Index

Abbring, J. 36
Abp
Dutch PES reform and 231
Access to Work scheme (UK) 141
‘activation’
increasing levels of, UK ALMP and 119–20
agencies see benefit agencies;
employment offices; Lisv; UVIs
aggregate demand
regional/local variations in, UK ALMP and 137–8, 141–2
aggregate impact studies
ALMP 41
CWI mediation services and 310–11
ALMP (active labour market policy)
alternatives 6, 28–9
deinition 23–4
delivery process, improving 10–13
described 5–6
measures, improving 7–9
measures expenditure and use 23, 29,
32–5, 43
performance, evaluation literature and 23, 35–42, 43
performance visibility, improving 13–16
policy recommendations and further research 16–18
potential effects, theory of 23, 25–9,
30–32, 42–3
see also Belgian ALMP; Dutch ALMP; labour market; Swedish ALMP; UK ALMP
AMS (National Labour Market Board) (Sweden)
employment offices and quality and 360
placement services for hard-to-place unemployed and 252, 254, 255,
256, 258
unemployed as employment counsellors and 98
AMV (Labour Market Administration) (Sweden)
employment offices and quality and 358, 360, 366
placement services for hard-to-place unemployed and 251, 252
unemployed as employment counsellors and 76, 86
Anxo, D. 324
Arbeidsvoorziening see Dutch PES
Arbetsmarknadsstyrelsen (Sweden) 78
Arends, M. 310
Argonaut
Dutch PES reform and 231
assessment, client see job seekers,
profiling
assumptions
STASIM 70–72
Aston, J. 130
Australia
ALMP definition and, OECD 23
ALMP delivery process improvement and 10, 11
employment assistance for unemployed 215
market competition functioning 205, 206–8, 209, 210, 211–12,
214
service delivery structures,
variations in 199, 200, 201–2,
203
work first 199
training, ALMP measures expenditure and use and,
OECD data 34
Australian PES
contracting-out 167, 168, 188
contract completeness 175
governance mechanisms 178–9
institutional setting 171, 172
interfaces, competition and co-operation 179, 180
investment specificity 173
market costs and benefits 181, 182
market structure 174
production costs 182–3, 184–5
programme evaluation 185, 186–7
see also PES
AVIG (Law of Employment Service and Insolvency) (Switzerland) 333, 334, 341, 343

BA (Bundesanstalt für Arbeit) (Germany) 305, 306, 344
Bambrca, C. 124–5, 128
Barro, R.J. 28
Bartlett, Will 168, 197, 204
Baumol, William J. 173
behaviour
employer, UK ALMP and 136
Belgian ALMP
social employment projects and 147–50, 160–61
data 150
functionings measurement variables 162–3
net employment effects 151–4
resources measurement variables 161–2
selectivity and targeting 150–51
social cost benefit analysis 157–60
social inclusion effects 154–7
see also ALMP; Belgium
Belgian PES (VDAB)
contracting-out 167
employment assistance for unemployed 202
see also PES

Belgium
continental welfare state, as, liberal welfare state compared 48–9
employment assistance for unemployed 199, 202, 209
labour market performance 68
social security, as key policy instrument to combat structural underemployment 50–51
social and tax policy integration 51–3
tax credits, ‘making work pay’ policies and 47, 50, 68, 70
see also LWTC
Bell, D. 141
Bell, S. 130
benchmarking
ALMP policy recommendations and further research and 18
cost, Swiss PES performance measurement and 336–7
model and implementation scheme, Swiss PES performance measurement and 338–41
see also German PES, benchmarking; performance benchmarks
deﬁning, German PES benchmarking and 277
benefit agencies
Netherlands, role in ALMP 310
benefits
CWI services and 225, 227
implementation, ALMP effects in theory and 28
market, PES contracting-out and 170, 180, 181–7
social security, UWV budget and 12
Berthoud, R. 124, 125
Bfa (Federal Office for Foreign Affairs) (Switzerland) 333
Bierings, H. 315
Blien, U. 286
Boerner, Christopher S. 181
Bogaerts, K. 49
bonuses
ALMP deﬁnition and 24
ALMP measures performance impact on job entry and 40
see also ﬁnancial incentives
Brandsen, T. 197, 204
Bredgaard, T. 202
Brewer, M. 58, 59
Brink, Jasper C. van den 180
Broersma, L. 322
Brown, Trevor 174, 188
Bruttel, Oliver 10–11, 174, 175, 176, 180
Bulgaria
job creation schemes, ALMP measures performance impact on job entry and 40
Burgess, Simon 177
Index

Burman, E. 57, 59
business cycle movements
unemployment and, market failure factor 26

Cadans
Dutch PES reform and 231

Caliendo, M. 35
Calmfors, L. 35

Canada
‘making work pay’ policies 46

Cantillon, B. 47, 56
Carcillo, S.C. 324
Cauthen, N. 57

Centre On Budget and Policy Priorities (USA) 56

Centrelink (Australia) 171, 200

CERUM 84

CES (Commonwealth Employment Service) (Australia) 168, 181, 185, 186, 200
characteristics
client, reintegration rate
determinant, as, German PES benchmarking 281, 282–3
job seeker, placement services for hard-to-place unemployed and, Sweden 263–4

choice
market competition functioning and, employment assistance for unemployed and 206

Christensen, L.R. 374
Clark, T. 58
Clarke, J. 194

Cobb-Douglas function see matching function

competition
cost see YC
emerging economies, labour market volatility and 2–3
intensification, market-type mechanism creation through tendering and, employment assistance for unemployed 197–8
market, employment assistance for unemployed and functioning 203–10
weakening 210–15

outsourcing and, ALMP delivery process improvement and 13
PES contracting-out and 10, 11, 179–80
conditions
contextual, changes, German PES benchmarking and 300–301
endogenous factors constituting ‘good practice’, identifying, German PES benchmarking and 278
exogenous factors, operationalization, Swiss PES performance measurement and 351
exogenous contextual factors, controlling results for, German PES benchmarking and 277–8
market failure factors, ALMP 26–7

see also indicators

Considine, Mark 167, 184, 205, 209, 216
consumer preference
change, TLM and 2
labour market volatility and 2

contracting-out
ALMP delivery process improvement and 10, 11
PES, new institutional economics and 167–71, 187–9
contract management 169, 176–80, 188
market costs and benefits 170, 180–87
marketability 169, 171, 172–6, 187–8
institutional setting 171, 172
see also outsourcing; private sector; privatization

