Contributors

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Susan Harrington is a Chartered Occupational Psychologist and a Lecturer in the School of Psychology at the University of Leicester, UK, teaching post-graduate courses in Occupational Psychology. Her occupational practice has included developing and running assessment and development centres, psychometric training and application in organizations, and workplace bullying interventions. Susan has recently completed a major study examining human resource practitioners.

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Aneil K. Mishra is Professor and Director of Executive Education for the School of Labor and Industrial Relations at Michigan State University, East Lansing, MI, USA. Aneil’s teaching and research focus on the dynamics of trust within and across organizations, leading effective organizational change and organizational culture. He has consulted, conducted research, and coached executives on these and other issues with a number
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Jane Prichard is a lecturer at the University of Southampton, UK. Her research has focused on team performance and how this can be promoted through training. In particular she has been interested in the use of team-skills training and how it influences knowledge sharing and trust development in teams. More recent projects have looked at workforce planning and skill development in healthcare contexts with a particular focus on the introduction of new technologies and its implications for teamwork, knowledge sharing and trust. She also delivers training programmes and assessment centres in team skills.

Charlotte Rayner is Professor of Human Resource Management at Portsmouth University Business School, UK, and Director of the Centre for Organisation Research and Development (CORD). She has been working in the field of workplace bullying since the mid-1990s and is interested in organization interventions to combat this issue. She has undertaken research and consultancy for a large number of organizations including trade unions, private firms and the Ministry of Defence. She is currently President of the International Association on Workplace Bullying and Harassment (IAWBH), a global scholarly network.

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Les Worrall is Professor of Strategic Analysis at Coventry University, UK. He has published extensively on people, work and organization topics for a number of years, focusing specifically on the extent and effect of organizational change; management and leadership styles; work intensification; and the effect of performance management regimes on public sector professionals. He is co-author of the Chartered Management Institute’s series of reports on the quality of working life of UK managers, which began in 1997.