About the editors

Suzanne C. de Janasz, Ph.D. is currently a Visiting Professor of Management and Conflict Analysis and Resolution (a joint appointment) at George Mason University in Fairfax, Virginia.

Previously, Suzanne served as the Thomas Gleed Distinguished Chair of Business Administration at Seattle University in Seattle, Washington, where she taught undergraduate and MBA students, mentored junior faculty, and directed the Seattle branch of HERA (Her Equality Rights and Autonomy), a UK-based charity that empowers formerly trafficked or exploited women with career and entrepreneurship development and mentoring. Prior to coming to Seattle, Suzanne was Professor of Leadership and Organization Development at IMD in Lausanne, Switzerland, where she designed and delivered programs for mid-level and senior executives in global companies, specializing in leadership, negotiations, mentoring and careers, organizational development and change, creativity/innovation, work–life balance, entrepreneurship, and interpersonal/managerial skills. The recipient of multiple teaching awards, including the 2017 Mid-Career Distinguished Educator Award from the OBTS Teaching Society for Management Educators and a Fulbright Fellowship (Warsaw University in Poland), Suzanne continues to teach executives around the world (on five continents) for ESMT (Germany) and other schools (e.g., IEDC in Slovenia, QUT in Australia).

Suzanne's research on mentoring, careers, authenticity, work–family conflict, and leadership appears in such journals as *Harvard Business Review*, *Academy of Management Executive*, *Journal of Organizational Behavior*, *Journal of Vocational Behavior*, *British Journal of Management*, *Career Development International*, and *Journal of Management Education*, and features frequently in domestic and international newspapers, online publications (she's a featured blogger for Huffington Post), and radio programs. The sixth edition of her text *Interpersonal Skills in Organizations* (co-authored with Karen Dowd and Beth Schneider) was published in spring of 2018, and the second edition of her text *Negotiation and Dispute Resolution* (co-authored with Beverly DeMarr) was published in early 2018. She regularly consults with a variety of global organizations, serves on the boards of several nonprofit organizations, and has held leadership

roles in the Academy of Management (e.g., Careers Division Chair), the Southern Management Association, and the OBTS.

After earning an undergraduate music degree from the University of Miami, Suzanne earned her MBA and Ph.D. degrees from the Marshall School of Business at the University of Southern California (USC). Between the two degrees, she worked for five years as an organizational consultant in the aerospace industry. Suzanne's adult children, Gabby and Alex, live in Seattle, Washington.

Joanna Crossman, EdD., MEd, PGCE, Dip. TEFL, Dip. Nurs.ED, BA (Hons), Dip. HE is the Associate Dean, Postgraduate, at ICMS, Australia and an Adjunct Associate Professor at the School of Management, University of South Australia. Joanna has held a number of directorships in higher education and university contexts and is the recipient of awards for teaching, research, and internationalization at the University of South Australia.

Her international career in Scandinavia, the UAE, Malaysia, the UK, and Australia has included the general management of an international company, Director of Studies in a senior secondary college, the management of a successful accreditation consultancy, educational management, and a wide range of academic positions.

Joanna's work has been cited 4,000 times and she has authored more than 55 works, largely concerned with business ethics, workplace spirituality, internationalization, interculturality, and experiential education. She has published in high ranking journals such as, *The Journal of Business Ethics*, *Higher Education*, *Higher Education Research & Development*, and *The Oxford Review of Education*. Joanna has also co-authored four textbooks on business communication and co-edits the Emerald journal, *Journal of International Education in Business*.

Joanna is married to Brian and has two children, Alexander and Anastasia, and lives in Adelaide, Australia.