contracts
completeness, PES contracting-out and 174–6
management, PES contracting-out and 169, 176–80, 188
municipalities and, Dutch reintegration services procurement 237, 241
service provider/UWV, Dutch reintegration services procurement 234–5
stipulations simulating placement services market, placement services for hard-to-place unemployed and, Sweden 253–5
co-operation
PES contracting-out and 179–80
Corden, A. 130
cost benefit analysis
social, social employment projects and Belgian ALMP 157–60
costs
ALMP measures 23, 29, 32–5, 43
ALMP measures performance impact on job entry and 40, 43
benchmarking, Swiss PES performance measurement and 336–7
competition see YC
Dutch reintegration services procurement and, 2001 procedure 232
implementation, ALMP effects in theory and 28
long-term unemployment combating, Sweden 81–2
market, PES contracting-out and 170, 180, 181–7
production, PES contracting-out and 182–5
social, continental European and liberal welfare states compared 48
transaction, PES contracting-out and 181–2
wage, reduction for employers, as ALMP alternative 29
see also price
counselling
ALMP definition and 24
ALMP measures improvement and 7
ALMP measures performance impact on job entry and 37, 38
CWI services and 228
impact on job entry chances, studies on 310
Swedish employment offices and 361
counsellors unemployed as, Sweden 76, 95–9
effect evaluation 85
evaluation design 83–5
data specification 86–7
dummy variables coding 99–100
hazard rates 88–90
individual placement services problem and 79–80
job seekers with long registration periods 90–93
job seekers with shorter accumulated registration periods 93–5
long-term unemployment, for combating 80–83
obtaining permanent and temporary employment 100–103
placement in labour market policy programmes 108–15
programme design and targets 77–9
training 104–7
Cowling, S. 205, 209
creaming
employment assistance for unemployed 209–10, 215
governance mechanisms and, PES contracting-out 178
Cremer, R. 233
CWI (Centre for Work and Income) (Netherlands)
Dutch PES contracting-out and 168, 171, 181
Dutch PES reform and 224, 225, 227–9, 245, 247–8
employment assistance for unemployed 201
mediation services, short-term unemployment and 309–11, 326–8
data 316–20
effectiveness, average and relative 324–6
estimation results 320–24
model 311–16
short-term unemployed job seekers, descriptive statistics 319
variables, definitions of 318
see also Netherlands
D’Addio, A. 9

data
aggregate versus individual, German PES benchmarking and 302–3 annual, for performance comparison, German PES benchmarking and 291–5 CWI mediation services, short-term unemployment and 316–20 German, Swiss PES performance measurement reliability and 344–9 quality of, German PES benchmarking and 301 quality omitted in policy recommendations, Swedish employment offices and 365–6 reintegration rates, German PES benchmarking and 305–6 social employment projects and Belgian ALMP 150 unemployed as counsellors, Sweden 86–7 see also DEA
David, M. H. 311
Davis, S. 130
de Alessi, Louis 168
de Cuyper, P. 210
de Jong, Ph. 204
de Koning, Jaap
ALMP alternatives and 6 ALMP delivery process and, private sector involvement 11 ALMP effectiveness evaluation and 7, 27, 35, 39, 40, 42 benchmarking and 14 demand side instruments and 142 disabled and 8, 9, 41 Dutch employment offices’ mediation services and 310, 322 Dutch PES reform and 228, 229, 230, 237 employment assistance for unemployed and 194, 209 PES contracting-out and 176, 185 tax credits and labour market activation policies and 50 De Lathouwer, Lieve 3, 7, 49, 50, 59, 70 De Regt, E.R. 315 de Vos, E.L. 178

DEA (Data Envelopment Analysis) approach Swedish employment offices and quality and 362 see also data
Delander, Lennart 8, 12 delivery process ALMP, improving 10–13 reform, Dutch ALMP see Dutch PES, reform structure, variations in, market competition for public sector function, employment assistance for unemployed and 199–203 demand aggregate, regional/local variations in, UK ALMP and 137–8, 141–2 Denmark PES contracting-out 167 Denys, J. 194 Department of Labour Market and Unemployment Insurance (Switzerland) see SECO Department of Social Security (UK) 119 deregulation employment offices 194
DEWR (Department of Employment and Workplace Relations) (Australia) employment assistance for unemployed and 205, 207, 208, 209, 215 PES contracting-out and 176, 179, 186 DEWRSB (Department of Employment, Workplace Relations and Small Business) (Australia) 173, 178, 200, 205, 206, 207 Dewson, D. 130 dif-in-dif model social employment projects and Belgian ALMP and 151–2, 155 disabled aggregate demand regional/local variations, UK ALMP and 138, 141
ALMP measures expenditure and use and, OECD data 29, 32, 33
ALMP measures improvement and 8–9
ALMP measures performance impact on job entry and 41
client characteristics as reintegration rate determinant and, German PES benchmarking 281, 284, 288
employment disadvantage at local authority level, UK ALMP and 139
measures for, UK ALMP and 117, 120–21, 124–31, 134–5
see also DPTC; DWA
displacement
ALMP effects in theory and 28
dockery, A.M. 209
dolado, J.J. 47
Domberger, Simon 173
DPTC (Disabled Persons Tax Credit) (UK) 57–8, 122
see also disabled; tax credits
Dutch ALMP
ALMP definition and, OECD 23
CWI role 309–10
delivery process improvement and 10, 11–12
delivery process reform see Dutch PES, reform
measures expenditure and use and, OECD data 35
measures performance impact on job entry and 39, 41–2
organizations involved in social security and 226
see also ALMP; Netherlands
Dutch PES (Arbeidsvoorziening)
ALMP measures performance impact on job entry and 41–2
contracting-out 167, 168, 188
contract completeness 175–6
governance mechanisms 177, 178, 179
institutional setting 171, 172
interfaces, competition and cooperation 179, 180
investment specificity 173
market costs and benefits 181, 182
market structure 174
production costs 183, 185
programme evaluation 185
provider selection 176
employment assistance for unemployed and 201
reform 221–2, 244
CWI services 225, 227–9
new system, evolution of 222–5
recommendations for system changes 247–8
recommendations within current system boundaries 244–6
reintegration services implementation, characterization of current 238–40
reintegration services outsourcing by municipalities 243–4
reintegration services procurement by municipalities 236–7, 241–3
reintegration services procurement by social insurance agencies 229–36
social security and ALMP, organizations involved in 226
see also Netherlands; PES
DWA (Disability Working Allowance) (UK) 124–5, 126, 128
see also disabled; tax credits
Dworkin, B. 149, 154
DWP (Department for Work and Pensions) (UK) 131, 176, 202–3
Dykstra, Maurice 176, 229
economically inactive target groups
UK ALMP focus on 118–19
economics
new institutional, PES contracting-out and see contracting-out
education
CWI mediation services and 320, 322
labour market flexibility and 3–4
labour market volatility and 2–3
unemployed as counsellors and,Sweden 104–7
see also learning; LWCCs; training
effectiveness
market competition functioning and, employment assistance for unemployed and 206–8
effects
net employment, social employment projects and Belgian ALMP 151–4
potential, theory of, ALMP 23, 25–9, 30–32, 42–3
social inclusion, social employment projects and Belgian ALMP 154–7
efficiency
market competition functioning and, employment assistance for unemployed and 204–6
Egger, M. 339
EITC (Earned Income Tax Credit) (USA)
amounts (income year 2003) 54–5
background 56–7
income mobility, impact on 57
labour supply, impact on 57
labour surplus ratios, STASIM results 66, 67
levels, STASIM results 61–4
LWTC individualization and 70
poverty, impact on 57
social policy tool, as 46
tax credit rules translation in STASIM and, assumptions for 72
total extra net revenue and, STASIM results 65
total net household income/EU poverty line ratio, STASIM results 66, 68, 69
see also tax credits; USA
Elias, Peter 186, 208
employability
long-term unemployment combating and, Sweden 82
net employment effects, dif-in-dif model (Belgium) 152
employees
social security contributions, ‘making work pay’ policies and 47, 50
see also labour; workers
employers
behaviour, UK ALMP and 136
hiring certain categories of worker, legal prescriptions for, as ALMP alternative 28
social security contributions, combating structural under-employment and, Belgium 50
social security incentives for 5–6
wage costs reduction for, as ALMP alternative 29
employment
assistance for unemployed 192–4, 215–17
market competition, functioning of 203–10
market competition weakening 210–15
market-type mechanism through tendering, creation of 194–9
service delivery structure, variations in 199–203
development, labour market conditions as reintegration rate determinant and, German PES benchmarking 281, 283, 288
disadvantage, at local authority level, UK ALMP and 139, 140
permanent, obtaining, unemployed as counsellors and, Sweden 100–103
protection, continental European and liberal welfare states compared 48
status, placement services for hard-to-place unemployed and, Sweden 266
temporary, obtaining, unemployed as counsellors and, Sweden 100–103
transition rates to, placement services for hard-to-place unemployed and, Sweden 259–61, 267–8
see also social employment
employment offices
deregulation 194
Netherlands see CWI
Sweden see Swedish employment offices
Switzerland see RAV
employment services
government and private compared,
market failure factors in 
unemployment and 26–8
implementation, benchmarking and 
13–16
private, crowding out, ALMP effects 
in theory and 28
see also PES

