

Tables

3.1	Public sectors in European countries, 2002	44
3.2	Indicators of public service sector performance	49
3.3	Recent public sector reforms	52
3.4	Business services useful for the modernization of public administration	57
5.1	Consumption of different types of materials in hospital (euros), 1996–2002	91
5.2	Frequency of ambulatory and non-ambulatory surgery performed per year, 1998–2003	93
5.3	Services performed using ambulatory surgery, 1997–2004	103
5.4	Structure of the hospital and description of stays, 1998–2002	104
5.5a	Number of new patients entering waiting lists by service, 1997–2003	105
5.5b	Net flow of patients on waiting lists by service, 1997–2003	105
5.5c	Waiting time spent (in months) by service, 1997–2003	106
5.6	Operations performed in different shifts in surgical theatres, 1998–2004	107
5.7	Unit costs of radiology services	109
5.8	Change in relative share of radiology services, 1999–2003	110
7.1	A functional breakdown of hospital output or service	141
8.1	Attendance, completion and drop-out rates for diabetes control group	180
8.2	Attendance, completion and drop-out rates for diabetes experiment group	180
8.3	Statistical data on HbA1c scores for Month 1 and Month 12	182
8.4	Independent samples test for Month 1 and Month 12 HbA1c scores	183
9.1	Typologies and models of innovation in welfare service provision	198
10.1	Summary of changes influencing the innovation environment in social service provision in Slovakia	213