

Contributors

Jo Ann Duffy (MA, PhD, University of Texas at Austin) is Professor of Management at Sam Houston State University, Texas and Director of the Gibson D. Lewis Center of Business and Economic Development. She is the Editor in Chief of the *Journal of Business Strategies* and past President of the Southwest Academy of Management. She has published in numerous journals including *Benchmarking: An International Journal*, *Journal of Service Marketing*, *Journal of Managerial Issues*, *Journal of Educational Administration* and *Journal of Management*. Jo Ann is partner in Sower, Duffy and Associates, a management consultancy firm specializing in healthcare quality improvement.

Suzy Fox, Associate Professor in the Institute of Human Resources and Industrial Relations, Graduate School of Business, Loyola University Chicago, teaches Global Human Research Management, Ethics of Employment and Diversity and Organizational Behaviour. She received her PhD in Industrial/Organizational Psychology from the University of South Florida in 1998 and an MBA in 1993. Her primary research areas are counterproductive work behaviour (with her colleague and mentor, Paul Spector, she has just published *Counterproductive Work Behaviour: Investigations of Actors and Targets*, APA Press), racial/ethnic workplace bullying (with Lamont Stallworth), and the Successful Women Worldwide research group. She has presented research at many international conferences, taught executive programmes internationally and has published widely in academic journals. She has acted as Associate Editor of *Human Relations* for the past three years.

Ann Gregory, Honorary Research Professor and supposedly retired, teaches at the Faculty of Business Administration, Memorial University of Newfoundland, St John's and coaches in the online executive MBA programme at Athabasca University in Alberta. She has also taught in Barbados, China, Indonesia and Israel. Her PhD is from Columbia University in political science, and she subsequently received her MBA from New York University. In management, her second field, her initial publications were on political risk management and, later, in gender and diversity studies.

Terri R. Lituchy has a PhD from the University of Arizona. She is Associate Professor of Management at John Molson School of Business, Concordia University in Montreal, Canada. She has taught in the USA, Mexico, Trinidad, the Czech Republic, France, Malaysia, Thailand, China and Japan. Terri's research interests are cross-cultural and comparative issues in organizational settings. Recent articles appear in the *International Journal of Cross Cultural Management*, the *International Journal of Entrepreneurship and Small Business*, *Leadership Quarterly*, *Canadian Journal of Administrative Sciences*, *International Journal of Organizational Behaviour*, *International Business Review* and the *Journal of Organizational Behaviour*.

Miguel R. Olivas-Luján, Professor of Management, Clarion University of Pennsylvania, USA and Member of the Business Faculty, Tecnológico de Monterrey, Mexico, earned his PhD in Human Resources and Organizational Behaviour from the Katz School of Business (University of Pittsburgh, 2003), an MBA (1992), and a Computer Engineering bachelor's degree (1989) from Tecnológico de Monterrey. His research focuses on women in management, on the diffusion of information technology for human resource purposes around the world, and on the ways culture affects business. He has published several refereed articles in scientific journals, and has refereed for a variety of top academic associations since 1989. He was admitted to Mexico's selective National Researchers' System in 2004. He has offered a variety of university courses, seminars, conferences and talks in three continents. Before entering the academic world, Dr Olivas worked as a manager in the field of International Education, co-ordinating student exchanges between higher education institutions from around the world.

Silvia Inés Monserrat, Professor of Business and Private Law, Universidad Nacional del Centro de la Provincia de Buenos Aires, Tandil, Argentina. Silvia holds an MBA from Universidad Nacional del Centro, with a California State University LA Bachelor in Law. She is a Full Professor and teaches undergraduate and graduate courses and is a Visiting Professor at California State, San Bernardino University. Monserrat's research interests are in women, entrepreneurs and cross-cultural organizational behaviour.

Betty Jane Punnett, Professor of International Business and Management and Head, Department of Management Studies, University of the West Indies, Cave Hill Campus, Barbados. Betty Jane has a PhD in International Business from New York University and her major research interest is cross-cultural issues in management. Betty Jane is a native of St Vincent and the Grenadines and she does research and consulting in the English-speaking Caribbean. She recently published *International Perspectives on*

Organizational Behaviour and Human Resource Management, Experiencing International Business and Management and The Handbook for International Management Research.

Neusa Maria Bastos F. Santos, Professor of Management and Accounting and Director of the Graduate Programme in Accounting and Finance, Pontificia Universidade Católica, de São Paulo, Brazil.

This book was the work of many people, in addition to the core research team. Successful Women Worldwide Partners and others who have contributed to the book are briefly described next.

Claudia D'Annunzio, MBA Universidad Nacional del Centro with California State University LA. She is associate professor on undergraduate and graduate courses. Her research interests are entrepreneurship and small business development.

Joan Dewling received her MBA from Memorial University of Newfoundland and Labrador. Her experience includes 14 years of management in the retail sector. She has helped develop and teach a variety of accounting and budgeting seminars through the Centre for Management Development of the Faculty of Business, Memorial University. She consults with various companies in the film industry, small business and organizations in the not-for-profit sector.

Griselda Lassaga is a PhD candidate in Sociology Studies, Master in Business Administration, Universidad de Belgrano and since 1994 works with women in corporations, and professional women development. She has given seminars to women in Colombia, Peru and Argentina.

John Miller holds a PhD from Rice University and a JD from the University of Houston. He is Assistant Professor of Economics, Sam Houston State University, and founder of Benchmark Research Consultancy. His research interest is applied statistical analysis.

Catherine Mossop, President, Sage Mentors Inc., Toronto, Ontario, Canada. She designs large-scale mentorship programmes to accelerate leadership talent development. Catherine is co-author of *Mentoring and the World of Work in Canada*, 2003, Sage Mentors Inc., Toronto, Ontario, Canada.

Lawrence Nurse, University of the West Indies, Cave Hill Campus, Barbados. Lawrence is a native of Barbados who teaches Industrial Relations and Organizational Development. He does research on organizational justice and effectiveness in the Caribbean public and private sectors.

Robert Oppenheimer, Professor of Management in the John Molson School of Business, Concordia University, Montreal, Quebec, Canada. Robert has been teaching for 32 years, and he is Director of the Centre for Mature Students. He has developed courses in Managerial Skills, Organizational Behaviour and Human Resource Management, and provides consulting services in issues relating to individual, team and organizational effectiveness.

Margarita María Errázuriz Ossa, ComunidadMujer President, Santiago, Chile. She is a sociologist and for the past 20 years she has worked as a consultant. Her expertise is in gender and poverty. She has also worked with UNICEF, FAO and CEPAL.

Leticia Ramos Garza has an MA and PhD from Tulane University and is Associate Professor of Management and Director of Research at ITESM. She has received the Premio a la Labor Docente, for outstanding professor of the year, and the Best Article award at the II International Conference of the Iberoamerican Academy of Management. As well as being an educator and researcher, she is an active adviser to management in the human resource area.

Mahia S. Saracostti is a social worker with a Master's in Business Administration from Pontificia Universidad Católica de Chile, and she is a PhD candidate in Social Welfare, City University of New York. She is Project and Studies Director of ComunidadMujer. She is a Professor at Hunter College, New York, and different Chilean universities – Pontificia Universidad Católica de Chile, Universidad Alberto Hurtado and Universidad del Desarrollo. She has participated in several studies, and published in newspapers and specialized journals.

Donald Wood is a management consultant with Eureka Management Consultants of Barbados and St Vincent and the Grenadines. He holds a Master's degree from Massachusetts Institute of Technology and studied in the DBA programme at Harvard.