Employment Zones (UK)
employment assistance for 
unemployed and 203, 212
PES contracting-out and 168, 171, 
174, 177, 184, 185–6
enterprises
insertion (Belgium), social 
employment provider, as 148, 
149, 153–4, 156–7, 159–60
social, social cost benefit analysis 
and, social employment and 
Belgian ALMP 157
EQUAL programme (European 
Commission) 16–17
equality
gender 1, 4
market competition functioning, 
employment assistance for 
unemployed and 204–5
ERA (Employment Retention and 
Advancement) Pilots (UK) 122
Erhel, C. 324
errors
measurement, due to methodology 
or model, German PES 
benchmarking and 300
ESF (European Social Fund) 17
Esping-Anderson, G. 48
ETC (earnings tax credits)
ALMP and 5–6
Belgium, ALMP measures 
improvement and 7
low-paid employment and 5
see also tax credits
ETC (Employment Tax Credit) (UK) 
see WTC
ethnic minorities
CWI mediation services and 315, 322
EU (European Union)
Employment Strategy 49, 68

poverty line/total net household 
income ratio, STASIM results 
66, 68, 69
Service Directive 231, 236
Social Fund 17
Europe
ALMP policy recommendations and 
16–17
social security incentives for 
employers 5
European Commission 16–17, 47, 49, 
198
Evans, M. 131, 134
EVD (Swiss Federal National 
Economy Section) see SECO
expenditure see costs

factors see conditions
Färe, R. 362, 373, 375
FC (Family Credit) (UK) 58
see also tax credits
Felgueroso, F. 47
financial incentives
bonuses as, ALMP and 24, 40
employment assistance for 
unemployed and 198, 199
limiting recourse to social security, 
as ALMP alternative 29
see also incentives; MWP
Finn, D. 199
Fitzenberger, B. 39
Flanders see Belgium
Forslund, A. 35
Fountain, Jane E. 175
France
tax credits, ‘making work pay’ 
policies and 47
Friedlander, D. 40
Frisch, R. 362, 363
function
matching, CWI mediation services 
and 311–13, 314, 316
public sector, market competition 
for, employment assistance for 
unemployed and 194–203
functionings
market competition, employment 
assistance for unemployed and 
203–10
measurement variables, social
employment projects and Belgian ALMP 162–3
social inclusion effects and Belgian ALMP and 154–5
Furubotn, Eirik 168, 181

Gak
Dutch PES reform and 230, 232
Gameren, E. van 41
GAMMI (guaranteed average minimum monthly income)
STASIM methodology and 60
tax credit levels and, STASIM results 61
total extra net revenue and, STASIM results 64
see also income; revenue
gender equality
labour market participation and 4
TLM and 1
see also women

German PES
benchmarking 303–5
analytical extension 290–91
benchmarks, defining 277
composite indicator, weighting component indicators and constructing 278
endogenous factors constituting ‘good practice’, identifying 278
exogenous contextual factors, controlling results for 277–8
goals, operationalizing with corresponding quantitative indicators 276–7
organizational learning, results presentation, assessment and dissemination as part of 278–9
performance comparison, annual data used for 291–5
performance dimensions and goals, defining 276
performance values, regression-adjusted 299–302
reintegration rates, comprehensive, for labour market programs 286–90
reintegration rates, data source and definition of 305–6
reintegration rates, descriptive statistics, West Germany 279–81
reintegration rates, determinants 281–4
reintegration rates, regression-adjusted, as performance indicators 285–6
reintegration success determinants, econometric panel analysis of 296–9

