‘A public management for all seasons?’, Public Administra-
tion, 69 (1), 3–19.
University Press.
References

Modernizing civil services


Kettl, Donald F. (2000b), 'Has government been “reinvented”?', testimony before the Committee on Rules, US House of Representatives, and the Committee on Governmental Affairs, US Senate, 4 May, wwwbrook.edu/views/testimony/Kettl/20000504.htm.


Kinnock, N. (2001), 'Accountability and Reform of Internal Control in the European Commission', unpublished speech, delivered as UKPAC
References


McRae, H. (1997), ‘It is hard to play by the rules when there are none left’, *The Independent*, 19 March, p. 19.
Mill, J.S. (1861), *Considerations on Representative Government* (introduction by A.D. Lindsay, 1910), London: Dent.


National Audit Office (1999a), *Department of Social Security: Progress on..."
Modernizing civil services

References

*Japanese Companies Create the Dynamics of Innovation*, New York: Oxford University Press.


Public Administration Select Committee (2001b), *Seventh Report, Making
Modernizing civil services

Rhodes, R.A.W., P. Carmichael, J. McMillan and A. Massey (2003), Decen-
References

219

tralizing the Civil Service: From Unitary State to Differentiated Polity in the United Kingdom, Buckingham: Open University Press.
Royal Commission on Australian Government Administration (1976), Report, Canberra: AGPS.
Modernizing civil services


References


