

Contributors

Pertti Ahonen has been Professor at the University of Helsinki, Finland, since 2010, responsible for the Political Science Orientation of Administrative and Organizational Research. From 1990 to 2010 he was Professor of Public Administration at the University of Tampere responsible for the teaching and research of Public Sector Financial Management and Public Sector Accounting. His recent publications have appeared in *Administration & Society* and *Management & Organizational History*.

Evan M. Berman is Professor of Public Management at Victoria University of Wellington, School of Government, New Zealand. Previously, he was University Chair Professor and Director of the International Doctoral Program in Asia-Pacific Studies at National Chengchi University, Taiwan. He is the author of numerous books and articles in the field.

Mark Bevir is a professor in the Department of Political Science at the University of California, Berkeley, USA. He is currently President of the Society for the Philosophy of History and a member of the Executive Council of the Western Political Science Association. He is the author or editor of over 20 books, including *The State as Cultural Practice* (Oxford University Press, 2010), *Democratic Governance* (Princeton University Press, 2010), *The Making of British Socialism* (Princeton University Press, 2011) and *Governance: A Very Short Introduction* (Oxford University Press, 2012).

Johnston Birchall is Professor of Social Policy in the School of Applied Social Science, University of Stirling, UK. His focus is on member-owned businesses (cooperatives, mutuals and economic associations), and public service agencies that involve users in their governance. He has written several books on these subjects (with translations into seven other languages), including *Decentralising Public Service Management* (with C. Pollitt, Macmillan, 1998) and *People-centred Businesses: Co-operatives, Mutuals and the Idea of Membership* (Palgrave Macmillan, 2010). He has advised the UK government on mutualization of public services and governance of mutual insurance, and UN Agencies on cooperative responses to the global economic crisis. His new book *Finance in an Age of Austerity: the Power of Customer-owned Banks* was published by Edward Elgar in April 2013.

Geert Bouckaert is a professor at the Public Management Institute, KU Leuven University, Belgium. He is past president of the European Group for Public Administration (EGPA) and, from 2013, President of the International Institute of Public Administration (IIAS).

Tony Bovaird is Professor of Public Management and Policy at The Institute of Local Government Studies (INLOGOV) and the Third Sector Research Centre, University of Birmingham, UK. He is a member of the National Audit Office Local Government Reference Panel and the Scientific Board of the German Research Institute for Public Administration. He is a Director of Governance International and co-editor (with Elke Loeffler) of *Public Management and Governance* (Routledge, 3rd edition, 2013).

Don-yun Chen is a professor in the Department of Public Administration, National Chengchi University, Taipei, Taiwan. His areas of specialization are democratic governance, bureaucratic politics and survey, e-governance, policy analysis and management (especially national health insurance policy).

Tom Christensen is a Professor of Public Administration and Policy at the Department of Political Science, University of Oslo, Norway, and Adjunct Professor at the University of Bergen and City University of Hong Kong.

John Clarke is Professor of Social Policy at the Open University, UK, where he has worked for more than 30 years on the political and cultural struggles involved in remaking welfare states. He is director of the Public Research Programme of the Centre for Citizenship, Identities and Governance. His books include *Changing Welfare, Changing States* (Sage, 2004), *Creating Citizen-Consumers* (with Janet Newman et al., Sage, 2007) and *Publics, Politics and Power: Remaking the Public in Public Services* (with Janet Newman, Sage, 2009). He has been involved in an international project on citizenship, resulting in a forthcoming collaborative book *Disputing Citizenship* (with Kathleen Coll, Evelina Dagnino and Catherine Neveu, The Policy Press, 2014).

Jurian Edelenbos is Professor of Public Administration, Erasmus University Rotterdam, The Netherlands. His main research topics are trust, management styles, legitimacy and citizen self-organization in complex regional water governance.

John Halligan is Professor of Public Administration, The Australia and New Zealand School of Government (ANZSOG) Institute for Governance, University of Canberra, Australia. His latest book is *Public Sector Governance in Australia* (ANU Press, 2012). He is working on a comparative analysis of public management in four Anglophone countries.

Christopher Hood has been Gladstone Professor of Government and Fellow of All Souls College, Oxford, UK, since 2001, and before that worked at the London School of Economics, the University of Sydney and Glasgow University. He specializes in the study of executive government, regulation and public sector reform.

Erik-Hans Klijn is a professor at the Department of Public Administration at Erasmus University Rotterdam, The Netherlands. His research and teaching activities focus on complex decision-making, network management, public-private and branding, and the impact of media on complex decision-making. He is author of the book *Managing Uncertainties in Networks* (with Joop Koppenjan, Routledge, 2004) and of *Branding in Governance and Public Management* (with Jasper Eshuis, Routledge, 2012).

