Contributors

**Alison Adam** is Professor of Information Systems at the Information Systems Institute, University of Salford, UK. Her research interests are in gender and technology, computer ethics and critical information systems.

**Rosio Alvarez** has concurrent appointments as faculty of information systems at the University of Massachusetts Boston and director of the information technology (IT) division at the University of Massachusetts Amherst. She has worked as a systems engineer and IT professional for a number of years. Her research focuses on language and socio-cultural issues of technology implementations.

**Chrisanthi Avgerou** is Professor of Information Systems at the London School of Economics and Political Science. Her main research interests concern the relationship of information technology to organizational change, and the role of IT in socio-economic development. She is chair of the International Federation for Information Processing (IFIP) Technical Committee 9 on social implications of IT, and past chair of IFIP WG 9.4 on computers in developing countries. Among her latest publications are *Information Systems and Global Diversity* (Oxford University Press, 2002) and *The Social Study of Information and Communication Technology* (Oxford University Press, 2004).

**Dubravka Cecez-Kecmanovic** is Professor of Information Systems at the Faculty of Commerce and Economics, University of New South Wales (UNSW), Sydney, Australia. She earned her BS in Electrical Engineering at the University of Sarajevo, MS in System Sciences and Information Systems at the University of Belgrade and PhD in Information Systems at the University of Ljubljana. Until 1992 she was with the Informatics Department, Faculty of Electrical Engineering, University of Sarajevo. She has published in the field of social systems of information and government information systems (IS), decision support systems, Web-enhanced cooperative learning and teaching, and electronically mediated work and communication. Her recent research interests include a sensemaking theory of knowledge in organizations and the co-emergence of IS and organizations. Many of her empirical studies have been informed by critical theory, focusing especially on IS impacts on increasing rationalization and
control in organizations, as well as domination, power and emancipation. She has initiated and co-chaired a critical IS research mini-track at Americas Conference on Information Systems (AMCIS) and is currently involved in co-editing special issues of Critical Sociology (on critical management studies) and the Information Systems Journal (on critical IS research).

**Bill Doolin** is Professor of eBusiness at Auckland University of Technology, New Zealand. His research focuses on the processes that shape the adoption and use of information technologies in organizations. This has involved work on information systems in the public health sector and electronic commerce applications and strategies. He has over 30 refereed publications in international conferences and journals such as Information Systems Journal, the Journal of Information Technology, Accounting, Management and Information Technologies, Organization and Organization Studies.

**Anita Greenhill** is a lecturer in information systems and technology management at Manchester Business School. Anita’s research interests include social, cultural and organizational aspects of information systems. Adopting social shaping and critical approaches to IS research, she researches a diversity of topics including information and communication technology (ICT) enabled work practices, space, virtuality, Web information systems development, and gender.

**Christopher Grey** is a reader in organizational theory at the University of Cambridge and Fellow of Wolfson College, Cambridge, having previously held posts at the universities of Leeds and Manchester, from where he gained his PhD, and visiting posts at Stockholm University, Sweden. He has published widely in diverse areas of organization theory and management studies and is editor-in-chief of Management Learning, European co-editor of the Journal of Management Inquiry and an editorial board member of numerous journals including the Journal of Management Studies, Organization and the British Journal of Management.

**Dagfinn Hertzberg** holds a Masters degree from the Norwegian University of Science and Technology (NTNU). He is finishing his PhD based on a study of organizational transformation of global business organizations. He has worked within the externally funded project Næringslivets idefond (Business prospects) at NTNU.

**Debra Howcroft** is a senior lecturer in information systems at Manchester Business School, University of Manchester. Her research interests are
concerned with the social and organizational aspects of information systems.

**Ela Klecun** is a lecturer in information systems at the London School of Economics and Political Science (LSE). She holds a PhD in information systems from the LSE. Her research interests include health information systems, evaluation of information systems, and the application of critical theory and actor-network theory in the field of information systems.

**Lynette Kvasny** is Assistant Professor of Information Sciences and Technology, and a founding member of the Center of the Information Society at the Pennsylvania State University. She earned a PhD in Computer Information Systems from Georgia State University where she was a KPMG Doctoral Scholar. She has also received the National Science Foundation's Faculty Early Career Development Grant (2003–08). Her research interests include digital divide, IT diversity, and community informatics. Her research has appeared in publications including the *Data Base for Advances in Information Systems*, and the *International Journal of Technology and Human Interaction*.

**Kathy McGrath** is a lecturer in information systems at Brunel University in West London. She has extensive experience as an IS practitioner, including eight years as an IS and management consultant in the public and private sectors. More recently, she gained an MSc and a PhD in information systems from the London School of Economics and Political Science. Her teaching and research interests focus on IS implementation and management, and the relationship between IT and organizational change.