see also PES

Germany
data, Swiss PES performance measurement reliability and 344–9
employment office placement results, benchmarking and 13–14, 15
Gibbons, Robert 169
‘good practice’ endogenous factors constituting, identifying, German PES benchmarking and 278
governance mechanisms, PES contracting out and 176–9
government agreements between other organizations and, as ALMP alternative 28
competition/co-operation interface, PES contracting-out and 179
organization failure, ALMP effects in theory and 28
procurement procedures, preferential treatment in for companies hiring workers from jobless pool, as ALMP alternative 29
Graafland, J.J. 41
Green, Anne 186, 208
Green, H. 125
Green, J.R. 364
Greenberg, D.H. 40
Gregg, P. 134
Griffiths, Rita 183
Groot, Inge 183, 206
Grosskopf, S. 375
Grossman, Sanford J. 168
Grubb, David 185, 198
<table>
<thead>
<tr>
<th>Name</th>
<th>Page Range</th>
</tr>
</thead>
<tbody>
<tr>
<td>Guo</td>
<td>Dutch PES reform and 230, 232</td>
</tr>
<tr>
<td>Hales, Jon</td>
<td>177, 185, 186</td>
</tr>
<tr>
<td>Hamilton, V.</td>
<td>124–5, 128</td>
</tr>
<tr>
<td>Hanchar, J.J.</td>
<td>364, 365</td>
</tr>
<tr>
<td>Hansen, E.</td>
<td>194, 195</td>
</tr>
<tr>
<td>hard-to-place unemployed placement services, Sweden</td>
<td>251–3, 261–3</td>
</tr>
<tr>
<td>Cox regressions results, transition rates to employment</td>
<td>267–8</td>
</tr>
<tr>
<td>effects estimations results</td>
<td>258–61</td>
</tr>
<tr>
<td>explanatory variables, regression and probit estimations</td>
<td>265</td>
</tr>
<tr>
<td>job seeker employment status at end of both pre- and post-periods</td>
<td>266</td>
</tr>
<tr>
<td>job seeker personal characteristics</td>
<td>263–4</td>
</tr>
<tr>
<td>job seeker pre- and post-period characteristics</td>
<td>264</td>
</tr>
<tr>
<td>pilot project design and evaluation</td>
<td>253–8</td>
</tr>
<tr>
<td>probit estimations, likelihood of being employed at end of post-period</td>
<td>269–70</td>
</tr>
<tr>
<td>see also</td>
<td>unemployed</td>
</tr>
<tr>
<td>Harkness, S.</td>
<td>134</td>
</tr>
<tr>
<td>Hart, Oliver D.</td>
<td>168, 174</td>
</tr>
<tr>
<td>Hasluck, Chris</td>
<td>186, 208</td>
</tr>
<tr>
<td>Haveman, R.H.</td>
<td>3</td>
</tr>
<tr>
<td>hazard rates</td>
<td></td>
</tr>
<tr>
<td>unemployed as counsellors and,</td>
<td>Sweden</td>
</tr>
<tr>
<td>Heckman, James</td>
<td>35, 123, 178, 185</td>
</tr>
<tr>
<td>Heinrich, Carolyn</td>
<td>178</td>
</tr>
<tr>
<td>Hettmueller, A.</td>
<td>141</td>
</tr>
<tr>
<td>Hemström, M.</td>
<td>35</td>
</tr>
<tr>
<td>Hermkens, Otto</td>
<td>180</td>
</tr>
<tr>
<td>Heyma, Arjen</td>
<td>41, 232, 235</td>
</tr>
<tr>
<td>Hilbert, Christoph</td>
<td>11, 12, 13, 14–15</td>
</tr>
<tr>
<td>Holmstrom, Bengt</td>
<td>169</td>
</tr>
<tr>
<td>Holt, C.C.</td>
<td>311</td>
</tr>
<tr>
<td>Hood, C.C.</td>
<td>194</td>
</tr>
<tr>
<td>Hujer, R.</td>
<td>35, 39</td>
</tr>
<tr>
<td>human capital</td>
<td>investment specificity and, PES contracting-out</td>
</tr>
<tr>
<td>Hurstfield, J.</td>
<td>141</td>
</tr>
<tr>
<td>ICT (information and communication technology)</td>
<td></td>
</tr>
<tr>
<td>ALMP delivery process</td>
<td>improvement and</td>
</tr>
<tr>
<td>ALMP measures expenditure and use and, OECD data</td>
<td>33–4</td>
</tr>
<tr>
<td>labour market volatility and</td>
<td>3</td>
</tr>
<tr>
<td>see also</td>
<td>information; technological change</td>
</tr>
<tr>
<td>IFS (Institute for Fiscal Studies)</td>
<td>58</td>
</tr>
<tr>
<td>ILO (International Labour Organization)</td>
<td>194, 195</td>
</tr>
<tr>
<td>Imboden, C.</td>
<td>334, 338</td>
</tr>
<tr>
<td>immigrants see</td>
<td>ethnic minorities; hard-to-place unemployed</td>
</tr>
<tr>
<td>implementation</td>
<td>costs outweighing benefits, ALMP effects in theory and</td>
</tr>
<tr>
<td>outsourcing, ALMP measures expenditure and use and, OECD data</td>
<td>35</td>
</tr>
<tr>
<td>reintegration services, Dutch PES reform and</td>
<td>238–40</td>
</tr>
<tr>
<td>incentives</td>
<td>Dutch PES reform and, recommendations for system changes</td>
</tr>
<tr>
<td>financial, to work see</td>
<td>MWP</td>
</tr>
<tr>
<td>governance mechanisms, PES contracting-out and</td>
<td>177–9</td>
</tr>
<tr>
<td>job seeker, ALMP measures performance impact on job entry and</td>
<td>37, 38, 43</td>
</tr>
<tr>
<td>social security, for employers</td>
<td>5–6</td>
</tr>
<tr>
<td>work, ‘making work pay’ policies and</td>
<td>47</td>
</tr>
<tr>
<td>see also</td>
<td>financial incentives</td>
</tr>
<tr>
<td>income</td>
<td>arrangements, MWP and</td>
</tr>
<tr>
<td>distribution, continental European and liberal welfare states</td>
<td>compared</td>
</tr>
<tr>
<td>mobility, EITC impact on</td>
<td>57</td>
</tr>
<tr>
<td>total net household/EU poverty line ratio, STASIM results</td>
<td>66, 68, 69</td>
</tr>
<tr>
<td>see also</td>
<td>GAMMI; revenue indicators</td>
</tr>
</tbody>
</table>
| composite, weighting component indicators and constructing,
German PES benchmarking
performance, regression-adjusted reintegration rates as, German
PES benchmarking and 285–6 quantitative, operationalizing goals with, German PES
benchmarking and 276–7 regressions for, Swiss PES performance measurement and
352–4 see also conditions
individualization
shift towards, UK ALMP and 120 inflation
fighting, long-term unemployment and 81 information
instruments, ALMP definition and 24
labour market, CWI services and 228 see also ICT
Inland Revenue (UK) 58 institutions
agreements between government and, as ALMP alternative 28 framework, Swedish employment offices 358–61
labour market policy and 333–4, 359
learning, German PES benchmarking results as part of 278–9
PES contracting-out and 171, 172 see also contracting-out, PES, new institutional economics and instruments
benchmarking, general principles 335, 336
information, ALMP definition and 24 ‘making work pay’ policies and 47
Internal Revenue Services (USA) 57 investment
specificity, PES contracting-out and 172–3
Irving, Pat 183
IT (information technology)
PES contracting-out and 175, 179 see also technological change
IWI (Inspection for Work and Income) see Ministry of Social Affairs and Employment (Netherlands)
Jackman, R. 82, 96, 98
Jimeno, J.F. 47
job counselling see counselling
job creation
ALMP measures performance impact on job entry and 37, 38, 40, 43
direct
ALMP measures expenditure and use and, OECD data 29, 32, 33, 34
German PES benchmarking and 278, 279–80, 283, 285 schemes 24, 40
job entry
chances, ALMP measures performance impact on 35–42
job mediation see mediation services