Per Lægreid is a professor in the Department of Administration and Organization Theory, University of Bergen, Norway. He has published extensively on public sector reform and institutional change from a comparative perspective. His latest publications include articles in *Governance*, *Public Administration*, *Public Administration Review*, *International Review of Administrative Science*, *Public Management Review* and *Administration & Society*. His recent books include *Transcending New Public Management* (co-edited with Tom Christensen, Ashgate, 2007), *Organization Theory and the Public Sector* (with Tom Christensen, Paul G. Roness and Kjell Arne Røvik, Routledge, 2007), *Governance of Public Sector Organization* (co-edited with Koen Verhoest, Palgrave Macmillan, 2010), *The Ashgate Research Companion to New Public Management* (co-edited with Tom Christensen, Ashgate, 2011) and *Government Agencies* (co-edited with Koen Verhoest, Sandra Van Thiel and Geert Bouckaert, Palgrave Macmillan, 2012).

Jeremy Lonsdale is Director-General, Value for Money Audit at the National Audit Office in the UK. He is a qualified accountant and has a PhD from Brunel University. He is co-author and editor of *Performance Auditing: Contributing to Accountability in Democratic Government* (Edward Elgar, 2011), co-editor of *Making Accountability Work: Dilemmas for Evaluation and for Audit* (Transaction, 2007) and co-author of *Performance or Compliance? Performance Audit and Public Management in Five Countries* (Oxford University Press, 1999).

Greta Nasi is Associate Professor, Department of Institutional Analysis and Public Management, Bocconi University, Italy. She has a PhD in Public Administration from the Università di Parma, and was the recipient of a Fulbright scholarship used to attend the Master of Public

Administration programme at the Maxwell School of Citizenship and Public Affairs, Syracuse University. Her works on e-government and innovation in government are published in prestigious domestic and international journals. Her research foci concern innovation in government, e-government, the impact of technology on the public and health sectors, collaborative public management, and transparency.

Janet Newman is Emeritus Professor at the Open University's Faculty of Social Science, UK. Her research interests include new formations of governance, political and organizational change, and the remaking of publics and publicness. Publications include *Working the Spaces of Power Feminism, Activism and Neo-liberalism* (Bloomsbury, 2012), *Summoning the Active Citizen: Responsibility, Choice and Participation* (with E. Tonkens, Amsterdam University Press, 2011), *Publics, Politics and Power* (with John Clarke, Sage, 2009), *Power, Participation and Political Renewal* (with M. Barnes and H. Sullivan, The Policy Press, 2007), *Creating Citizen Consumers* (with John Clarke et al., Sage, 2007) and *Modernising Governance: New Labour, Policy and Society* (Sage, 2001).

Edoardo Ongaro is Professor of International Public Services Management at Northumbria University, Newcastle, UK. He is the President of the European Group for Public Administration (EGPA) and the editor-in-chief of *Public Policy and Administration*. He has served on various academic and expert committees and has published extensively on the topic of administrative reforms at the national and European level. Publications include *Public Management Reform and Modernization: Trajectories of Administrative Change in Italy, France, Greece, Portugal and Spain* (Edward Elgar, 2009).

Stephen P. Osborne is Professor of International Public Management at the University of Edinburgh Business School, UK. He is Associate Dean for Quality and Director of the Centre for Public Services Research at the College of Humanities and Social Sciences of the University of Edinburgh. He is also Co-Director of The Economic and Social Research Council (ESRC) Research Centre on Charitable Giving and Philanthropy, and Associate Director for Scotland of the ESRC Third Sector Research Centre. He worked for fifteen years as a social work practitioner and manager before moving to work in the higher education sector in 1990. His research and teaching interests include innovation and change in public services, the role of the third sector in providing public services, co-production, and public service reform. He is currently directing the Scottish Government's longitudinal study of the third sector and public policy in Scotland. He is editor of *Public Management Review* and

president of the International Research Society for Public Management (IRSPM).

B. Guy Peters is Maurice Falk Professor of American Government at the University of Pittsburgh, USA, and Professor of Comparative Governance at Zeppelin University in Germany. His most recent books are *The SAGE Handbook of Public Administration* (with Jon Pierre, Sage, 2nd edition, 2012) and *Institutional Theory in Political Science* (Continuum, 3rd edition, 2005).

Jon Pierre is a research professor in political science at the University of Gothenburg, Sweden. He holds adjunct professorships at the University of Pittsburgh, USA, and the Nordland University in Bodö, Norway. His most recent books in English are *Administrative Reform and Democratic Governance* (co-editor with Jean-Michel Eymeri-Douzans, Routledge, 2011), *Steering from the Centre* (co-editor with Carl Dahlstrom and B. Guy Peters, University of Toronto Press, 2011), *The Politics of Urban Governance* (Palgrave, 2011) and *Interactive Governance* (with Jacob Torfing, B. Guy Peters and Eva Sorensen, Oxford University Press, 2012). He has also published in journals such as *Administration & Society*, *Urban Affairs Review*, *Journal of Politics*, *Journal of Public Administration Research and Theory*, *European Journal of Political Research* and *Governance*.