**Laurie McLeod** is currently a PhD candidate at Auckland University of Technology, New Zealand. After working for a number of years as a research scientist, she is now undertaking interpretive research into the detailed processes of interaction that occur in and around IS development. Recently, she has worked as a usability engineer at the University of Waikato, New Zealand. Her usability work has been presented at international computer science conferences.

**Shirin Madon** is a senior lecturer in information systems at the London School of Economics and Political Science. Her main research interest is studying the impact of information systems on planning and administration in developing countries and she has carried out extensive fieldwork in India on several funded research projects. More recently, she has extended her field of intellectual inquiry beyond IT in the government sector to broader
issues of e-governance and development and she continues to be engaged in long-term fieldwork through support from a succession of small grants from various research funding bodies.

Nathalie N. Mitev is a lecturer at the London School of Economics and has held positions at Salford University and City University. She has French postgraduate degrees, an MBA and a PhD. Her research career initially concentrated on information retrieval and human-computer interaction and has moved to IS and organizations. She has published on implementation issues in small businesses, and the health, travel and construction industries. Her theoretical inclinations are towards the social construction and history of technology and she has applied actor-network theory to analysing IS failures.

Eric Monteiro is Professor of Information Systems at the Department of Computer and Information Systems at NTNU. He is broadly interested in organizational transformations and ICT in general, and issues of globalization in particular. His publication outlets include: MIS Quarterly, the Journal of Computer-Supported Cooperative Work, Science, Technology and Human Values, Information and Organization, Methods of Information in Medicine, The Information Society and the Scandinavian Journal of Information Systems.

Helen Richardson joined the University of Salford in 1998 after a varied career including working in the field of social care and running a research and training unit promoting positive action for women at work. Her research interests reside in the field of critical research in information systems, especially cultures of consumption and gender issues in IS.

Leiser O. Silva is Assistant Professor in the Decision and Information Sciences Department at the C.T. Bauer College of Business, University of Houston. He holds a PhD in information systems from the London School of Economics and Political Science. His current research examines issues of power and politics in the adoption and implementation of information systems. In addition, he is looking at managerial aspects of information systems, specifically, contextual and institutional factors. His work has been published in journals such as the Journal of the Association for Information Systems, Communications of the Association for Information Systems, The Information Society and Information Technology and People.

James Stewart is Senior Research fellow in the Research Centre for Social Sciences/Institute for Studies of Science, Technology and Innovation at the University of Edinburgh.
Eileen M. Trauth is Professor of Information Sciences and Technology at the Pennsylvania State University and Director of the Center for the Information Society. Her research interests are at the intersection of socio-cultural and organizational influences on IS and the IS profession. In 2003 she was the recipient of an E.T.S. Walton Distinguished Visitor Award from Science Foundation Ireland to continue her research on socio-cultural aspects of Ireland’s information economy. Her original work is chronicled in *The Culture of an Information Economy: Influences and Impacts in the Republic of Ireland* (Idea Group Publishing, 2001). In 2002, she received a grant from the National Science Foundation to examine socio-cultural influences on gender in the American IS profession. She has been a visiting scholar in several countries where she has conducted research on socio-cultural influences and impacts. She has also published papers on qualitative research methods and is the editor of *Qualitative Research in IS: Issues and Trends*. She serves on the editorial boards of several international journals.

Geoff Walsham is Professor of Management Studies at the Judge Institute of Management, Cambridge University, UK. His teaching and research is centred on the social and management aspects of the design and use of information and communication technologies, in the context of both industrialized and developing countries. His publications include *Interpreting Information Systems in Organizations* (Wiley, 1993), and *Making a World of Difference: IT in a Global Context* (Wiley, 2001).

Chris Westrup is a senior lecturer at the Manchester Business School in the University of Manchester. He is interested in the processes of recognizing, communicating, and codifying management knowledge in both ‘developed’ and ‘developing’ countries.

Robin Williams is Professor of Social Research on Technology and Director of the Research Centre for Social Sciences/Institute for Studies of Science, Technology and Innovation at the University of Edinburgh.

Melanie Wilson is a lecturer in information systems and technology management at Manchester Business School. Generally her research interests lie in the area of social and organizational aspects of information systems. Adopting social shaping and critical approaches to IS research, specific topics include gender success/failure and ICT-enabled work practices.

Lakshman Yapa is Professor of Geography at the Pennsylvania State University. He earned a PhD in Geography from Syracuse University. His research combines theories of economic development, postmodern