

## Notes on contributors

---

**Sophia K. Acord** is a PhD candidate in Sociology and the Philosophy of Culture at the University of Exeter in the United Kingdom. Her research interests include applied drama as well as issues of social hierarchy in the culture of contemporary art.

**Wayne E. Baker** is Professor of Management and Organizations and Professor of Sociology at the University of Michigan, and Faculty Associate at the Institute for Social Research. He is the Principal Investigator for the 2003 Detroit Area Study and Principal Investigator and Team Leader for the Detroit Arab American Study. His research interests include economic sociology, networks and social capital, organizations, and culture.

**Tony Bates** is a private consultant specializing in the planning and management of e-learning in higher education. Between 1995 and 2003 he was Director of Distance Education and Technology at the University of British Columbia, following five years as Executive Director, Strategic Planning, at the Open Learning Agency, Vancouver, Canada. He was a founding staff member of the British Open University, working there from 1969 to 1989, becoming Professor of Educational Media Research. He is the author of eight books on educational media, distance education, and the management of learning technologies. He has been a consultant to the World Bank, OECD, UNESCO, Ministries of Education in several countries, and state higher education commissions in the USA, as well as to many universities and colleges. He is currently advising the Open University of Catalonia on research into e-learning. He has a PhD in educational administration from the University of London, and has honorary degrees from Laurentian University and the Open University of Portugal.

**Chris Benner** is an Assistant Professor of Geography at Pennsylvania State University. His work focuses on labor markets and regional development in the information economy, paying particular attention to the relationship between the diffusion of information technologies and the transformation of work and employment patterns. His book *Work in the New Economy* was published in 2002. He received his doctorate in City and Regional Planning from the University of California, Berkeley.

**Nathaniel Bulkley** is a PhD student at the University of Michigan School of Information. His dissertation work focuses on the relationship between information management practices and productivity in the context of executive recruiting.

**Manuel Castells** is the Wallis Annenberg Chair Professor of Communication Technology and Society at the Annenberg School of Communication, University of Southern California, Los Angeles. He is also Research Professor of Information Society at the Open University of Catalonia (UOC) in Barcelona, Professor Emeritus of Sociology and of Planning, at the University of California at Berkeley, and Distinguished Visiting Professor of Technology and Society at the Massachusetts Institute of Technology.

**Anshu Chatterjee** is a Research Fellow at the Center for South Asian Studies of the University of California, Berkeley. She received her PhD from the Asian Studies Department of the University of California, Berkeley. She has been a recipient of the MacArthur Multilateralism Fellowship and University of California, Berkeley, Chancellor's Fellowship. Among her publications is "Global Compulsions and National Objectives: Shifting Media Terms in Multicultural India," in Patrick Brunet (ed.), *Valeurs et éthique des médias: une approche internationale* (2004). She is currently studying the interaction between transnational and community media and cross-border political activities in South Asia.

**Kenneth M. Coleman** is a Senior Research Analyst with Market Strategies, Inc., in Livonia, Michigan, USA, and a Faculty Associate of the Center for Political Studies in the Institute for Social Research at the University of Michigan. He has written extensively on public opinion in Latin America.

**Maria Isabel Díaz de Isla** is a doctoral student in the Information and Knowledge Society PhD program at the Open University of Catalonia (UOC), Barcelona. Her doctoral research interest is in the impact of the Internet and other information and communication technologies on health systems. She is a co-author of the research report *The Network Society in Catalonia* (July 2002) with Manuel Castells, Imma Tubella, Teresa Sancho, and Barry Wellman.

**Keith N. Hampton** is Assistant Professor of Technology, Urban and Community Sociology in the Department of Urban Studies and Planning at Massachusetts Institute of Technology. His research interests focus on the relationship between information and communication technologies, social networks, and the urban environment.

**Pekka Himanen** divides his time between the Helsinki Institute for Information Society and the University of California at Berkeley. He has also acted as an adviser on the information society to the Finnish president, government, and parliament. His books on the network society have been published in twenty languages. They include *The Hacker Ethic and the Spirit of the Information Age* (2001) and (with Manuel Castells) *The Information Society and the Welfare State: The Finnish Model* (2001).

**Jeffrey S. Juris** is a postdoctoral fellow at the Annenberg School of Communication, University of Southern California. He received his PhD in anthropology from the University of California, Berkeley, where his research focused on globalization, social movements, and transnational activism. He is currently writing on the culture and politics of transnational networking among anti-corporate globalization activists. He is also conducting comparative ethnographic research on the utopian use of new information technologies and digital collaboration among media activists in Europe and Latin America.