Christopher Pollitt is Emeritus Professor at the Public Management Institute, Katholieke Universiteit Leuven, Belgium. He has previously held chairs at Brunel (1990–98), Erasmus Rotterdam (1999–2006) and Leuven (2006–11). Christopher is the author of more than 60 refereed articles, and author or editor of many scholarly books. Among the better known are: *Managerialism and the Public Services: The Anglo-American Experience* (Wiley-Blackwell, 1990), *The Essential Public Manager* (Open University Press, 2003), *Time, Policy, Management* (Oxford University Press, 2008), *Public Management Reform: A Comparative Analysis* (with Geert Bouckaert, Oxford University Press, 3rd edition, 2011) and *New Perspectives on Public Services* (Oxford University Press, 2012). In the world of journals he has been joint editor of *Public Administration* (1980–89) and editor-in-chief of the *International Review of Administrative Sciences* (2006–13).

Isabella Proeller is Professor for Public and Nonprofit Management at the University of Potsdam in Germany. Her research is in the practice of strategic and performance management as well as in the design and effects of management and control systems in the public sector. She is a co-editor of the *International Review of Administrative Science*.

Zoe Radnor is Professor of Service Operations Management at Loughborough School of Business and Economics, UK. Her area of interest is in performance and process improvement, and management in public services. She has led research projects for the Scottish Executive, HM Revenue and Customs, HM Court Services, HealthCare, Local Government, and higher education organizations that have evaluated how 'lean' techniques are and how they could be used in the public sector. She has published over 60 articles, book chapters and reports, as well as presented widely on these topics to both academic and practitioner audiences.

R.A.W. Rhodes is Professor of Government at the University of Southampton, UK, and Griffith University, Brisbane, Australia. He is the author or editor of some 30 books, including: *Everyday Life in British Government* (Oxford University Press, 2011), *The State as Cultural Practice* (with Mark Bevir, Oxford University Press, 2010), *Comparing Westminster* (with Patrick Weller and John Wanna, Oxford University Press, 2009) and *The Australian Study of Politics* (Palgrave Macmillan, 2009). He is life vice-president and former chair and president of the Political Studies Association of the United Kingdom, a fellow of the Academy of the Social Sciences in Australia, and an Academician of the UK Academy of Social Sciences.

Fabio Rugge is Professor for the History of Political Institutions in the Department of Political and Social Sciences of the University of Pavia, Italy. In 2013 he was elected Rector of Pavia. Most of his publications concern the history of government and public administration from the 18th century to today, and many focus on local government. He has been Alexander von Humboldt Fellow at the Technische University in Berlin, Jemolo Fellow at Nuffield College in Oxford, and fellow of the Woodrow Wilson Center in Washington, DC. He has chaired the Working Group on Administrative History of the International Institute for Administrative Sciences (Brussels) for six years, has been a member of the Executive Committee of the International Social Science Council, and has served on the board of editors of a number of journals, such as *Storia Amministrazione Costituzione*, *Jahrbuch fuer Europaeische Verwaltungsgeschichte* and *Public Administration Review*.

Vicenta Sierra is Associate Professor of Quantitative Methods, ESADE Business School, Spain. Her major fields of specialization are advanced statistics and psychometrics. Her research has appeared in a wide range of journals, such as *Behavior Research Methods*, *European Journal of Marketing*, *International Journal of Production Economics*, *Journal of Business Ethics* and *Journal of Public Administration Research*.

Richard Stillman is Professor of Public Administration in the School of Public Affairs at the University of Colorado, Denver, USA. Until 2012, he served for six years as editor-in-chief of the *Public Administration Review*. His book, *Preface to Public Administration* (Palgrave Macmillan, 1990), was recently cited as among the top three most influential books published in the field since 1990.

Turo Virtanen is adjunct professor at the Department of Political and Economic Studies, University of Helsinki, Finland. He has worked as a professor of political science, administration and organization studies at the same university for around 20 years. He has also held various academic positions at the University of Tampere.

Tamyko Ysa is Associate Professor of the Department of Strategy and General Management and the Institute for Public Governance and Management at ESADE Business School, Spain. She has published in journals such as *Journal of Public Administration Research and Theory*, *International Public Management Journal*, *Journal of Business Ethics* and *Public Money & Management*. Her books include *Governments and Corporate Social Responsibility: Public Policies Beyond Regulation and Voluntary Compliance* (with J. Lozano et al., Palgrave Macmillan, 2007) and *Scenarios of Public Management in the Twenty-first Century* (with F. Longo, Escola d'Administració Pública de Catalunya, 2008).