job monitoring and counselling
ALMP measures improvement and 7
Job Network (Australia) employment assistance for unemployed and 200, 205, 209, 210, 211, 214–15
PES contracting-out and 186–7
Job Retention and Rehabilitation Pilot (UK) 121
job search monitoring
ALMP definition and 24
average search time, as quality indicator for Swedish employment offices 366
job seekers
characteristics, placement services for hard-to-place unemployed and, Sweden 263–4
CWI services and 227–8
employment status at end of both pre- and post-periods, placement services for hard-to-place unemployed and, Sweden 266
incentives, ALMP measures performance impact on job entry and 37, 38, 43
long registration periods, with, unemployed as counsellors and, Sweden 90–93
obtaining permanent and temporary employment, unemployed as counsellors and, Sweden 100–103
placement in labour market policy programmes, unemployed as counsellors and, Sweden 108–15
profiling, Dutch reintegration services procurement 227, 237, 242, 244, 245
short-term unemployed, descriptive statistics, CWI mediation services 319
shorter accumulated registration periods, with, unemployed as counsellors and, Sweden 93–5
vacancies and, market failure factor in unemployment 26
see also unemployed
job vacancies
average vacancy time, as quality indicator for Swedish employment offices 366
CWI services and 227–8
Dutch PES and EU compared 228–9
Jobcentre Plus (UK) 171, 185–6, 212
jobs
placement for, ALMP measures performance impact on job entry and 37, 38
regular, subsidies for 29, 32, 37, 38, 43 shortages, solving market failure factors and, government and private employment services compared 27
temporary, Swedish employment offices for 251
Jongen, L.W. 41
Jorgenson, D.W. 374
Joseph Rowntree Foundation (UK) 58
Joyce, Lucy 184
Kerstens, B. 47, 56
Kliq (Netherlands)
Dutch PES contracting-out and 181, 185
Dutch PES reform and 223, 231
employment assistance for unemployed 201, 211
Kok, Lucy 183
Kornfield, R. 130
Kotzeva, M. 40, 41
KPMG/BEA 231
Kravchuk, R.S. 335, 337
labour
demand and supply mismatch, market failure factor in unemployment 26
surplus ratios, STASIM results, EITC and 66, 67
supply, EITC impact on 57
see also employees; subsidized labour; workers
labour market
conditions, as reintegration rate determinant, German PES benchmarking 281
flexibility, social security and 3 information on, CWI services and 228
participation 4–5
performance, continental European and liberal welfare states compared 48
policy, institutional structure 333–4, 359
volatility, discrepancy between perception and evidence 2–3
see also ALMP; TLM
labour market programmes
comprehensive reintegration rates for, German PES benchmarking and 286–90
policy, placement in, unemployed as counsellors and, Sweden 108–15
Labour Market Administration (Sweden) see AMV
Lalive, R. 37
Lalonde, R. 35
Joseph Rowntree Foundation (UK) 58
LAM (Logistic of Active Measures) (Switzerland) 334
Larsen, F. 202
Larsson, L. 39
Lau, L. J. 374
Layard, R. 82, 96, 98
Le Grand, Julian 167, 168, 197, 204
learning
organizational, German PES benchmarking results as part of 278–9
see also education; LWCs; training
Lechner, M. 39
legislation
Disability Discrimination Act (DDA) (UK) 141
European Service Directive 231, 236
Labour Market Policy Activities Ordinance (Sweden) 360
Law of Employment Service and Insolvency (AVIG)
(Switzerland) 333, 334, 341, 343
SUWI (Structure of Work and Income Implementation) law (Netherlands) 200
Lenz, C. 339
Lisv (National Institute for Social Insurance) (Netherlands) (later UWV) 224, 229–34
LO (Lands organisation) (Sweden) 76
LO-facken, Länsarbetnämnden Stockholm (Sweden) 80, 97
local authorities
employment disadvantage at level of, UK ALMP and 139, 140
see also municipalities; public authorities
Lodernel, I. 199
lone parents
aggregate demand regional/local variations, UK ALMP and 138, 141
ALMP measures improvement and 8–9
employment disadvantage at local authority level, UK ALMP and 140
measures for, UK ALMP and 117, 121, 131, 132–4, 135
social and tax policy integration and, Belgium 52
long-term unemployed
German PES benchmarking and 281, 283–4, 288, 299
policy innovations and, ALMP measures improvement 8
see also job seekers; unemployed
Loukas, G. 130
Loumidis, J. 124
Lovell, C.A.K. 375
Luijkkx, R. 3
LWCs (learn and work centres)
(Belgium)
social employment provider, as 147–8
net employment effects 152–3
policy implications 160
social cost benefit analysis and 158, 159
social inclusion effects 156, 157
see also education; learning; training
LWTC (Low Wage Tax Credit)
(Belgium)
amounts (income year 2003) 54–5
background 47, 53
evaluation see STASIM
income mobility, impact on 56
individualization and, EITC 70
labour surplus ratios, STASIM results 67
labour supply, impact on 53, 56
levels, STASIM results 61–4
poverty, impact on 56
social and tax policy integration and 51
tax credit goals and 68, 70
tax credit rules translation in STASIM and, assumptions for 71–2
total extra net revenue and, STASIM results 65
total net household income/EU poverty line ratio, STASIM results 66, 68, 69
unemployment trap and 49
see also STASIM; tax credits
Macher, Jeffrey T. 181
management
contract, PES contracting-out and 169, 176–80, 188
see also MBO; NPM
management by results
financial incentive, as, employment assistance for unemployed and 198
Månsson, Jonas 8, 12, 15–16
lone parents, for, UK ALMP and 121, 131, 132–4, 135
older people of working age, UK ALMP and 121–2
supply-side, UK ALMP emphasis on 119
mechanisms
governance, PES contracting-out and 176–9
market-type, creation through tendering, employment assistance for unemployed and 194–203
tendering, market competition weakening, employment assistance for unemployed and 214–15
mediation services
CWI, short-term unemployment and 309–11, 326–8
data 316–20
effectiveness, average and relative 324–6
estimation results 320–24
model 311–16
short-term unemployed job seekers, descriptive statistics 319
variables, definitions of 318
job mediation, ALMP definition and 24
Meidner, Rudolf 359
Mevissen, J.W.M. 205
Meyer, B.D. 40
minimum wage
continental European welfare states, in 46–7
social and tax policy integration and, Belgium 51
see also wages
Ministry of Finance (Netherlands) 183
Ministry of Social Affairs (Belgium) 50
Ministry of Social Affairs and Employment (Netherlands) 222–3, 225, 234, 235, 246, 247
MIP (Management Information Portal) (Netherlands) 316
Mitchell, W. 205, 209
Møller, L.R. 202
Mosley, Hugh 13–14, 50, 168, 185, 311