**James E. Katz** is Professor of Communication at Rutgers University. Currently, he is investigating how personal communication technologies, such as mobile phones and the Internet, affect social relationships. Among his books are *Connections: Social and Cultural Studies of the Telephone in American Life* (1999) and *Social Consequences of Internet Use: Access, Involvement, Expression* (2002), co-authored with Ronald E. Rice.

**Jack Linchuan Qiu** is a post-doctoral research fellow at the Annenberg School for Communication at the University of Southern California. He researches on the development of new media, late capitalism, and social transformations in the Asian Pacific. He co-founded and moderates the China Internet Research e-Group, while serving as policy consultant for various international organizations.

**Randal D. Pinkett** is the President and CEO of BCT Partners, a management, technology, and policy consulting firm that improves organizational effectiveness and supports strategies for change. BCT specializes in the following industries/sectors: housing and community development, community and nonprofit technology, e-government, education, pharmaceuticals, financial services, and telecommunications.

**Ronald E. Rice** is Arthur N. Rupe Chair in Communication of the Department of Communication at the University of California, Santa Barbara. He has co-authored or co-edited *The New Media* (1984), *Managing Organizational Innovation* (1987), *Research Methods and the New Media* (1988), *Accessing*

and *Browsing Information and Communication* (2001), *The Internet and Health Communication* (2001), *Public Communication Campaigns* (3rd edn, 2001), and *Social Consequences of Internet Use: Access, Involvement, Expression* (2002).

**Teresa Sancho** gained her PhD in Electronic Engineering from Ramon Llull University in Barcelona. She is the academic coordinator of the doctoral program at the Open University of Catalonia (UOC), Barcelona. She has also taught at the La Salle School of Engineering in Barcelona. At the UOC, her research includes e-learning processes, as well as the study of the network society in Catalonia for quantitative subjects. She is a co-author of *La societat xarxa a Catalunya* (2003).

**Lisa J. Servon** is Associate Professor and Associate Director of the Community Development Research Center at the Milano Graduate School of Management and Policy, New School University, New York. She works on urban poverty, community economic development, and issues of gender and race.

**Araba Sey** is a doctoral student and the Wallis Annenberg Graduate Student Fellow at the Annenberg School of Communication, University of Southern California.

**Imma Tubella** is Professor of Communication Theory and Vice-rector for Research at the Open University of Catalonia (UOC), Barcelona. Her research interests concern the relationship between media and identity. She is a member of the Board of the Catalan Broadcasting Corporation. Among other publications, she is a co-author of *La societat xarxa a Catalunya* (2003).

**Marshall Van Alstyne** teaches information economics, computer modeling, e-commerce, and statistics at the University of Michigan. His research focuses on the economics of information, its value, production, property rights, and effects on firms and social systems. This research has received an NSF Career Award, best paper award, and has appeared in *Science* and the popular press. He received his bachelor's degree in computer science from Yale University, and MS and PhD degrees in information technology from Massachusetts Institute of Technology.

**Elena Vartanova** is Professor and Deputy Dean in the Faculty of Journalism, Moscow State University, as well as Director of the Center for Finnish Russian Studies. Her research interests include Nordic media systems, the information society, the post-Soviet transformation of the Russian media, and media

economics. She is the author of three monographs, co-editor of the *Russian Media Challenge* (2001, 2002), and author of seventy articles in Russian and foreign academic journals.

**Barry Wellman** is a sociologist who directs NetLab at the University of Toronto's Center for Urban and Community Studies. He founded the International Network for Social Network Analysis in 1976. In addition to more than two hundred articles, he has co-edited *Social Structures: A Network Approach* (1988), *Networks in the Global Village* (1999), and *The Internet in Everyday Life* (2002).

**Rosalind Williams** is Metcalfe Professor of Writing and Director of the Program in Science, Technology, and Society at the Massachusetts Institute of Technology. In 2005 she will be President of the Society for the History of Technology. A cultural historian of technology, her most recent work is *Retooling: A Historian Confronts Technological Change* (2002).

**Steve Woolgar** is a sociologist who holds the Chair of Marketing and is Director of Research at the Saïd Business School of the University of Oxford. He is also a member of the Management Board of the Oxford Internet Institute. From 1997 to 2002 he was Director of the ESRC Programme *Virtual Society? The Social Science of Electronic Technologies*, comprising twenty-two research projects throughout the United Kingdom. He was formerly Professor of Sociology and Director of CRICT at Brunel University. He has published widely in social studies of science and technology, social problems, and social theory. He is the editor of *Virtual Society? Technology, Cyberbole, Reality* (2002).

**Caitlin Zaloom** is Assistant Professor and Faculty Fellow in the Metropolitan Studies Program at New York University. Her work on technologies of finance and risk-taking has appeared in *American Ethnologist* and *Cultural Anthropology*. Her book *The Discipline of Speculators: Trading and Technology from Chicago to London* is forthcoming from the University of Chicago Press.