Contributors

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Chrisanthi Avgerou is Professor of Information Systems at the London School of Economics and Political Science. Her main research interests concern the relationship of information technology to organizational change, and the role of IT in socio-economic development. She is chair of the International Federation for Information Processing (IFIP) Technical Committee 9 on social implications of IT, and past chair of IFIP WG 9.4 on computers in developing countries. Among her latest publications are Information Systems and Global Diversity (Oxford University Press, 2002) and The Social Study of Information and Communication Technology (Oxford University Press, 2004).

Dubravka Cecez-Kecmanovic is Professor of Information Systems at the Faculty of Commerce and Economics, University of New South Wales (UNSW), Sydney, Australia. She earned her BS in Electrical Engineering at the University of Sarajevo, MS in System Sciences and Information Systems at the University of Belgrade and PhD in Information Systems at the University of Ljubljana. Until 1992 she was with the Informatics Department, Faculty of Electrical Engineering, University of Sarajevo. She has published in the field of social systems of information and government information systems (IS), decision support systems, Web-enhanced cooperative learning and teaching, and electronically mediated work and communication. Her recent research interests include a sensemaking theory of knowledge in organizations and the co-emergence of IS and organizations. Many of her empirical studies have been informed by critical theory, focusing especially on IS impacts on increasing rationalization and
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**Bill Doolin** is Professor of eBusiness at Auckland University of Technology, New Zealand. His research focuses on the processes that shape the adoption and use of information technologies in organizations. This has involved work on information systems in the public health sector and electronic commerce applications and strategies. He has over 30 refereed publications in international conferences and journals such as *Information Systems Journal*, the *Journal of Information Technology, Accounting, Management and Information Technologies*, *Organization and Organization Studies*.

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**Lynette Kvasny** is Assistant Professor of Information Sciences and Technology, and a founding member of the Center of the Information Society at the Pennsylvania State University. She earned a PhD in Computer Information Systems from Georgia State University where she was a KPMG Doctoral Scholar. She has also received the National Science Foundation's Faculty Early Career Development Grant (2003–08). Her research interests include digital divide, IT diversity, and community informatics. Her research has appeared in publications including the *Data Base for Advances in Information Systems*, and the *International Journal of Technology and Human Interaction*.

**Kathy McGrath** is a lecturer in information systems at Brunel University in West London. She has extensive experience as an IS practitioner, including eight years as an IS and management consultant in the public and private sectors. More recently, she gained an MSc and a PhD in information systems from the London School of Economics and Political Science. Her teaching and research interests focus on IS implementation and management, and the relationship between IT and organizational change.

**Laurie McLeod** is currently a PhD candidate at Auckland University of Technology, New Zealand. After working for a number of years as a research scientist, she is now undertaking interpretive research into the detailed processes of interaction that occur in and around IS development. Recently, she has worked as a usability engineer at the University of Waikato, New Zealand. Her usability work has been presented at international computer science conferences.

**Shirin Madon** is a senior lecturer in information systems at the London School of Economics and Political Science. Her main research interest is studying the impact of information systems on planning and administration in developing countries and she has carried out extensive fieldwork in India on several funded research projects. More recently, she has extended her field of intellectual inquiry beyond IT in the government sector to broader
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Nathalie N. Mitev is a lecturer at the London School of Economics and has held positions at Salford University and City University. She has French postgraduate degrees, an MBA and a PhD. Her research career initially concentrated on information retrieval and human-computer interaction and has moved to IS and organizations. She has published on implementation issues in small businesses, and the health, travel and construction industries. Her theoretical inclinations are towards the social construction and history of technology and she has applied actor-network theory to analysing IS failures.

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