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Higher education in a global society

Madeleine B. d’Ambrosio is Vice President, TIAA-CREF Institute. She joined TIAA-CREF in 1975 as an Institutional Consultant. She spent nine years counseling colleges, universities and other not-for-profit institutions on all aspects of their employee benefit programs. From 1984 until 1994 as Vice President, Institutional Counseling, she had management responsibilities for the design and administration of institutional benefit plans and the counseling and financial education of participants. During this time d’Ambrosio introduced TIAA-CREF Financial Education Seminars, including a special financial education program for women. In 1994 she was named Vice President of Education and Financial Support Services responsible for training, financial guidance and advice for participants, FINRA and SEC compliance, and further development of educational seminars on topics important to the financial well-being of individuals and families. In 1998 Ms. d’Ambrosio was appointed the first Executive Director of the TIAA-CREF Institute. She received her B.A. degree from Manhattanville College and is a Certified Employee Benefit Specialist.

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Margaret Heisel is Director of the National Center for Capacity Building in Study Abroad, an organization based in Washington, DC, and jointly sponsored by the Association of Public and Land-grant Universities (A.P.L.U.) (formerly the National Association of State Universities and Land Grant Colleges (NASULGC)) and the Association of International Educators (NAFSA.) The Center focuses its efforts on the needs of colleges and universities as they ramp up programs to serve their students interested in new formats for learning about the global dimensions of issues such as health, environmental concerns, emerging communication modalities and other rapidly changing fields. The Center also develops strategies for addressing the needs of students from groups who have been less represented in the traditional study abroad population in the past and identifies opportunities for study in destinations less frequented historically, such as Latin America, Asia, and Africa. Dr. Heisel earned a Ph.D. in Spanish and Latin American Studies at the University of Kansas. She served as a faculty member and Assistant Dean of the College of Liberal Arts and Sciences at the University of New Orleans, and has taught language and literature courses at Middlebury College and the University of the Pacific. She has extensive experience as an administrator at the University of California Davis, and the University of California Office of the President, where she was Deputy Vice Provost for Academic Affairs. She has worked in international education, selective undergraduate admissions, K-14 outreach programs, community college transfer programs, and multi-campus collaborative instructional programs. In California, she collaborated with colleagues within the ten-campus University of California system and across the State’s educational segments to address statewide issues of student achievement, educational quality, learning outcomes, and articulation of courses and curricula.

Peter S. Horn graduated from Vassar College with an honors degree in political science in 2008. His research interests include international relations, access to higher education and affirmative action. A member of the Johan Bruyneel Cycling Academy, Horn currently lives in Belgium.

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Mark S. Kamlet has been Provost of Carnegie Mellon University since 2000, and was reappointed in 2005, at which time he was also named Senior Vice President. Kamlet has worked with the deans and department heads to strengthen the university’s academic programs, retain and recruit world-class faculty, enhance its many research programs, centers and institutes, and create new academic and research initiatives leveraging Carnegie Mellon’s talent and expertise. Kamlet joined Carnegie Mellon’s central administrative team after an eight-year tenure as dean of the H. John Heinz III School of Public Policy and Management. Under Kamlet, the Heinz School’s endowment increased more than 80 percent and its research funding grew by nearly 400 percent. Kamlet became a member of the faculty in 1976 and was named a professor in 1989 with a joint appointment in the Heinz School and the College of Humanities and Social Sciences (H&SS.) Before becoming dean of the Heinz School in 1993, Kamlet was associate dean of H&SS and head of its Department of Social and Decision Sciences. With his research focusing on the economics of health care, quantitative methodology and public finance, Kamlet has authored more than 75 published papers and two books. He received the outstanding publication award from the Association of Public Policy and Management for his work on the federal budgetary process. Kamlet served on a U.S. Public Health Service panel to produce national guidelines on applying cost-effectiveness analysis in health care; and on three National Institute of Health (NIH) consensus panels to make recommendations on national policies relating to prenatal genetic testing, neonatal screening, and end of life care. He serves on the Institute of Medicine’s Health
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Jane Knight focuses her research and professional interests on the international dimension of higher education at the institutional, system, national, and international levels. Her work with United Nations agencies, universities, foundations, and professional organizations in over 60 countries of the world helps to bring a comparative, development and international policy perspective to her research, teaching and policy work. She is the author or editor of many publications on internationalization concepts and strategies, quality assurance, institutional management, mobility, cross-border education, trade, and capacity building. Her latest 2008 publications include Higher Education in Turmoil: The Changing World of Internationalization (author), Financing Access and Equity in Higher Education (editor), and Higher Education in Africa: The International Dimension (co-editor.) She is an adjunct professor at Ontario Institute for Studies in Education, University of Toronto, and a Fulbright New Century Scholar 2007–08. Formerly she was Head of International Affairs in the Office of the President at Ryerson University. Prior work experiences with the Education Planning and Policy Unit of UNESCO, Paris, and with a development NGO in India, plus her involvement in many Canadian International Development Agency (CIDA) supported projects, help bring international policy and developing country perspectives to the study of international education. Jane Knight serves on the Board and Advisory Committees of several organizations including the East-West Centre, Hawaii; University of Free State, South Africa, and the Observatory of Borderless Education, United Kingdom. She is currently engaged in international research projects on Regional Education/Knowledge Hubs; Comparative Approaches to Regionalization of Higher Education in Africa, Asia and Latin America; and 21st Century Universities.

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**Kathleen M. Waldron** is a University Professor at The City University of New York. Dr. Waldron served as President of Baruch College of The City University of New York, one of the most selective public colleges in the northeast, from August 2004 to August 2009 and led the College to achieve national rankings in its business and public affairs programs and a place in The Princeton Review’s list of the top 10 percent of colleges in the country. With 16,000 undergraduate and graduate students, Baruch is the most diverse college in the United States and is home to the nationally renowned Zicklin School of Business. Prior to joining Baruch College, Dr. Waldron was Dean of the School of Business, Public Administration and Information Systems at Long Island University from 1998 to 2004 and from 1984 to 1998 served in various managerial positions at Citigroup, including head of strategic planning for the Global Wealth Management Division. She was president of Citibank International in Miami from 1991 to 1996 and served on the boards of Accion International, Accion USA, Shands Hospital and the Florida Bankers Association. She holds a doctorate in Latin American history from Indiana University and was a Fulbright Scholar in Caracas, Venezuela, in 1980–81. Dr. Waldron is a director of the Tinker Foundation and a member of the Association for a Better New York Steering Committee, the Financial Women’s Association, the Academy of Management and the Latin American Studies Association. She also is a member of the Commission on International Initiatives of the American Council on Education. Dr. Waldron is the recipient of the Ellis Island Medal of Honor, the Women’s Club of New York Award, and the Feminist Press award. She has lived and traveled extensively in Latin America and has published articles on Latin America.

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