

---

# Figures

---

2.1	A framework for understanding heedful knowledge integration behavior and its conditions	38
3.1	Elements of an effective error management process	42
3.2	Barriers to effective error management	47
4.1	Physical, relational and agential space as conditions of possibility for reflective practices	71
6.1	The changing knowledge production regime	110
7.1	Organizing model of the professional service firm: its impact on innovation and links to the career model	132
7.2	Changes in career model, organizing model and capacity for innovation	144
8.1	Educational diversity among professionals and productivity (all firms)	164
8.2	Educational diversity among professionals and productivity (large firms)	165
12.1	The literature pools used in the study	220
12.2	A value creation framework for professional services marketing	225
14.1	Estimated effects of a relational model on the probability of a greenfield investment	268
15.1	A multi-stage model of governance in professional service firms	280
18.1	The organizational field of venture capital in Germany	349
18.2	Management driven organizational concept of venture capital companies	350
18.3	Investor led organizational concept of venture capital companies	355
18.4	Investment stages	358
18.5	Sources of capital	360
18.6	Investment in industries in 2007	361