market
concentration in, competition weakening, employment assistance for unemployed and 211–12
costs and benefits, PES contracting-out and 170, 180, 181–7
failure factors, ALMP 26–7
placement services, contract stipulations simulating, placement services for hard-to-place unemployed and, Sweden 253–5
share, Dutch reintegration services procurement and, 2001 procedure 231–2
structure, PES contracting-out and 173–4
see also consumer preference; labour market; quasi-market
market competition
functioning, employment assistance for unemployed and 203–10
weakening, employment assistance for unemployed and 210–15
see also competition
marketability
PES contracting-out and 169, 171, 172–6, 187–8
Martin, John P. 185
Marx, I. 50, 53, 57, 59
Mas-Colell, A. 364
matching function
CWI mediation services and 311–13, 314, 316
Matheus, N. 9
Maurer, K. 39
MBO (management by objectives)
PES contracting-out and 167, 179
Swiss PES performance measurement and 335–44
YC approach experience, Switzerland 344
see also management
McKenna, Katharine 183
Meager, Nigel 8–9, 141
measures
ALMP 7–9, 23, 29, 32–5, 43
disabled, for, UK ALMP and 120–21, 124–31, 134–5

Jaap de Koning - 9781781953013
Downloaded from Elgar Online at 02/14/2019 05:21:15AM
via free access
Muffels, R.J.A. 3
Mulgan, Richard 175
Müller, Kai-Uwe 13–14, 311
municipalities
CWI services and 225, 227
Dutch PES reform and 223, 224, 225, 236–7, 241–7
see also local authorities; public authorities
MWP (‘making work pay’ policies)
Anglo-Saxon liberal and continental European welfare states compared 46–7
tax credits and 47, 49–53
UK ALMP emphasis on 119
see also financial incentives
Myck, M. 58
Muysken, J. 315
National Labour Market Board (Sweden) see AMS
ND50+ (New Deal 50-plus) (UK) 121–2
NDDP (New Deal for Disabled People) (UK) 120–21, 123, 124–5, 126, 129–30, 142
see also New Deal programmes (UK)
NDLP (New Deal for Lone Parents) (UK) 121, 131, 132–3, 134
see also New Deal programmes (UK)
Netherlands
employment assistance for unemployed 215
market competition functioning 205–6, 208, 209, 211–12, 212–13
service delivery structures, variations in 199, 200–201, 202, 203
work first 199
employment office placement results, benchmarking and 13–14
tax credits, ‘making work pay’ policies and 47
training 35, 39
see also CWI; Dutch ALMP; Dutch PES; UWVV
network specificity
investment specificity and, PES contracting-out 173
New Deal programmes (UK) 117, 118, 202, 212–13
new institutional economics
defined 168
Newman, J. 194
NHS (National Health Service) (UK) 121
Nicaise, Idesbald 9, 42, 158
Nice, K. 130
Nickell, S. 82, 96, 98
NPM (New Public Management)
PES contracting-out and 167
Switzerland and 335
see also management
Nyberg, Erik 8, 12
OECD (Organization for Economic Co-operation and Development)
ALMP defined by 23
ALMP measures expenditure and use, data for 29, 32–5, 43
Dutch PES contracting-out and 185, 187
employment assistance for unemployed and 200
tax credits and 46, 47, 48, 66
OLAP (Online Analytical Processing) module (Netherlands) 316
older people of working age
CWI mediation services and 315, 320, 322
German PES benchmarking and 281, 283–4, 288, 299
measures for, UK ALMP and 117, 121–2
ONE advisory service (UK) 125, 126, 129
open procedure
Dutch reintegration services procurement and, 2001 procedure 231
organizations see institutions
Orr, L. 130
outsourcing
ALMP definition and, OECD 23
ALMP delivery process improvement and 11–12
ALMP measures expenditure and use and, OECD data 35
ALMP policy recommendations and further research and 18
Dutch PES reform and 221 implementation, ALMP measures expenditure and use and, OECD data 35
reintegration services, by municipalities, Dutch PES reform and 243–4
tendering compared, market competition for public sector function, employment assistance for unemployed and 195–7
see also contracting-out; private sector; privatization
parking
employment assistance for unemployed 209, 215
governance mechanisms and, PES contracting-out 178
Parliament
Sweden (Riksdag) 358, 360
Switzerland (Bundesrat) 333
Pathways to Work pilots (UK) 121, 130–31
Peck, Jamie 175
performance
ALMP 13–16, 23, 35–42, 43
comparison, annual data used for, German PES benchmarking and 291–5
dimensions and goals, defining, German PES benchmarking and 276
indicators, regression-adjusted reintegration rates as, German PES benchmarking and 285–6
labour market, continental
eversean and liberal welfare states compared 48
Swiss PES, measurement of 330–32, 350–51
1990s reforms 332–5
exogenous factors, operationalization 351
management by objectives, regional PES 335–44
regressions for four indicators 352–4
reliability, analysis based on German data 344–9
values, regression-adjusted, German PES benchmarking and 299–302
variation, German PES benchmarking and 300
see also benchmarking
Permitted Work Rules (UK) 121
PES (Public Employment Service)
ALMP and, OECD definition 23
ALMP delivery process improvement and 10, 11, 12–13
ALMP measures expenditure and use and, OECD data 29, 32, 33
ALMP measures performance impact on job entry and 41–2, 43
ALMP performance visibility improvement and 14
contracting-out see contracting-out, PES
employment assistance for unemployed and 193, 195, 199, 201, 203, 204
public management reform and 167
see also Australian PES; Belgian PES; Dutch PES; employment services; German PES; Swedish PES; Swiss PES; UK PES
Pettigrew, Nick 184
Phelps, E.S. 311
physical capital
investment specificity and, PES contracting-out 172
Picot, Arnold 168
Pierson, Paul 181
placement services
individual, unemployed as counsellors and, Sweden 79–80
labour market policy programmes, in, unemployed as counsellors and, Sweden 108–15
market, contract stipulations simulating, placement services for hard-to-place unemployed and, Sweden 253–5
results, reintegration services
Index

procurement and, Netherlands
232, 234, 235, 242, 244, 245
Swedish employment offices and
360–61
Swiss employment offices and 14–15
policy
ALMP, recommendations and
further research 16–18
outsourcing, implementation,
ALMP policy recommendations
and further research 18
programmes, placement in labour
market, unemployed as
counsellors and, Sweden 108–15
recommendations, quality omitted
in, Swedish employment offices
and 357–8, 371–3
data 365–6
empirical results 366–71, 376–7
empirical specification 374
input distance function 373
scale elasticity 375
theoretical framework and
definitions 362–5
social, EITC as tool for 46
supply-side, UK ALMP and 136–42
population
density, labour market conditions as
reintegration rate determinant
and, German PES
benchmarking 281, 282, 283, 288
unemployed as counsellors and, Sweden 86
Potoski, Matthew 174, 188
poverty
continental European and liberal
welfare states compared 48, 49
EITC impact on 57
minimum wage and 47
poverty line
EU, total net household income
ratio, STASIM results 66, 68, 69
Prager, Jonas 181
Prey, H. 39
price
criteria, Dutch reintegration services
procurement and 229, 230–31, 244, 245
market competition weakening,
employment assistance for
unemployed and 212–13
see also costs
Price, D. 194, 195
Prizmont, D. 373
principal-agent theory
new institutional economics and
168, 169
see also YC
Private Employment Agencies
Convention 194
private sector
ALMP delivery and, UK 120
ALMP delivery process
improvement with 10–13
competition/co-operation interface,
PES contracting-out and
179–80
employment assistance for
unemployed and 193, 194
market competition functioning,
employment assistance for
unemployed and 205
see also outsourcing
privatization
Dutch PES reform and 221–2
UK PES 222
see also outsourcing
procurement
reintegration services, Dutch PES
reform and 229–37, 241–3
production
costs, PES contracting-out and
182–5
function analysis, CWI mediation
services and 311
see also costs
Productivity Commission (Australia)
180, 204, 209
productivity trap
ALMP and 6
described 25
market failure factors and,
government and private
employment services compared
27
profiling see characteristics; job-
seekers, profiling
property rights theory
new institutional economics and 168

