Contributors

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Susan Harrington is a Chartered Occupational Psychologist and a Lecturer in the School of Psychology at the University of Leicester, UK, teaching post-graduate courses in Occupational Psychology. Her occupational practice has included developing and running assessment and development centres, psychometric training and application in organizations, and workplace bullying interventions. Susan has recently completed a major study examining human resource practitioners.

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Aneil K. Mishra is Professor and Director of Executive Education for the School of Labor and Industrial Relations at Michigan State University, East Lansing, MI, USA. Aneil’s teaching and research focus on the dynamics of trust within and across organizations, leading effective organizational change and organizational culture. He has consulted, conducted research, and coached executives on these and other issues with a number...
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Karen E. Mishra is a Clinical Professor at Michigan State University, East Lansing, MI, USA. Her research focuses on trust, internal communication, and crisis communication. Karen received her MBA from the University of Michigan and her PhD from the University of North Carolina at Chapel Hill.

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