

# Abbreviations

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AEG:	<i>Allgemeines Eisenbahngesetz</i>
CBA:	Cost-Benefit Analysis
CEP:	Courier, Express and Postal
DEA:	Data Envelopment Analysis
EACEA:	Education, Audiovisual and Culture Executive Agency
EBIT:	Earnings before Interest and Taxes
EBITDA:	Earnings before Interest, Taxes, Depreciation and Amortisation
EBRD:	European Bank for Reconstruction and Development
EC:	European Commission
ERA:	European Railway Agency
ETCR:	Energy, Transport and Communications Regulation
EU:	European Union
EU ETS:	European Union Emissions Trading Scheme
GDP:	Gross Domestic Product
GLA:	Greater London Authority
GNI:	Gross National Income
HSR:	High Speed Rail
ICT:	Information and Communications Technology
IM:	Infrastructure Manager
ISDN:	Integrated Services Digital Network
ISP:	Internet Service Provider
ITU:	International Telecommunication Union
LIB:	Liberalisation Index
LPT:	Local Public Transport
LTAs:	Local Transport Authorities
MCF:	Marginal Cost of Public Fund
MEA:	Multi-Directional Efficiency Analysis
MOE:	Mixed-Owned Enterprise
NPM:	New Public Management
NSAs:	National Safety Authorities
OECD:	Organisation for Economic Co-operation and Development
OJEU:	<i>Official Journal of the European Union</i>
OLS:	Ordinary Least Squares

OTE:	Hellenic Telecommunications Organization
OTT:	Over-The-Top
PCA:	Principal Component Analysis
PCWs:	Price Comparison Websites
PFR:	Policy Framework Reform
PO:	Public Ownership
PPP:	Public-Private Partnership
PSC:	Public Service Contract
PSO:	Public Services Obligations
PSTN:	Public Switched Telephone Network
PTO:	Public Telecommunications Operator
QALY:	Quality Adjusted Life Years
R&D:	Research and Development
RES:	Renewable Energy Sources
ROA:	Return on Assets
RSG:	Ramsey-Samuelson-Guesnerie Tradition
SAIDI:	System Average Interruption Duration Index
SAIFI:	System Average Interruption Frequency Index
SFA:	Stochastic Frontier Analysis
SGEI:	Services of General Economic Interest
SGI:	Services of General Interest
SIE:	State-Invested Enterprise
SISE:	Share of Income Spent on Electricity
SOE:	State-Owned Enterprise
SWF:	Social Welfare Function
TEN:	Trans-European Network
TEN-T:	Trans-European Network – Transport
TERFN:	Trans-European Rail Freight Network
TFEU:	Treaty on the Functioning of the European Union
TfL:	Transport for London
TMB:	Transports Metropolitans de Barcelona
TPA:	Third Party Access
TSIs:	Technical Specifications for Interoperability
USP:	Universal Service Provider
VDI:	Volume Development Index
WWII:	World War II