Contributors

Jerome Davis is currently Canadian Research Chair (Oil and Natural Gas Policy) at Dalhousie University, Halifax, Nova Scotia. He has published widely in the fields of oil and natural gas policy, and in diverse fields such as equity markets as institutions, the institutional consequences of incomplete contracts, project management and analysis, public sector restructuring, and the role of prizes as incentives to innovation.

Lee N. Davis is Associate Professor at the Department of Industrial Economics and Strategy, and Research Associate at the Centre on Law, Economics and Financial Institutions, both at the Copenhagen Business School. She has conducted research on economic incentives to research and development over the past two decades, with a special focus on the role of intellectual property rights, and published widely in the field. Other research interests include firm appropriability choices, innovation strategy, and academic patenting in the life sciences.

Lars Fuglsang (PhD) is Associate Professor in Social Sciences at the Department of Communication, Business and Information Technologies (CBIT) at Roskilde University. He has written books and articles in the field of innovation studies, public innovation, service development, and science and technology studies. His research explores how organizational frameworks are created to deal with the impact of innovation and technology on business and society.

Peter Hagedorn-Rasmussen (PhD) is Associate Professor of Social Sciences at the Department of Communication, Business and Information Technologies (CBIT) at Roskilde University. He has written books and articles in the field of organizational change, management and work life studies. His main research interest is the study of organizations as living compromises, with particular focus on the relationship between management and work life.

Povl A. Hansen is Dr. fil. in Economy History from Lund University, Sweden, and Associate Professor in Economic Geography at the Department of Communication, Business and Information Technologies (CBIT) at Roskilde
University. He has published in the fields of technology, innovation and regional development. His research is in the field of industrial analysis especially focusing on the relationships among innovation processes, industrial structures and transfer of knowledge. He has published many books, reports and articles on technology, business conditions and regional development.

**Jeppe Højland** is a doctoral student of Social Sciences at the Department of Communication, Business and Information Technologies (CBIT) at Roskilde University. His PhD dissertation is about new kinds of reward practices in knowledge-intensive firms. He has written an article about the impact on leaders and employees of the Danish public sector reform. His main research interest is innovation within the area of human resource management.

**Gestur Hovgaard** (PhD) is Assistant Professor of Social Sciences at Roskilde University. He has written in the field of innovation and social innovation, and his main fields of interest are within local and regional development. Food chains and food biotechnology are also examined in his research.

**Jan Mattsson** is Professor in business administration at the Department of Communication, Business and Information Technologies (CBIT) at Roskilde University. He has held several professorships and visiting professorships in New Zealand, Australia and Scandinavia. He has authored several books and more than 50 peer-reviewed international publications in journals such as *The International Journal of Research in Marketing* and *Journal of Economic Psychology*. He serves on many editorial boards of international journals in marketing and services. He takes part in several international research projects focusing on customer-firm interactions.

**Jørn Kjølseth Møller** (Master of Political Science) is a doctoral student of Social Sciences at the Department of Communication, Business and Information Technologies (CBIT) at Roskilde University. He has written books and articles in the field of strategic management and change, service development and psychology in organizations. His main research interest is in strategic management and change of educational organizations in the public sector.

**Hanne Westh Nicolajsen** (PhD) is Assistant Professor at the Center for Information and Communication Technologies (CICT) at the Technical University of Denmark. She has published in the field of the use of information and communication technologies in organizations. Her research
examines how information and communication technologies are used in organizations and are shaped by organizational and entrepreneurial factors.

Poul Bitsch Olsen (PhD) is Associate Professor of Organization Theory at the Department of Communication, Business and Information Technologies (CBIT) at Roskilde University. He has written books and articles on collective knowing and organizing. In particular, his research examines leadership and project work. His research also explores how collective practicing is the basis for business innovation, team-sports, value production and academic competence.

John Storm Pedersen (PhD) is Associate Professor of Social Sciences at the Department of Society and Globalisation at Roskilde University. He has written books and articles in the field of public administration and management, structural reforms in the public sector and public innovation. His main research interest at present is the impact of the structural reforms in the public sector in Denmark and how public institutions deliver services to the citizens. Pedersen is former CEO of the Mayor’s Office in the municipality of Aalborg.

John Damm Scheuer (PhD) is Assistant Professor at the Department of Communication, Business and Information Technologies (CBIT) at Roskilde University. His main research interest and focus is the study of the encounter of innovative ideas and local practice in private as well as public organizations. The encounter is studied as implementation, diffusion or translation processes. But also new and innovative ways of theorizing about “the encounter” and local organizing processes are explored.

Ada Scupola (PhD) is Associate Professor at the Department of Communication, Business and Information Technologies (CBIT), Roskilde University. She has published articles and books in the area of information technology innovation, especially in the field of adoption, diffusion and use of information technologies such as e-commerce and e-services in SMEs and industrial clusters. Her research focuses primarily on how organizational and industrial factors shape the development, adoption, implementation, use, and effects of such technologies.

Göran Serin (Dr) earned his degree in Economic History and is Associate Professor in Business Administration at the Department of Communication, Business and Information Technologies (CBIT), Roskilde University. He has extensive research experience within the fields of technology, innovation and regional development. He has a particular interest in industrial analysis and
industrial restructuring and regional development, on which he has published many articles and books. In recent years, his research has especially focused on analysing regional integration in cross-border regions.

**Charles Steinfield** (PhD) is Professor and Chair of the Department of Telecommunication, Information Studies and Media at Michigan State University. He has published books and articles in the area of organizations and use of information and communication technologies. His research examines how individual and organizational factors shape the development, adoption, use and effects of such technologies.

**Jon Sundbo** is Professor in Business Administration at the Department of Communication, Business and Information Technologies (CBIT), Roskilde University. He is director of the Center for Service Studies and coordinator of the Department’s research area in innovation and change processes in services and manufacturing. He has published extensively in the fields of innovation, service management and the development of the service sector, tourism and organization. He has published articles in several journals on innovation, entrepreneurship, service and management and has authored several books, among these *The Theory of Innovation* and *The Strategic Management of Innovation*.

**Connie Svabo** (Master in Business Administration) is PhD Fellow at the Department of Communication, Business and Information Technologies (CBIT) at Roskilde University. She has written articles and edited books about practice-based learning. She has several years of professional experience in consultancy work and commercial writing. Her main research interests are organization, materiality and esthetic forms of knowing.