

# Acknowledgements

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There is a sense in which the crafting and diffusion of catchwords and doctrines say something important about our times. Calls for ‘accountability’ are now rampant. What do they express about our world today? What do they imply for people and for organizations? And how are they organized? This book was born of an interest in questions of this kind, an interest that we share with many colleagues. We believe that through the close examination of current key ideas like accountability, we can generate some understanding of the dominant narratives, normative claims and organizing metaphors that influence contemporary organizations.

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