Jaap de Koning - 9781781953013
Downloaded from Elgar Online at 02/14/2019 05:21:15AM
via free access
provider
private, competition/co-operation interface, PES contracting-out and 179–80
selection of, Netherlands 176, 234
social employment, insertion enterprize (Belgium) as 148, 149, 153–4, 156–7, 159–60
public authorities
social cost benefit analysis and, social employment and Belgian ALMP 157
see also local authorities; municipalities
public sector
function, market competition for, employment assistance for unemployed and 194–203
market competition functioning, employment assistance for unemployed and 205
Public Unemployment Insurance Funds (Switzerland) 334
quality
criteria, Dutch reintegration services procurement 229–30, 241, 244–5
data, of, German PES benchmarking and 301
market competition weakening, employment assistance for unemployed and 212–13
omitted in policy recommendations, Swedish employment offices and 357–8, 371–3
data 365–6
empirical results 366–71, 376–7
empirical specification 374
input distance function 373
scale elasticity 375
theoretical framework and definitions 362–5
Swedish employment offices, in, 361
quasi-market
employment assistance for unemployed and 197–8, 205, 215–16
see also market
Ranald, Patricia 184
Ratto, Marisa 177
RAV (regional employment agencies) (Switzerland)
1990s reforms and 333, 334–5
MBO and 338, 339, 340, 341
placement results, benchmarking and 14–15
YC approach experience 342, 343
regular ultra-passum law (Frisch) 362, 363
Rehn, Gösta 359
reintegration
Germany, WZB and PES definitions contrasted 276
success determinants, German PES benchmarking and 296–9
reintegration rates
comprehensive, for labour market programs, German PES benchmarking and 286–90
data source and definition of, German PES benchmarking and 305–6
descriptive statistics, West Germany 279–81
determinants 281–4
regression-adjusted, as performance indicators 285–6
reintegration services contracting-out see contracting-out, PES implementation, Dutch PES reform and 238–40
outsourcing by municipalities, Dutch PES reform and 243–4
procurement by municipalities, Dutch PES reform and 236–7, 241–3
procurement by social insurance agencies, Dutch PES reform and 229–36
replacement rates
social and tax policy integration and, Belgium 51–3
resources
allocation, Swiss PES performance measurement and 336
measurement variables, social
Jaap de Koning - 9781781953013
Downloaded from Elgar Online at 02/14/2019 05:21:15AM
via free access
employment projects and Belgian ALMP 161–2
social inclusion effects and Belgian ALMP and 154–5
restricted procedure
Dutch reintegration services procurement 231, 244
Retention and Rehabilitation Pilot (UK) 128–9
revenue
total extra net, STASIM and 64–5
see also GAMMI; income
Richter, Rudolf 168, 181
risk selection
market competition functioning and, employment assistance for unemployed and 208–10
Roberts, John 169
Robins, Ph. H. 40
ROCs (Regionale Opleidingcentra) (Netherlands) 224
Roggeman, Annelies 7
Rosenbaum, P.R. 84
Rowlingson, K. 124, 125
Rubbrecht, I. 9, 150, 151, 152
RWI (Rand voor Werk en Inkomen) (Netherlands) 224–5, 232, 235
Sainsbury, R. 130
sanctions
ALMP definition and 24
ALMP measures expenditure and use and, OECD data 34
ALMP measures performance impact on job entry and 37, 38
Sappington, David E.M. 169
scale elasticity
scale efficiency and, Swedish employment offices and quality and 362–3
SCB (Statistics Sweden) 84
Schack, R.W. 335, 337
Schleifer, Andrei 174, 252, 336
Schmid, G. 1–2, 3
Schömann, K. 3
Science Policy Office (Belgium) 147
Sclar, Elliott D. 173
SECO (Secretary of Economics) (Switzerland) 333–4, 335, 337, 338, 340
selection
provider, Netherlands 176, 234
risk, market competition functioning and, employment assistance for unemployed and 208–10
selectivity
social employment projects and Belgian ALMP 150–51
Sen, A. 149, 154
SEOR (Social-Economisch Onderzoeksinstitute Rotterdam) 228
service delivery structure
variations in, market competition for public sector function, employment assistance for unemployed and 199–203
service sector
share of total employment, labour market conditions as reintegration rate determinant and, German PES benchmarking 281, 282, 283, 288
Shephard, R.W. 362
short-term unemployment
CWI mediation services and 309–11, 326–8
data 316–20
effectiveness, average and relative 324–6
estimation results 320–24
model 311–16
short-term unemployed job seekers, descriptive statistics 319
variables, definitions of 318
see also unemployment
single people
social and tax policy integration and, Belgium 53
size
service provider, Dutch reintegration services procurement and 234
Smith, Jeffrey 35, 123, 178, 185
social employment projects, Belgian ALMP and 147–50, 160–61
data 150
functionings measurement variables 162–3
net employment effects 151–4
resources measurement variables 161–2
selectivity and targeting 150–51
social cost benefit analysis 157–60
social inclusion effects 154–7
see also employment
social insurance agencies (Netherlands)
see Lisv; UVIs
social partners
institutionalized power of, continental European and liberal welfare states compared 48
social policy
EITC as tool for 46
see also policy
social security
benefits, UWV budget and 12
Dutch ALMP and, organizations involved in 226
employee contributions, ‘making work pay’ policies and 47, 50
employer contributions, combating structural underemployment and, Belgium 50
employer incentives 5–6
financial incentives limiting recourse to, as ALMP alternative 29
incentives, for employers 5–6
labour market flexibility and 3
labour market participation and 4–5
organizations involved in ALMP and, Dutch PES reform 226
social workshops (Belgium)
social employment provider, as 148–9, 153, 157, 158–9, 160–61
socially excluded people
ALMP measures improvement and 9
Sol, Els 167, 168, 175, 181
specificity
investment, PES contracting-out and 172–3
Stafford, B. 130
STASIM (STAndard SIMulation Model for Belgium)
assumptions 70–72
labour surplus ratios 66, 67
methodology 59–60
tax credit levels 61–4
total extra net revenue 64–5
total net household income/EU poverty line ratio 66, 68
see also LWTC; tax credits
Steurs, Geert
employment assistance for unemployed and 197, 200, 211, 216
PES contracting-out and 170, 173, 181, 187
Stockholm County Labour Board placement services project for hard-to-place unemployed see hard-to-place unemployed
strategic dimension
investment specificity and, PES contracting-out 172
Stratford, N. 129
Stromback, Th. 209
structure
market, PES contracting-out and 173–4
service delivery, variations in, market competition for public sector function, employment assistance for unemployed and 199–203
Struyven, Ludo
market competition for public sector function and 195, 197, 200, 215, 216
market competition functioning and 204, 209, 210, 211
PES contracting-out and 168, 170, 173, 181, 187
private agency involvement in delivery process and 11
subsidies
placement, for regular jobs, ALMP measures improvement and 7
regular jobs, for 29, 32, 37, 38, 43
wage 228, 278, 280–81, 283
subsidized labour
ALMP definition and 24
ALMP measures improvement and 7
Dutch PES reform and 223
see also labour
substitution
ALMP effects in theory and 28
supply-side policy, UK ALMP and 119, 136–42
see also policy
SUWI (Structure of Work and Income Implementation) law
(Netherlands) 200
Swedish ALMP
delivery process improvement and 12–13
public employment offices and 359
see also ALMP; Sweden
Swedish employment offices
institutional framework 358–61
quality in 361
quality omitted in policy recommendations 357–8, 371–3
data 365–6
empirical results 366–71, 376–7
empirical specification 374
input distance function 373
scale elasticity 375
theoretical framework and definitions 362–5
temporary jobs, for 251
Swedish PES
unemployed as employment counsellors and 76, 87, 90, 99
see also PES; Sweden
Swiss ALMP
delivery process improvement and 12
see also ALMP; Switzerland
Swiss PES
performance measurement 330–32, 350–51
1990s reforms 332–5
exogenous factors, operationalization 351
