Contributors

Andreassen, Tor W. is a Professor at the Department of Strategy and Management, Norwegian School of Economics.

Bentsen, Kristin is a PhD candidate at the School of Business and Social Sciences, University College of Southeast Norway.

Blomkvist, Johan is a Postdoc at the Department of Computer and Information Science, University of Linköping.

Brochs-Haukedal, William is a Professor at the Department of Strategy and Management, Norwegian School of Economics.

Chasanidou, Dimitra is a PhD candidate at the Department of Networked Systems and Services, SINTEF.

Clatworthy, Simon is a Professor of Interaction Design at the Oslo School of Architecture and Design.

Fjuk, Annita is Head of Innovation Program Design Driven Innovation at Telenor Group Industrial Development.

Følstad, Asbjørn is a Senior Research Scientist at the Department of Networked Systems and Services, SINTEF.

Gloppen, Judith is a Senior Advisor Strategic Design Management at the Norwegian Centre for Design and Architecture.

Grönquist, Daniel Nordstad is Managing Director at EVRY Strategic Design Lab.

Halvorsrud, Ragnhild is a Senior Research Scientist at the Department of Networked Systems and Services, SINTEF.

Hillestad, Tore is Program Director at NHH Executive, Norwegian School of Economics.

Hossain, Mohammad Touhid is a PhD candidate at the Department of Strategy and Management, Norwegian School of Economics.

Jørgensen, Sveinung is an Associate Professor at Lillehammer University College and at the Norwegian School of Economics.

ix
Innovating for trust

Karahasanović, Amela is a Senior Research Scientist at the Department of Networked Systems and Services, SINTEF.

Kobbeltvedt, Therese is an Associate Professor at the Department of Strategy and Management, Norwegian School of Economics.

Kristensson, Per is a Professor at the Service Research Center, University of Karlstad.

Kurtmollaiev, Seidali is a PhD candidate at the Department of Strategy and Management, Norwegian School of Economics.

Kvale, Knut is a Senior Research Scientist at Telenor Research.

Lervik-Olsen, Line is an Associate Professor at the Department of Marketing at BI Norwegian Business School.

Lüders, Marika is an Associate Professor at the Department of Media and Communication, University of Oslo.

Motta-Filho, Mauricy is a Service Design PhD candidate at the Oslo School of Architecture and Design.

Nysveen, Herbjørn is a Professor at the Department of Strategy and Management, Norwegian School of Economics.

Pedersen, Per Egil is a Professor at the Department of Business and Management, University College of Southeast Norway and Adjunct Professor at the Department of Strategy and Management, Norwegian School of Economics.

Saebi, Tina is an Associate Professor at the Department of Strategy and Management, Norwegian School of Economics.

Skard, Siv E. Rosendahl is an Associate Professor at the Department of Strategy and Management, Norwegian School of Economics.

Solem, Birgit Apenes is an Associate Professor at the Department of Business and Management, University College of Southeast Norway.

Tepfers, Camilla A.C. is a Partner at inFuture.

Thorbjørnsen, Helge is a Professor at the Department of Strategy and Management, Norwegian School of Economics.

Tynes Pedersen, Lars Jacob is an Associate Professor at the Department of Accounting, Auditing and Law, Norwegian School of Economics.

Yttri, Birgitte is a Senior Project Manager at the Telenor Group.