management by objectives, regional PES 335–44
regressions for four indicators 352–4
reliability, analysis based on German data 344–9
see also PES
Switzerland
employment office placement results, benchmarking and 14–15
targeting
social employment projects and Belgian ALMP 150–51
Tauer, L.W. 364, 365
Tauritz, Bernhard Bakker 180
tax credits
levels, STASIM and 61–4
‘making work pay’ policies and 47, 49–53
poverty and 49
rules translation, STASIM and 71–2
UK ALMP and 122
see also DPTC; DWA; EITC; ETC; FC; LWTC; STASIM; WTC
technological change
labour market volatility and 2
TLM and 2
see also ICT; IT
tendering
management by results and 198
market-type mechanism creation through, employment assistance for unemployed and 194–203
mechanism, market competition weakening, employment assistance for unemployed and 214–15
outsourcing compared, market competition for public sector function, employment assistance for unemployed and 195–7
Theodore, Nik 175
third parties
social cost benefit analysis and, social employment and Belgian ALMP 158
Thuy, P. 194, 195
TLM (transitional labour markets)
labour mobility and 2–3
Schmid’s concept 1–2
social employment projects and Belgian ALMP 161
social security reform and 3
see also labour market
Trade Union Confederation (Sweden) 76, 97
trainability
net employment effects, dif-in-dif model (Belgium) 152
training
ALMP definition and 24
ALMP measures expenditure and use and, OECD data 29, 32, 33, 34–5
ALMP measures improvement and 7
ALMP measures performance impact on job entry and 37, 38, 39–40, 43
CWI services and 228
German PES benchmarking and 278, 279, 280
analytical extension 291, 292, 294–5, 296, 297–8, 299
regression-adjusted reintegration rates as performance indicators 285–6
reintegration rate determinants 281, 284
government and private employment services compared, solving market failure factors in unemployment and 26, 27 unemployed as counsellors and, Sweden 104–7
see also education; learning; LWCs transaction cost economics
new institutional economics and 168
transaction costs
PES contracting-out and 181–2
see also costs
Trickey, H. 199
Tzvetkov, S. 40, 41
UK (United Kingdom)
Belgium compared, background 47
disabled and lone parents, ALMP measures improvement and 8–9
employment assistance for unemployed 194
market competition functioning 205, 206, 208, 211, 212–13
service delivery structures, variations in 202–3
work first 199
see also WTC
UK ALMP
disabled, measures for 120–21, 124–31, 134–5
employment disadvantage, at local authority level 139, 140
ERA 122
evaluation evidence 122–4
historical background 118–20
lone parents, measures for 121, 131, 132–4, 135
older people of working age, measures for 121–2
recent developments 117–18
tax credits 122
supply-side policies and 136–42
see also ALMP; UK
UK PES
ALMP and 120, 121, 123, 130
contracting-out 167, 168, 188
governance mechanisms 178
institutional setting 171, 172
interfaces, competition and cooperation 179, 180
market costs and benefits 182
production costs 183
privatization 222
see also Employment Zones; PES; UK
unemployed
counsellors, as see counsellors, unemployed as employment assistance for 193–4, 215–17
market competition, functioning of 203–10
market competition weakening 210–15
market-type mechanism through tendering, creation of 194–9
service delivery structure, variations in 199–203
see also hard-to-place unemployed; job seekers; long-term unemployed
unemployment
duration expectations, combating long-term unemployment and 81
education and 4
European labour markets 1
insurance system, job-seeking and 5
long-term, unemployed as counsellors for combating, Sweden 80–83
market failure factors 26–7
social protection measures
relationship 25–6
social security incentives and 5
transition to work from, STASIM
and 70–71
see also short-term unemployment
unemployment rate
German PES benchmarking and
281, 282, 283, 288, 296, 299
Swiss 332
Swiss PES performance
measurement and 352
unemployment trap
ALMP and 6
continental European and liberal
welfare states compared 48–9
described 25
market failure factors and,
government and private
employment services compared
27
minimum wage and 47
social security as key policy
instrument to combat structural
underemployment and 50
trade unions and, Belgium 51
USA (United States of America)
Belgium compared, background 47
social security incentives for
employers 5
see also EITC
use
ALMP measures 23, 29, 32–5, 43
Uszo
Dutch PES reform and 231, 232
UVIs (social insurance agencies,
Netherlands) (later UWV)
Dutch PES reform and 223–4,
229–34
UWV (Uitroeringsorganisatie
Werknemersverzekeringen)
(Netherlands) (formerly Lisv;
UVIs)
ALMP delivery process
improvement and 11–12
CWI mediation services and 327
Dutch PES contracting-out and 176,
182
new system and, Dutch PES reform
224, 225, 247
profiling and, Dutch PES reform 245
reintegration services procurement
and, Dutch PES reform 234–6,
246
reintegration services outsourcing
and, Dutch PES reform 241
employment assistance for
unemployed 200, 201, 206,
211–12, 212–13
Valenduc, C. 53
van Donk, Linda 14, 42
van den Berg, G. 36
van den Berg, R. 178
van der Veen, R. 197, 204
Van Nes, P.J. 228
van Ours, J.C. 37, 322
van Seters, Jenske 41, 183, 232, 235
Vanhoren, I. 210
variables
CWI mediation services, short-term
unemployment and 318
functionings measurement, social
employment projects and
Belgian ALMP 162–3
placement services for hard-to-place
unemployed and, Sweden 265
resources measurement, social
employment projects and
Belgian ALMP 161–2
unemployed as counsellors, Sweden
86–7, 99–100
VDAB (Flemish Employment and
Vocational Training Agency) see
Belgian PES
Verbist, Gerlinde 7, 47, 56
Verhooest, K. 198, 209
Vinke, H. 233
Vishny, Robert 174
Vocational Training Centres
(Netherlands) 181
voluntary sector
ALMP delivery and, UK 120
Vroome, E.M.M. 178
wage subsidies
CWI services and 228
German PES benchmarking and
278, 280–81, 283
see also subsidies
wages
ALMP measures performance
impact on job entry and 42
costs reduction for employers, as
ALMP alternative 29
rigidity, market failure factor in
unemployment 26
see also minimum wage
Walch, K. 194
Walwei, Ulrich 185, 194
Wavrinsky, Edward 358
weakening
market competition, employment
assistance for unemployed and
210–15
welfare states
continental European and liberal
compared 48–9
‘making work pay’ policies, Anglo-
Saxon liberal and continental
European compared 46–7
Wellner, M. 39
Westerveld, Mies 167
WFTC (Working Family Tax Credit)
(UK) 57, 58, 122
see also tax credits
Whinston, M.D. 364
Whitehead, M. 124–5, 128
Williamson, Oliver E. 169, 170, 182
Wolfe, B.L. 3
Wolff, Birgitta 168
women
cohabiters, social and tax policy
integration and, Belgium 52–3
CWI mediation services and, 315,
320, 322
German PES benchmarking and
281, 288, 299
see also gender equality
Wooldridge, J.M. 323
work
incentives, ‘making work pay’
policies and 47
transition from unemployment to,
STASIM and 70–71
work first
market-type mechanism creation
through tendering and,
employment assistance for
unemployed 198–9
workers
employers hiring certain categories
of, legal prescriptions for, as
ALMP alternative 28
social cost benefit analysis and,
social employment and Belgian
ALMP 157
unemployed, productivity
uncertainty of, market failure
factor in unemployment 26
see also employees; labour
WTC (Working Tax Credit) (UK)
amounts (income year 2003) 54–5
background 57–8
income mobility, impact on 59
labour supply, impact on 58
labour surplus ratios, STASIM
results 66, 67
levels, STASIM results 61–4
LWTC individualization and 70
poverty, impact on 59
social policy tool, as 46
tax credit rules translation in
STASIM and, assumptions for
72
total extra net revenue and, STASIM
results 64–5
total net household income/EU
poverty line ratio, STASIM
results 66, 68, 69
UK ALMP and 122
see also tax credits
Yamaguchi, K. 260
YC (yardstick competition)
concept 336–7
experiences with, Swiss PES
performance measurement and
341–4
see also competition
Zürcher, B.A. 339
Zweimüller, J. 37
Zwinkels, Wim 41, 232, 235